

# POLICE DEPARTMENT



## 2016 ANNUAL REPORT

*Public Service Excellence through Compassion, Integrity & Commitment*



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The Andover Police Department is an accredited law enforcement agency and meets the high standards of the Commission on Accreditation for Law Enforcement Agencies (CALEA).





# **MISSION STATEMENT**

**All members of the Andover Police Department commit to provide public service excellence through integrity, compassion and the wise use of resources.**

## **OUR VALUES**

### **Compassion**

**(Always respect the dignity of the individual!)**

### **Integrity**

**(Always do what is right, regardless of who will know!)**

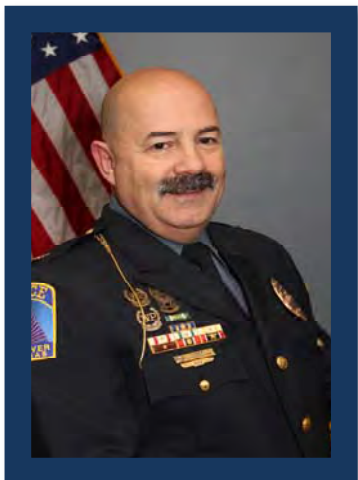
### **Commitment**

**(Everyday, expect to give your best!)**



# 2016 Annual Report

*Public Service Excellence Through Compassing, Integrity & Commitment*



*Mayor Lawrence, Members of the City Council, City Administrator Mark Detter, and Citizens of the City of Andover,*

*2016 was another very good year for the Andover Police Department. In my tenth year as your Police Chief, while our citizens once again experienced a very low crime rate, the lowest in 10-years, the Police Department; successfully achieved national Re-Accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA); received its second straight Kansas AAA's "Platinum Traffic Safety Award;" and for the third year in a row finished the year with an unbelievably low number of complaints.*

*Additionally, in 2016, we experienced; another great Police & Fire Festival; another very successful National Night Out; for the fifth year in a row, a very successful Concert in the Park despite a rain storm, a fantastic Greater Andover*

*Days; and a second extremely successful "Fill-A-Cruiser" food drive to support the Andover Food Bank. However, the year was highlighted by the following*

*In 2016, the Police Department received its re-accreditation, through the 'Commission on Accreditation for Law Enforcement Agencies' (CALEA) demonstrating its continued compliance with a set of over 320 standards and "best practices." The Police Department was initially accredited in 2013, and the re-accreditation confirms our department is in the company of only 8 other elite law enforcement agencies in Kansas, and only 3% of all law enforcement agencies.*

*In 2016, the Department responded to 19,265 calls for service, completed 1,698 incident reports, investigated 256 motor vehicle accidents, issued 2,366 traffic citations and 1,435 traffic warnings, and made 315 arrests including taking 22 drunk drivers off our streets. With well over 20,000 citizen contacts, the professional bearing of our staff resulted in three citizen complaints in 2016, and an unprecedented, six citizen complaints over the previous 48 months.*

*In 2016, the community experienced once again, a crime rate well below the state average when compared to cities of similar size, with a substantial decrease (27.0%) in part I offenses, a 14.3% decrease in Part II offenses and, for the third year in a row, a 19.0% decrease in overall crime, the lowest in ten years.*

*In 2016, the Police Department added one new sworn position, hired a remarkable new staff member, Officer Vernon "Charles" Walker, and promoted Michael Shinert to Detective, and promoted Daimon Cundiff to Lieutenant, bringing the department's Investigation Section up to one Lieutenant and two Detectives.*

*In 2016, for the sixth year in a row, the Police Department was recognized by the American Automobile Association (AAA) of Kansas for the department's efforts in traffic safety initiatives, and the third year in a row to receive "Community Traffic Safety "platinum" award, AAA's highest award.*

*Once again, I would like to thank Mayor Ben Lawrence, the City Council, and the residents of Andover for their continued generosity and support shown the men and women of the Andover Police Department. We remain proud of our department and the opportunity to work with and serve the residents of this great community.*

*Sincerely,*

A handwritten signature in blue ink that reads "Michael A. Keller".

Michael A. Keller  
Chief of Police

# COMMAND



**Michael A. Keller**  
**Chief of Police**

Chief "Mike" Keller was appointed as Police Chief of the Andover, Kansas Police Department on May 14, 2007, after serving 5-years as the Chief of Police in Wellington, Kansas. Prior to that, Chief Keller spent 21 years with the Wichita Police Department, where he earned the rank of Lieutenant and commanded a number of sections including Traffic, Patrol, Training, Community Policing and Community Affairs. Additionally Chief Keller has been awarded three Bronze wreaths of Valor and Two Bronze Wreaths of Merit for acts of dedication and bravery.

Chief Keller is a graduate of the 222nd Session of the FBI's National Academy, a graduate of the 2004 Kansas Police Administrator School, a graduate of Leadership Butler (Class of 2009) and a graduate of the 2010 Rural Executive Management Institute. Chief Keller is an Ethics and Diversity instructor and currently serves on the Butler Community College's Criminal Justice Advisory Board. Additionally, Chief Keller is heavily involved in the community, serving as an Advisory Board Member for the Andover Police & Fire Foundation and a national member of the Fight Crime: Invest in Kids program. In October of 2009, Chief Keller was appointed by then Governor Mark Parkinson to serve on the Kansas Commission on Peace Officers' Standards and Training (KSCPOST) and re-appointed to the commission in 2012 by Governor Sam Brownback. Additionally, Chief Keller has been an active IACP and KACP member for 14 years, serving as President of the Kansas Association of Chiefs in 2011-2012. In 2013 Chief Keller was appointed and currently serves as the Kansas association's national SACOP representative.

Chief Keller holds a Master Degree in Administration of Justice with an emphasis in Education from Wichita State University, and a Bachelor's Degree in Administration of Justice from Wichita State University. He is a veteran of the United States Air Force and a native of Utica, New York.

Chief Keller was the recipient of the 2015 "Officer of the Year" award.



**Justin L. Phillips**  
**Captain**

Captain Justin Phillips was hired as Patrol Captain of the Andover, Kansas Police Department on February 9, 2009, after serving more than 13 years at the El Dorado, Kansas Police Department. While at the El Dorado Police Department, Captain Phillips earned the rank of Lieutenant and was the supervisor for the Criminal Investigations Section when he left El Dorado. Captain Phillips began his career with Andover as the Patrol Commander, supervising the efforts of four (4) sergeants and ten (10) police officers. In early 2012, Captain Phillips was transferred to and assumed the responsibilities as Commander of the Investigations Section supervising two detectives and felony investigations, as well as, oversight of the Property and Evidence process including handling and storage, the Professional Standards section which handles complaints and internal investigations, and the department's CALEA accreditation process. In 2013, following a department reorganization, Captain Phillips assumed the position of Commander of the Operations Division, overseeing the day-to-day operations of both the Patrol and Investigations Sections, which currently includes the supervision of five Lieutenants, two Detectives, four Patrol Sergeants and eight Patrol Officers.

Captain Phillips additional duties include the Department's Use of Force Report Manager, Police Vehicle Pursuit Manager, Early Warning System Administrator, Victim/Witness Assistance Administrator, Juvenile Enforcement & Prevention Manager, Extra Duty Employment Coordinator, as well as, members of the department's Accident Review Committee and Training Committee, and the City's Wellness Committee.

Captain Phillips is a graduate of the 234<sup>th</sup> Session of the FBI's National Academy, a 2005 graduate of the Kansas Police Administrator School (KPAS) and a 2016 graduate of the Kansas University Public Management Center's "Command School." He also holds a Bachelor of Science degree in Criminal Justice from Friends University.

Captain Phillips was the recipient of the 2012 "Officer of the Year" award.



# STAFF



**Becky Tapia**  
**911 Director**

Director Becky Tapia began her career in Public Safety in 2002 with Winfield Area Emergency Services as an Emergency Medical Technician, and is still a Reserve EMT/Fire Fighter with the Winfield Fire Department. In 2007, Director Tapia began working as a full-time Dispatcher for the Winfield Police Department in Winfield Kansas, earning the rank of Senior Dispatcher. In 2013, Director Tapia was promoted to Communications Shift Supervisor for Cowley County Emergency Communications. Director Tapia was hired by the Andover Police Department on January 5<sup>th</sup>, 2015 as their Emergency Communications E-911 Director. As the Communications Director, Director Tapia is responsible for the oversight of the E-911 Communications Center and Records staff; oversees and maintains the City's radio communications infrastructure; oversight of the Departments police records and records management, oversight of the Property and Evidence process including handling and storage, and preforms the duties of the City's Emergency Management Coordinator.

Director Tapia graduated from the 26th NENA Center Manager Certification Program and is a Certified Center Manager.

Director Tapia is a graduate of Leadership Butler (Class of 2015)

# PATROL



**Donald B. Roberson**  
**Lieutenant**

Lt. Don Roberson has been with the Andover Police Department since 2001 and was promoted to the rank of Sergeant in August of 2007. In August of 2013, Sgt. Roberson was reclassified to the rank of Lieutenant. Prior to coming to Andover, Lt. Roberson began his career in law enforcement in 1978, having served as a lieutenant for the City of Derby and a Chief of Police for the City of Chaney. Lt. Roberson has held positions with the Andover Police Department including School Resource Officer and Patrol Officer prior to being promoted to Sergeant. Lt. Roberson currently serves as a Watch Commander for one of the department's four Patrol teams. Lt. Roberson's extra duties include the Department's Training Coordinator, Range Master, Firearms Instructor, Armorer and chairperson of the Awards Committee.

Lt. Roberson is a 2011 graduate of the Kansas Police Administrators Seminar (KPAS) and a 2015 graduate of the Kansas University Public Management Center's "Law Enforcement Leadership Academy."

Sgt. Roberson was the recipient of the 2007 "Officer of the Year" award.



**Steven A. Harryman**  
**Lieutenant**

Lt. Steve Harryman has been with the Andover Police Department since September 2001 and was promoted to the rank of Sergeant in February of 2008. In August of 2013, Sgt. Harryman was reclassified to the rank of Lieutenant and serves as a Watch Commander for one of the department's four Patrol teams. In September of 2014, Steve assumed the responsibilities of the Commander of the Investigation's Section, overseeing the day-to-day investigations for all felony and person crimes. On January 4<sup>th</sup>, 2015 Lt. Harryman returned to Patrol where he currently serves as a Watch Commander for one of the department's four Patrol teams. Prior to coming to Andover, Steve was a part time police officer with the Conway Springs (KS) Police Department, and served 6 ½ years in the U.S. Air Force. Lt. Harryman's extra duties include the Mobile Video Recorder System Manager, Intoxilyzer Custodian, Vehicle Maintenance Coordinator, member of the Department's Accident Review Committee, and the Chair of the Department's Safety Committee.

Lt. Harryman is a 2009 graduate of the Kansas Police Administrators Seminar (KPAS) and a 2014 graduate of the Kansas University Public Management Center's "Law Enforcement Leadership Academy."



**Benjamin R. Graber**  
**Lieutenant**

Lt. Benjamin Graber started with the Andover Police Department in June 2008 and was promoted to the rank of Sergeant in May of 2011. In August of 2013, Sgt. Graber was reclassified to the rank of Lieutenant. Prior to coming to Andover, Ben started his law enforcement career with the Reno County Sheriff's Office – three years as a Corrections Officer then in Patrol before serving two and a half years with the South Hutchinson Police Department. Lt. Graber also spent approximately ten years working for the volunteer fire department in Pretty Prairie (KS) where he was promoted to the rank of Captain before leaving. Lt. Graber currently serves as a Watch Commander for one of the department's four Patrol teams. Lt. Graber's extra duties include Field Training Officer Program Coordinator, Community Outreach Program and Facebook Coordinator, Business Outreach Coordinator and Neighborhood Association Coordinator.

Lt. Graber is a 2014 graduate of the Kansas University Public Management Center's "Law Enforcement Leadership Academy" and a 2015 graduate of the Kansas Police Administrators Seminar (KPAS).

Lt. Graber was the recipient of the 2009 "Officer of the Year" award.



# ***DIVISION***



**Lance A. Parker**  
**Lieutenant**

Lt. Lance Parker began his career in Law Enforcement as a police officer for Baldwin City (KS) Police Department in 2004. In 2006, Lt. Parker joined the Andover Police Department as a patrol officer, serving both as a patrol officer and School Resource Officer for the Andover School District. On April 1<sup>st</sup>, 2013, Lance was promoted to the rank of Sergeant and in August of 2013 reclassified to the rank of Lieutenant. Lt. Parker currently serves as a Watch Commander for one of the department's four Patrol teams. Lt. Parker's extra duties include the department's Traffic Enforcement (SPEED program) Coordinator, Traffic Safety Committee Coordinator, Bicycle Patrol Coordinator, Radar Technician and Awards Committee Member. Lance is a proud Alumni of Cowley College and Friends University, from where he earned a Bachelor's Degree of Science in Criminal Justice.

Lt. Parker is a 2013 graduate of the Kansas University Public Management Center's "Law Enforcement Leadership Academy" and a 2014 graduate of the Kansas Police Administrators Seminar (KPAS).



**Mickey L. Farris**  
**Sergeant/K9**

Sgt. Farris began his career with the Andover Police Department in 1999 serving as a reserve officer until 2004, and then in January, 2006 became a full-time officer. Sgt. Farris was promoted to the rank of Sergeant on January 4<sup>th</sup>, 2015. Prior to coming to Andover, Mickey served with the U.S. Army Reserves from 1989 to 1993, a Sedgwick County (KS) Reserve Officer for 2 ½ years and a full-time patrol officer and training officer for the City of Towanda (KS). Sgt. Farris currently serves as a Sergeant and K-9 Handler in Patrol. Sgt. Farris extra duties include Crisis Intervention Team (CIT) Officer, Awards Committee Members, as well as, the department's resident expert on Code Enforcement and Animal Control issues.

Sgt. Farris was the recipient of the 2006 "Officer of the Year" award.

"Thor" began his career with the Andover Police Department on April 25, 2011. He is a male Belgian Malinois, born on September 16, 2009 in The Netherlands. Thor is actually a "Blue" Belgian, which refers to the color of his coat and is considered rare in this breed. Thor is a dual purpose K-9 trained and certified through the Kansas Police Dog Association in both drug detection and Patrol Tactics which include building and evidence searching. Thor is also certified in Tracking and Trailing, and loves to go to the schools and perform demonstrations for the public.



**Thor/K-9**

# PATROL



**Troy R. Snedeker**  
**Sergeant**

Sgt. Troy Snedeker joined the Andover Police Department in July of 2008 and graduated from the Kansas Law Enforcement Training Center's 199<sup>th</sup> Basic on November 21<sup>st</sup>, 2008. Prior to coming to Andover, Troy worked as a Detention Deputy for the Reno County Sheriff's Office and graduated from Butler Community College with an Associate's Degree where he studied Administration of Justice. Sgt. Snedeker was promoted to Sergeant in January of 2015 and currently serves as a Patrol Sergeant, a Field Training Officer and the Department's Kansas Law Enforcement Torch Run Coordinator.

Sgt. Snedeker is the recipient of a Kansas Association of Chief of Police (KACP) 2015 "Life Saving" Award.



**Jason J. Arnold**  
**Sergeant**

Sgt. Jason Arnold began his career with the Andover Police Department in November of 2010. Sgt. Arnold successfully completed training at the Kansas Law Enforcement Training Center's 211<sup>th</sup> Basic, graduating on May 6<sup>th</sup>, 2011. Prior to serving the City of Andover, Jason was a member of the U.S. Navy, having served a seven-month tour in Iraq. Jason remains a Seabee in the U.S. Navel Reserves, and served a 1-year tour in Bahrain from October of 2015 through September of 2016. Sgt. Arnold currently serves as a Patrol Sergeant and a Field Training Officer.



**Mark L. Werbin**  
**Sergeant**

Sgt. Mark Werbin is a life-long resident of the Wichita metro area and a graduate of Derby High School. Mark is a graduate of Butler Community College, earning an Associates of Arts Degree. Sgt. Werbin joined the Andover Police Department in March of 2006 and graduated with the 186<sup>th</sup> Class of the Kansas Law Enforcement Training Center. Since joining Andover Police Department, Mark has served as a Patrol Officer, K9 Officer, Field Training Officer, Master Police Officer I, Master Police Officer II and Master Police Officer III, and was promoted to the rank of Sergeant November of 2016. Sgt. Werbin currently serves as a Patrol Sergeant and a Field Training Officer.

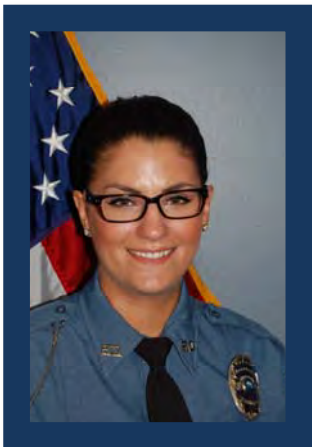
Sgt. Werbin was the recipient of the 2008 "Officer of the Year" award.

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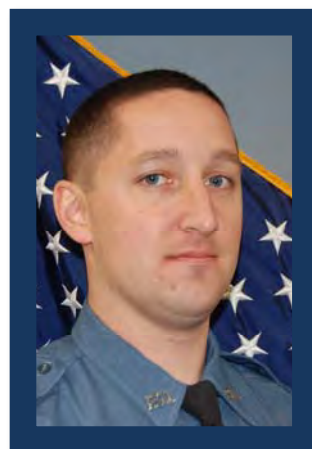
**Michael J. Sine**  
**MPO I**

M.P.O. Michael Sine began his law enforcement career with the Andover Police Department in September of 2013. Officer Sine began his formal training in the Kansas Law Enforcement Training Center's 227<sup>th</sup> Basic on November 4<sup>th</sup>, 2013. Officer Sine was promoted to Master Police Officer I in October of 2015 and currently serves as a Patrol Officer, is a member of the department's Training Committee, and is one of two department Defense Tactics instructors. Prior to coming to Andover, Officer Sine was an Assistant Manager for Walmart in Augusta and a military veteran, serving four years in the United States Air Force, 2003-2007. Michael graduated from Kansas Newman University in 2012 with a Bachelor's Degree in Criminal Justice, and completed two law enforcement internships with the Wichita Police Department and the Sedgwick County Sheriff's Office.



**Allison C. Rehak**  
**MPO I**

M.P.O. Allison Rehak joined the Andover Police Department on August 18<sup>th</sup>, 2014 and graduated from the Kansas Law Enforcement Training Center with the 232<sup>nd</sup> Basic Training Class in February of 2015. Officer Rehak was promoted to Master Police Officer in August of 2016 and currently serves as a Patrol Officer. Prior to coming to Andover, Allison worked as a Detention Corporal for the Butler County Sheriff's Office. Allison graduated from Wichita State University with a Bachelor's degree in Music Performance in 2011.



**Joel M. McLaughlin**  
**Police Officer**

Officer Joel McLaughlin joined the Andover Police Department in January of 2015 and graduated from the Kansas Law Enforcement Training Center with the 234<sup>th</sup> Basic Training Class in June of 2015. Prior to coming to Andover, Joel worked as a Readjustment Counseling Technician Driver at the Vet Center. Joel graduated from Wichita State University with Bachelor's degrees in Criminal Justice and Psychology in 2014. Joel was Honorably Discharged from the United States Marine Corps in 2011 after four years of service. Officer McLaughlin currently serves as a Patrol Officer.



# PATROL

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**Jessica N. Smith**  
**Police Officer**

Officer Jessica Smith joined the Andover Police Department on March 23, 2015 and graduated from the Kansas Law Enforcement Training Center with the 235th Basic Training Class in August of 2015. Prior to coming to Andover, Jessica worked as a SCOAP Case Manager for COMCARE of Sedgwick County. Jessica graduated from Park University with a Bachelor's degree in Criminal Justice in 2011. Officer Smith currently serves as a Patrol Officer.



**Michael E. Hampton**  
**Police Officer**

Officer Michael Hampton joined the Andover Police Department on May 18, 2015. He graduated with the Kansas Law Enforcement Training Center's 230<sup>th</sup> Basic Class on September 12, 2014. Prior to coming to Andover, Michael worked as a Police Officer in Derby, KS. Michael attends classes at Wichita State University where he is working to complete his Bachelor's Degree in Criminal Justice. Michael currently serves as a Patrol Officer.



**Robert C. Aguilar**  
**Police Officer**

Officer Roberto Aguilar joined the Andover Police Department on December 7<sup>th</sup> 2015 and graduated from the Kansas Law Enforcement Training Center's Reciprocity Class on February 12<sup>th</sup>, 2016. Prior to coming to Andover, Roberto started his law enforcement career with the Onslow County Sheriff's Department in Jacksonville, North Carolina in 2013 after graduating from the Coastal Carolina Community College's Police Academy. Roberto is a military veteran, serving four years in the United States Marine Corp, 2009-2013. Officer Aguilar currently serves as a Patrol Officer.

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**Vernon "Charles"  
Walker**  
**Police Officer**

Officer Vernon "Charles" Walker joined the Andover Police Department in March of 2016. He graduated with the Kansas Law Enforcement Training Center's 240<sup>th</sup> Basic Class on July 29<sup>th</sup>, 2016. Prior to coming to Andover, Charles was an employee of the University of Kansas Medical Center, Office of Rural Health and Education Services where he did physician recruitment for the state of Kansas. Charles is a graduate of Friends University (Business MGMT) and earned a Master's degree in Theological Studies from Oklahoma Christian University in April 2016. Officer Walker currently serves as a Patrol Officer.

## PREVIOUS OFFICERS



**Lee M. Nygaard**  
**Sergeant**

Sgt. Lee Nygaard served with the Andover Police Department from May of 2005 until June of 2016 and was promoted to the rank of Sergeant in January of 2015. Prior to coming to Andover, Lee spent time as the Chief of Police in Waubay (SD), worked in Lindsborg (KS) as a Patrol Officer, and was a Deputy/Narcotics Investigator with Rooks County (KS) Sheriff's Office. He then worked in Cheney, Kansas and received a Certificate of Commendation from the Sedgwick County Sheriff's Office for Narcotics Information that led to a statewide drug ring. Sgt. Nygaard is a veteran of the United States Army and National Guard, having served with the 571st MP Company. In 2007 he was activated and stationed for 13-months in Ft. Riley's Traffic Investigations.



**Michael J. Fear**  
**Police Officer**

Officer Michael J. Fear served with the Andover Police Department from October of 2016 until March of 2017. Officer Fear came to the Andover Police Department already a certified Kansas Law Enforcement Officer, having received his initial law enforcement training and experience with the City of McPherson. Officer Fear also served as a member of the Kansas Air National Guard.

# INVESTIGATIONS DIVISION



**Daimon E. Cundiff**  
**Lieutenant/K-9 Officer**

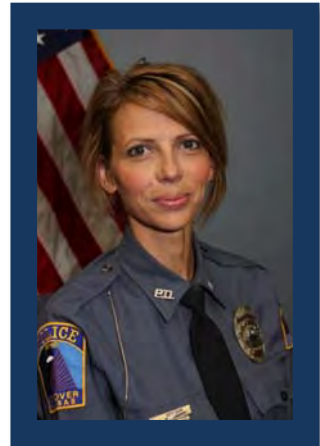
Lt. Daimon Cundiff joined the Andover Police Department in February of 1997 after serving in the U.S. Air Force. Daimon spent four years at McConnell AFB in the Security Forces Squadron and was on the Air Base Defense Team as well as the Emergency Services Team (EST). Since joining Andover Police Department, Daimon has served as a Patrol Officer, K9 Officer, Patrol Sergeant, Detective, T.A.S.E.R. Instructor, Racial Profiling Instructor, and was promoted to the rank of Lieutenant in November of 2016. Lt. Cundiff is currently assigned to the Investigations Section where he supervises two detectives and oversees all felony investigations. Lt. Cundiff's extra duties include overseeing the department's Professional Standards, as well as, Criminal Intelligence Officer, Assistant Range Master, Firearms Instructor, Assistant Armorer and TASER Instructor.

Detective Cundiff was the recipient of the 2014 "Officer of the Year" award.

"Hondo" began his career with the Andover Police Department on October 23, 2009. Hondo is a male Belgain Malinois born on July 6, 2008 and originally from Holland. Hondo is certified through the Kansas Police Dog Association in Drug Detection, Patrol Work and Tracking. Hondo was transferred from the Patrol Section to the Investigations Section in November 2011, where he is currently assigned along with his handler, Lt. Daimon Cundiff.

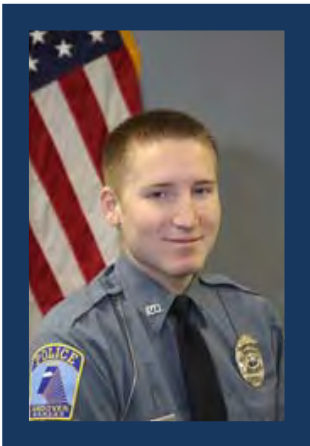


**Hondo/K-9**



**Natasha L. Ward**  
**Detective**

Det. Natasha Ward began her law enforcement career with the Andover Police Department on May 6, 2013. Officer Ward successfully completed training at the Kansas Law Enforcement Training Center's 225<sup>th</sup> Basic, graduating on October 4<sup>th</sup>, 2013. Natasha was promoted to the rank of Detective in January of 2015 and is currently assigned to the Investigations Section. Prior to coming to Andover, Detective Ward was a Graduate Teaching Assistant in the School of Community Affairs at Wichita State University. Natasha graduated from Wichita State University in 2011 with a Bachelor's Degree in Criminal Justice, and again in 2012 with a Master's Degree in Criminal Justice. Det. Ward is the department's representative on the Butler County Safe House's Board of Directors.



**Michael P. Shinert**  
**Detective**

Det. Michael Shinert began his law enforcement career with the Andover Police Department on October 31<sup>st</sup>, 2012. Officer Shinert successfully completed training at the Kansas Law Enforcement Training Center's 222<sup>nd</sup> Basic, graduating on March 22<sup>nd</sup>, 2013. Since joining Andover Police Department, Michael has served as a Patrol Officer, Master Police Officer I, Master Police Officer II and a Field Training Officer. Michael was promoted to the rank of Detective in December of 2016 and is currently assigned to the Investigations Section. Prior to coming to Andover, Michael was a Corrections Officer at the El Dorado Correctional Facility and had served four years in the United States Marine Corp where he did tours in Iraq and Afghanistan. Michael also attended classes at Columbia Southern University where he obtained an Associate's Degree in Criminal Justice.



# ***SPECIAL SERVICES DIVISION***



**Buck Buchanan**  
**Lieutenant**

Lt. Tracy Buchanan began his career in law enforcement as an Andover Police Department Reserve Officer in 1994 and a few months later was hired by the Wichita (KS) police department. In 1997 Buck, as he is commonly known, returned to the Andover Police Department as a reserve Sergeant where he remained for 7-years. In 2004 Officer Buchanan was hired on as a full-time officer, and in 2005 moved to a Part-Time Officer position where he served until 2009. In August of 2009, Officer Buchanan returned to full-time status and assigned to the Patrol Division as a School Resource Officer. On April 1<sup>st</sup>, 2013, Buck was promoted to the rank of Sergeant and in August of 2013 reclassified to the rank of Lieutenant. Lt. Buchanan currently serves as the Commander of the Special Services Section, overseeing the day-to-day operations for all community events and supervises four School Resource Officers. Lt. Buchanan's extra duties include the Department's CALEA Accreditation Manager, Recruitment & Pre-Employment Coordinator, Assistant Chaplain Program Coordinator, Defense Tactics Instructor, ASP Instructor, OC/Pepper Spray Instructor, and serves on the Department's Accident Review Committee and Training Committee.

Lt. Buchanan is a 2013 graduate of the Kansas University Public Management Center's "Command School" and a 2016 graduate of the Kansas Police Administrators Seminar (KPAS).

Officer Buchanan was the recipient of the 2010 "Officer of the Year" award.



**Braxton A. Hill**  
**SRO/MPO III**

SRO/MPO Braxton Hill began his career with the Andover Police Department on October 26<sup>th</sup>, 2009. He successfully completed training at the Kansas Law Enforcement Training Center's 206<sup>th</sup> Basic, graduating on March 26, 2010. Braxton holds a Bachelor's Degree in Criminal Justice from Wichita State University. Prior to coming to work for the Andover Police Department, MPO Hill was a Customer Care Representative with T-Mobile. MPO Hill was promoted to Master Police Officer III in November of 2015 and is currently assigned to the Special Services Section as a School Resource Officer for Andover Central High School.

Officer Hill was the recipient of the 2011 "Officer of the Year" award.



**Heath J. Kintzel**  
**SRO/MPO II**

SRO/MPO Heath Kintzel began his career with the Andover Police Department on September 20<sup>th</sup>, 2010. Heath successfully completed training at the Kansas Law Enforcement Training Center's 211<sup>th</sup> Basic, graduating on March 4<sup>th</sup>, 2011. Officer Kintzel holds a Bachelors of Arts degree in Social Work from Wichita State University, and prior to beginning his career in Law Enforcement, Heath was a Youth Pastor for the previous 12-years. MPO Kintzel was promoted to Master Police Officer III in September of 2016 and is currently assigned to the Special Services Section as a School Resource Officer for Andover High School. Additionally, MPO Kintzel is a Passenger Safety Seat Inspector, coordinator of the Department's Passenger Safety Seat Program, and serves as a member of the Department's Awards Committee.

MPO III Kintzel was the recipient of the 2016 "Officer of the Year" award.

# ***SPECIAL SERVICES DIVISION CONT.***



**Tiah W. Smith**  
**SRO/MPO I**

Officer Tiah Smith began her law enforcement career with the Andover Police Department on March 9, 2015 and was already a certified law enforcement officer having worked the last two and a half years as a Wichita Police Officer. Officer Smith was promoted to Master Police Officer I in March of 2016 and is currently assigned to the Special Services Section as a School Resource Officer for Andover Central Middle School. Tiah's extra duties include assisting with Greater Andover Days and National Night Out. Tiah is also a certified bicycle officer.



**Donnell M. Hadley**  
**SRO/Police Officer**

Officer Donnell Hadley began his law enforcement career with the Andover Police Department on September 2, 2014 and graduated from the Kansas Law Enforcement Training Center's 232nd Basic on February 6, 2015. Officer Hadley was promoted to Master Police Officer I in September of 2016 and is currently assigned to the Special Services Section as a School Resource Officer for Andover Middle School. Officer Hadley was raised in Wichita and is currently a resident of Derby. A former Friends University Football player with 120 hours of college, Officer Hadley had been a Detention Deputy for the Sedgwick County Sheriff's Office for the previous 8 years.



# COMMUNICATIONS DIVISION



**Kelli R. Galloway**  
**Records/Evidence Custodian**

Records/Evidence Custodian Kelli Galloway joined the Andover Police Department in 2006 as a Communications Supervisor. She had over 12 years in Emergency Communications experience with the Augusta Department of Safety, Butler County Emergency Communications and Garnett Police Department prior to coming to Andover. In addition to overseeing the department's police records and evidence inventory, Kelli is responsible for the department's compliance with the State of Kansas' Open Public Records Act. Kelli's extra duties include Local Agency Security Officer (LASO), Alternate Terminal Agency Coordinator (TAC), Forms Inventory Custodian and a member of the Department's Safety Committee.

Records/Evidence Custodian Kelli Galloway was the recipient of the 2009 "Civilian Employee of the Year" award.



**Michelle R. Matson**  
**MCO III**  
**ASST. COURT CLERK**

M.C.O. Michelle Matson started her career in Emergency Communications with the City of Andover in March 2005, was promoted to Master Communications Officer I in July of 2008, Master Communications Officer II in August of 2015 and Master Communications Officer III in August of 2016. In November of 2015, MCO II Matson began splitting her time equally between the Communications Section and the Andover Municipal Court, where she currently serves as a part-time Assistant Court Clerk. In addition to regular dispatching and court duties, Michelle finds great enjoyment being "Red E. Fox" at the many Andover city events, as well as the Emergency Communications school education program. She is actively involved in community events including Greater Andover Days, Safe Halloween and National Night Out. Michelle's extra duties include serving as the Department's Office Supply Custodian.

M.C.O. Matson was the recipient of the 2007 & 2016 "Civilian Employee of the Year" awards.

M.C.O. Matson was the recipient of the 2011 "Kansas Tele-Communicator of the Year" award.



**Eric J. Wesbrooks**  
**MCO II**

M.C.O. Eric Wesbrooks is a life-long resident of Augusta, and had worked in law enforcement for over 11 years prior to coming to Andover. After graduating high school in 1993, Eric joined the Augusta Department of Safety as the Animal Control Officer. After a few years as the Animal Control Officer, Eric got the opportunity to transfer to the Communications division as a Communications Officer dispatching for police, fire and rescue. After dispatching for eight years, Eric left briefly to the private sector before joining the Andover Police Department in October of 2008 as a Communications Officer once again dispatching for police, fire and rescue. Eric was promoted to Master Communications Officer I in May of 2014 and Master Communications Officer II in May of 2016. Eric's extra duties include serving as a member of the Department's Awards Committee.

M.C.O. Wesbrooks was the recipient of the 2014 "Civilian Employee of the Year" award.



# COMMUNICATIONS DIVISION CONT.

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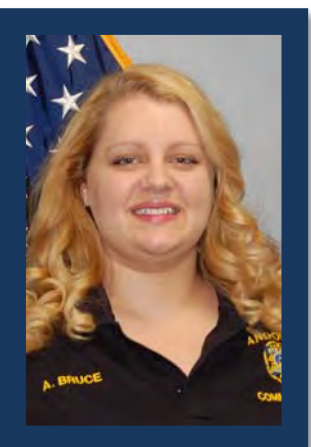
**Travis M. Hooper**  
**MCO I**

M.C.O. Travis Hooper began his career with the City of Andover Emergency Communications in June 2004 and returned in September 2006 after a short absence. On May 18<sup>th</sup>, 2009, Travis was promoted to Master Communications Officer I. In addition to these regular dispatching duties, MCO Hooper has been active in community activities such as Greater Andover Days, a D.J. for National Night Out and has represented Andover 911 in the Chili Cook-off at Hometown Christmas. You may have seen him escorting “Red E. Fox” around at local events, an activity he enjoys greatly. Travis’ extra duties include serving as the department’s Webmaster.



**Erin L. Allen**  
**MCO I**

M.C.O. Erin Allen began her career in Public Safety as a Communications Officer/Dispatcher for the City of Valley Center from April, 2010 until December of 2011. In December of 2011, Erin joined the Andover Police Department’s Emergency Communications section and on November 22<sup>nd</sup>, 2015 was promoted to Master Communications Officer I and currently serves as a Master Communications Officer. Erin attended Cowley County Community College from August of 2008 until April of 2010 where she majored in Social Work.



**Shanna M. Bruce**  
**Communications Officer**

C. O. Shanna “Anna” Bruce began her career in Public Safety as a Communications Officer/Dispatcher for Grant County in June, 2011 until August of 2012 when she moved to Wichita, KS. Anna then worked for a law office specializing in civil and family law until October 2014, when she joined Sedgwick County Emergency Communications as a 911Call Taker until August 2015. During Anna’s time at Sedgwick County Emergency Communications, Anna was trained as an Emergency Medical Dispatcher (EMD) and was nominated for a Life Saving Award. In August 2015, Anna joined the Andover Police Department Emergency Communications section and was promoted to Master Communications Officer I in November of 2016. Anna attended Washburn University from August of 2005 until May of 2010 where she majored in history.

# ***SUPPORT STAFF and MUNICIPAL COURT***

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**Becky Page**  
**Administrative Assistant**

Ms. Becky Page joined the City of Andover in May 2011 as the Administrative Assistant to Chief Keller. Becky previously worked in the Sedgwick County District Attorney's Office for 9 years as a Juvenile Diversion Coordinator. Prior to her work with the District Attorney's Office, Becky worked as a legal assistant for 7 years in both Kansas and Texas. Becky has a bachelor's degree from Wichita State University and an Associate's Degree from Del Mar College in Corpus Christi, Texas. Becky is responsible for performing a variety of secretarial and administrative tasks in support of the Office of the Chief of Police, including managing phone calls, scheduling appointments, processing the department's mail, maintaining the department's training files, maintaining and tracking the department's inventory of assets, compiling monthly officer statistics, assisting in the department's pre-employment process as well as, to support and promote the Police Department's mission. Becky has been active in community activities such as Police & Fire Festival, Greater Andover Days, National Night Out and Hometown Christmas.

Becky Page was the recipient of the 2012 "Civilian Employee of the Year" award and is a graduate of Leadership Butler, Class of 2016.



**Nioma Cook**  
**Municipal Court Clerk**

Nioma Cook joined the City of Andover in 2008, as Andover Municipal Court Clerk. Nioma previously served as Court Clerk for 16 years with the City of El Dorado. She graduated from the Butler County Community College, and is a member of the Kansas Association for Court Management. Nioma is responsible for maintaining and protecting the court records and collecting and disbursing all monies payable to the court.



**Michelle R. Matson**  
**Asst. Court Clerk**

Asst. Court Clerk Michelle Matson has served the City of Andover since April 11<sup>th</sup>, 2005 as a Communications Officer, Master Communication Officer I, Master Communications Officer II and is currently a Master Communications Officer III. In November of 2015, MCO II Matson began splitting her time equally between the duties of a dispatcher and Assistant Court Clerk.

# POLICE

## POLICE CHAPLAINS

The Chaplain Program is an auxiliary unit of the Andover Police Department that provides a community-policing avenue for the Andover Police Department and the community to work together through participating pastors and churches. The Police Chaplains, who volunteer their services are on-call 24-hours a day for and available to provide crisis/counseling to the community and the Police Department members.

In addition to being on call 24-hours a day, 7 days a week, the Chaplains meet with the Police and Fire Chiefs once a quarter at a breakfast meeting held in the Police Department's Conference room. In 2016, Quarterly Chaplain's meetings were held on February 10<sup>th</sup>, April 21<sup>st</sup>, July 28<sup>th</sup> and October 27<sup>th</sup>.



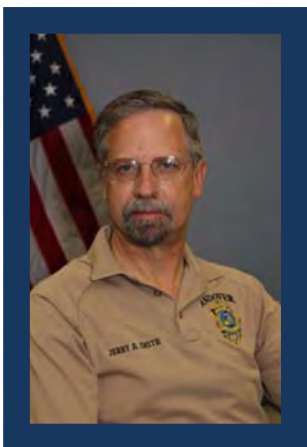
**Police Chaplain Program Director**  
**Chaplain Brad Tuggle**  
**East Evangelical Free Church**  
**(Police Chaplain since**  
**11/11/2014)**



**Chaplain Leon Hiebert**  
**Andover Assembly of God**  
**(Police Chaplain since**  
**12/04/2008)**  
**Past Chaplain Program Director**



**Chaplain Eric Goodman**  
**Brookhaven Baptist Church**  
**(Police Chaplain since**  
**12/04/2008)**



**Chaplain Jerry Smith**  
**Faith Baptist Church**  
**(Police Chaplain since**  
**12/04/2008)**  
**Past Chaplain Program Director**



**Chaplain Daniel Ivey**  
**Anchor Baptist Church**  
**(Police Chaplain since**  
**12/04/2008)**



**Chaplain John Langley**  
**East Point Church of Christ**  
**(Police Chaplain since**  
**03/02/2016)**

# CHAPLAINS

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**Chaplain Norm Nevins**  
**Christ Church**  
**(Police Chaplain since**



**Chaplain Dennis Carter**  
**Andover United Methodist Church**  
**(Police Chaplain since**  
**05/19/2016)**



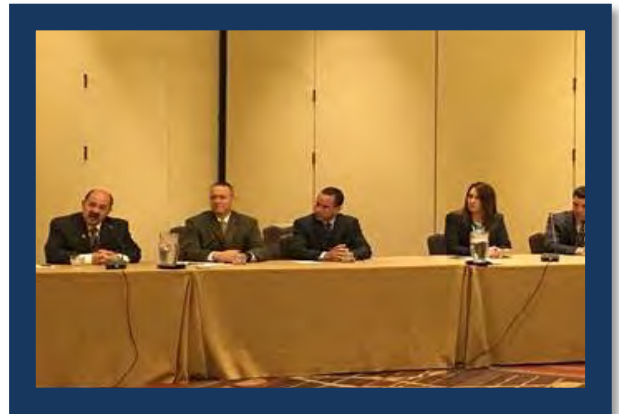
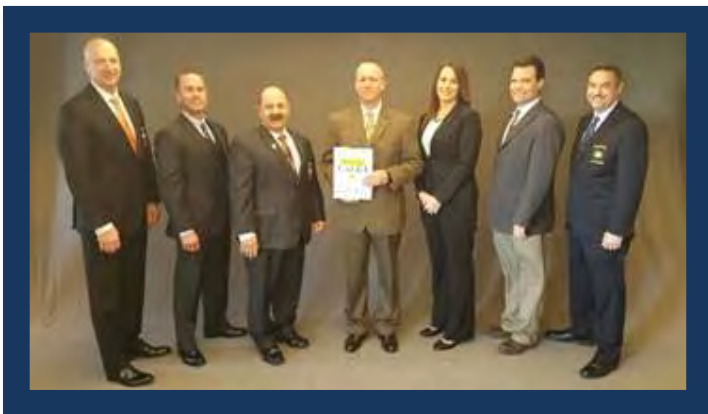
**Chaplain Rick Neubauer**  
**First Baptist Church (Augusta)**  
**(Police Chaplain since**  
**05/19/2016)**



# 2016



The Andover Police Department received CALEA's "Advanced Law Enforcement Accreditation" on March 23, 2013, having demonstrated compliance with a comprehensive set of over 360 standards that reflect policing's "best practices." This coveted designation is considered the highest standard of excellence in law enforcement. Only 5% of all law enforcement agencies in the entire country are Nationally Accredited, and the Andover Police Department ranks very high among those agencies.



**CALEA RE-ACCREDITATION:** On Saturday, April 2nd, 2016, Chief Mike Keller and other members of the Andover Police Department attended the Commission on Accreditation for Law Enforcement Agencies (CALEA)'s Spring Conference in St. Louis, MO to accept the agency's Advanced Re-Accreditation Award.

In December of 2015, the agency went through their second on-site, 4-day assessment, demonstrating its continued compliance with these CALEA standards. Saturday morning, April 2<sup>nd</sup>, 2016 Chief Keller, along with the department's accreditation manager Lt. Buck Buchanan, Investigations Commander Captain Justin Phillips, Communications Director Becky Tapia and Andover City Administrator Mark Detter appeared before CALEA's full board of commissioners to answer questions. At the conclusion of the hearing, the board of commissioners unanimously approved the Andover Police Department's request for re-accreditation and awarded CALEA's "Advanced Law Enforcement Accreditation."

With their re-accreditation, the Andover Police Department remains in an elite class of the top 3 percent of all law enforcement agencies in the country, and one of only eight law enforcement agencies in Kansas that are currently accredited (Riley County Police Department, Salina Police Department, Topeka Police Department, Shawnee County

# HIGHLIGHTS

Sheriff's Department, Kansas City, KS Police Department, Ottawa Police Department and KU Medical Center Kansas City Police Department).

The Law Enforcement Accreditation Program was the first credentialing program established by CALEA after its founding. It was originally developed to address what was seen as a need to enhance law enforcement as a profession and to improve law enforcement service delivery. That mission continues today through a tiered law enforcement accreditation program. Agencies may participate in either CALEA Law Enforcement Accreditation (Tier 1) or CALEA Advanced Law Enforcement Accreditation (Tier 2), without regard to agency size.

Since the first CALEA Accreditation Award was granted in 1984, the program has become the primary method for an agency to voluntarily demonstrate their commitment to excellence in law enforcement. The standards upon which the Law Enforcement Accreditation Program is based reflect the current thinking and experience of law enforcement practitioners and researchers. Major law enforcement associations, leading educational and training institutions, governmental agencies, as well as law enforcement executives internationally, acknowledge CALEA's Standards for Law Enforcement Agencies© and its Accreditation Programs as benchmarks for professional law enforcement agencies.

- CALEA Accreditation requires an agency to develop a comprehensive, well thought out, uniform set of written directives. This is one of the most successful methods for reaching administrative and operational goals, while also providing direction to personnel.
- CALEA Accreditation standards provide the necessary reports and analyses a CEO needs to make fact-based, informed management decisions.
- CALEA Accreditation requires a preparedness program be put in place—so an agency is ready to address natural or man-made unusual occurrences.
- CALEA Accreditation is a means for developing or improving upon an agency's relationship with the community.
- CALEA Accreditation strengthens an agency's accountability, both within the agency and the community, through a continuum of standards that clearly define authority, performance, and responsibilities.
- Being CALEA Accredited can limit an agency's liability and risk exposure because it demonstrates that internationally recognized standards for law enforcement have been met, as verified by a team of independent outside CALEA-trained assessors.
- CALEA Accreditation facilitates an agency's pursuit of professional excellence.

## **DONUT'S WITH THE CHIEF**

On Thursday, January 7<sup>th</sup>, Chief Mike Keller and Officer Jessica Glen attended the monthly "Donuts with the Chief" at the Andover Senior Center. Chief Keller provided the 16 community members present a "year-end-review" of 2015. This included some preliminary crime statistics, including the significant reduction in residential burglaries, auto thefts and overall thefts, as well as, the increase in vehicle break-ins and the department's efforts to curb those. Additionally, the Chief spoke about the department's CALEA re-accreditation progress, the receipt of the AAA Traffic Safety Platinum award, the promotion of 4 sergeants and the addition of two SRO's in 2015, as well as, responded to many questions from the group.

In February Chief Keller spoke to the group of 14 citizens about the department's "Fuzzy February" fund raiser for Caden's Crusaders, the city's low crime statistics for 2015, as well as, a recent robbery where 4 suspects were taken into custody.

# HIGHLIGHTS

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## **DONUTS WITH THE CHIEF CONT.**

In March, Chief Keller spoke with a group of 13 citizens from the community about Police Department activities and up-coming community events like the 25th Andover Tornado Anniversary ceremony in April and the Police & Fire Festival in June.

In April, Chief Keller, along with Captain Justin Phillips and Lt. Buck Buchanan spoke to a group of eight community members about the department's recent CALEA re-accreditation award, as well as, the "Amber Alert" and "Silver Alert" programs, and the criteria necessary for both programs.

In May, Chief Keller spoke to a group of ten residents regarding Andover being ranked as the #4 Safest City in Kansas by BackgroundChecks.org, the up-coming Police & Fire Festival on June 4th, as well as, the Andover Summer Concert with Rick Springfield on June 18th.

In June, Chief Keller spoke to a group of 17 residents, including Senator Ty Masterson, about the upcoming Police & Fire Festival and the Summer Concert in the Park. Butler County Sheriff Kelly Herzet also made a guest appearance and spoke to the group about the Sheriff's Office.

In July, Detective Natasha Ward and Butler County Detective Brenna Sperry gave a presentation on "Elderly Abuse" to approximately 15 senior citizens. The presentation briefly described different types of abuse, possible perpetrators of abuse, and ways for citizens to protect themselves. Additionally, information was provided for resources in Butler County.

In August, Chief Keller and Wes Sawyer, vice president of the Andover Police & Fire Foundation (AP&FF) spoke to the group of approximately 14 residents about the Foundation, its history and its successes.

In September, Lt. Buck Buchanan and SRO Donnell Hadley spoke with a group of 9 citizens about the role of the SRO's in the schools and the importance of building relationships with students and staff.

In October, during National Community Policing Week, and the day before National "Coffee with a Cop Day," Chief Keller met with approximately 14 citizens and spoke about Community Policing and how Community Policing works in Andover.

In November, Chief Keller and Sheriff Kelly Herzet took "Dunkin Donuts" to the Andover Senior Center and spoke to approximately twenty citizens about current happenings in Andover and Butler County. Additionally, Andover's newest officer, Officer Michael Fear was introduced to the crowd, along with newly promoted Sergeant Mark Werbin.

In December, Dan Day and Lance Tracy with Dunkin' Donuts joined Police Chief Keller at the Andover Senior Center for the monthly "Donuts with the Chief" meeting. At the meeting, attended by approximately 20 community members, Dan and Lance spoke a little about Dunkin' Donuts, followed by Chief Keller who spoke about next week's Hometown Christmas event, recent Police Department promotions and provided some Safety tips for the Holiday season. Dunkin' Donuts became the official sponsor of "Donuts with the Chief."

## **RESIDENTIAL ROBBERY**

On Monday, January 11th, SRO Braxton Hill attempted to stop a vehicle that was north bound on Andover Rd in front of Andover High School for speeding in the school zone. The vehicle sped up and attempted to run from Officer Hill, turning east on to Pet Resort Drive with the officer behind them. The vehicle was occupied by three white males and one black male and after being blocked in by Officer Hill and stopped; the front seat passenger exited the vehicle and tossed a loaded handgun across the parking lot. Officer Hill was able to keep the front seat passenger from running, and

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keep the other three occupants in the vehicle until back-up arrived. Very shortly after the vehicle was stopped and the 4 individuals were taken into custody, a call came out regarding a residential robbery that had just occurred at 1514 East Street involving 4 armed male subjects. In the robbery, the suspects reportedly stole a hand gun, and X-box, X-box games and an electronic tablet. During the investigation, a 2nd hand gun was located about a block away from the vehicle stop, apparently tossed by the driver of the vehicle. Additionally, a search warrant for the vehicle was obtained and executed late Monday evening where a 3rd and 4th hand gun were found, along with stolen property from the residence. All four individuals, two from Augusta and two from Wichita, arrested out of the vehicle were booked into the Butler County Jail, and officially charged by the County Attorney's Office for Aggravated Robbery along with other related felonies, and held on \$100,000 bonds.

## **INTERNSHIP PROGRAM**

On Monday, January 25th, the Andover Police Department, in partnership with Butler Community College, started a new formal "Internship" program, with a student beginning the 100-hour program. During the following 8-weeks, the student was introduced to and spent time with several sections of the department, including Patrol, Special Services (SRO's), Investigations, Communications, Records and Municipal Court.

## **TRAFFIC SAFETY COMMITTEE**

On Wednesday, January 27th, the Police Department held its first "Traffic Safety Committee" meeting of 2016. This committee, comprised of two members of the police department (Lt. Parker and Chief Keller), the City Engineer, the Public Works Director, two members of the City Council, David Jackson Executive Director of Operations for USD 385, a community member and a local business owner, meets three times a year to review and discuss Andover motor vehicle accidents, traffic complaints and the department's traffic enforcement efforts. At this meeting, City Administrator Mark Detter was present to seek input from the committee regarding the request to add a signalized school cross walk on Central near Andover Central High School. The committee as a whole suggested that the school district consider organizing an adult crossing guard contingent of volunteers, and recommended that the City and the School District perform a joint traffic engineering study to determine whether a signalized cross walk was warranted.

On Wednesday, May 25th, the Police Department hosted the 2<sup>nd</sup> quarterly Traffic Safety Committee meeting in 2016, where traffic options for the Red Bud Trail crossing on Andover Road, as well as, the school cross walk on Central and Shay were discussed. In attendance were representatives from Tran-Systems who conducted and presented their findings from a study they conducted on Central.

On Wednesday, September 28th, the Police Department hosted the third quarterly Traffic Safety Committee meeting for 2016 where traffic complaints, traffic enforcement efforts and engineering matters were discussed. The committee spent a considerable portion of the meeting discussing the traffic cameras at Andover Rd and US-54, and complaints associated with the lights at that intersection not cycling properly.

## **FBI NATIONAL ACADEMY**

On Thursday, January 28th, the Police Department was notified by Special Agent Larry Hawks of the FBI Kansas City Field Office that Lt. Buck Buchanan has been selected to attend the FBI's National Academy, 270th Session, October through December of 2017. This training session held in Quantico, Virginia, the FBI's Training Headquarters is one of the most respected and prestigious training for all of law enforcement, and approximately only one-half of one-percent of all law enforcement in the world ever get an opportunity to attend. During this 10-week training, which is almost



# HIGHLIGHTS

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## **FBI NATIONAL ACADEMY (NA) CONT**

completely paid for by the FBI, including training, meals, lodging and transportation, Lt. Buchanan will be introduced to many different training classes that include contemporary topics on law enforcement management, leadership, employment law, public speaking and investigations. Although Captain Phillips and Chief Mike Keller are both graduates of the FBI NA, Lt. Buchanan will be the very first “Andover” officer selected to attend.

## **IDENTITY THEFT**

On Tuesday, January 26th, the police department received a report of a possible identity theft involving approximately then (10) illegal charges on a personal credit card found by the victim after reviewing his monthly statement. After a little follow up and some reviewing of surveillance camera footage, Officer Jessica Smith was able to identify the suspect and contact her at her residence in Wichita. With assistance from the Investigations Section, Officer Smith was then able to obtain a search warrant for the suspect’s residence and executed that search warrant that same evening. Recovered and seized from the residence were several items that had been purchased with the victim’s credit card. Additionally, there was evidence obtained including banking and identification information from about 20 other victims in the Wichita area. The female suspect was believed to be a part of an ID theft, car burglary, auto theft and drug running ring in Wichita.

## **POLICE CHAPLAIN’S PROGRAM**

On Wednesday, February 10th, Chief Mike Keller, along with several Police Chaplains met with Daryl Thornton and several of the Kansas Medical Center’s chaplains to discuss the possibility of consolidating the two chaplain programs and sharing resources. The concept was well received and a tentative Orientation/Training session for perspective Police Chaplains was scheduled.

On Wednesday, March 2nd, the Police Department hosted a Police Chaplain Orientation training for new chaplains. This training was the first step in the consolidation of the Police Department’s Chaplain Program with the Kansas Medical Center (KMC) Chaplain program. Pastor’s Norm Nevins from Eastside Community Church, John Langley from East Point Church of Christ and Dennis Carter from Andover United Methodist Church were all trained on Police procedures. On March 31st the Police Department’s police chaplains all met at KMC where they were trained on hospital procedures.

On Thursday, July 28th, the Department hosted the first consolidated Chaplain’s Quarterly Breakfast meeting. Butler County Sheriff Kelly Herzet was the guest speaker for the meeting, who spoke about the Sheriff’s Department and what they do. Lt. Buck Buchanan, who coordinated the meeting, provided training for the chaplains on “Church Security & Active Threat Response.”

On Thursday, October 27th, the Police Department hosted the final quarterly Police Chaplain’s meeting of 2016. The group was provided information on the Police Department’s hiring process, and discussed taking on the Andover Caring & Sharing Program.

## **KBI REQUEST FOR ASSISTANCE**

On Monday, February 22nd, Kansas Bureau of Investigations (KBI) Agent Will Mahoney, who had been tasked with re-writing the KBI’s evidence handling process, toured the Police Department to see how Andover handles its evidence processing. Agent Mahoney stated that it was recommended to him that he visit the Andover Police Department due to the professionalism of their staff and their high standards/best practices in evidence handling. This is quite an honor for the Andover Police Department.

# CONTINUED

## POLICE DEPARTMENT BECOMES MORE TRANSPARENT

On Friday, February 26th, the Police Department's General Order's manual was made available to the public on the department's website. In years past, many police departments operated in almost complete secrecy. The community knew very little about what the department was doing, or how they were doing it. However, in these times of strained relations with their communities, and in an effort to be pro-active and strengthen their partnerships with the communities that they serve, more and more Police Departments are finding additional ways to open up and be more transparent. As one more measure towards our goal to be as transparent as possible with our community, the Andover Police Department has followed other departments and posted the department's policy and procedure's manual on the department's website. Master Communications Officer Travis Hooper was ultimately responsible for the development of the website page and the inclusion of 123 policies.



## FUZZY FEBRUARY

During the month of February, staff members were afforded the opportunity, for a \$30 donation, to grow facial hair for 30-days, with the proceeds being donated to Caden's Crusaders. Caden's Crusaders is a local fundraiser started in Andover in order to raise funds to purchase an experimental drug for one of the Police Department's own officers who has a child that suffers from Dravet Syndrome, a rare form of life-threatening epilepsy. On Tuesday, March 1st, the Police Department's "Fuzzy February" fund raiser for "Caden's Crusaders" came to end. MPO Michael Sine was chosen as the winner of the best beard contest with Sgt. Troy Snedeker and MCO II Travis Hooper receiving honorable mentions. Overall, the Police Department raised \$880 in "Fuzzy February" donations, which included a \$100 donation made by Mayor Ben Lawrence. The police department's Fuzzy February effort helped to bring the total raised for Caden's Crusaders to over \$13,800.

# ***HIGHLIGHTS***

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## **CLICK IT OR TICKET**

Between February 29th and March 13th, the Andover Police Department joined other law enforcement agencies in Kansas, Missouri and Oklahoma. By assigning extra officers to patrol around schools for the purpose of looking for and enforcing seat belt violations. During this 2-week period, and as a part of this initiative, the department issued 5 adult seat belt citations, 1 teen seat belt citation, 1 teen seat belt warning and 0 child passenger citations. Additionally, we had three no proof of insurance citations with our seat belts, and one driving while suspended.

## **KANSAS INTERNAL AFFAIRS INVESTIGATOR'S ASSOCIATION**

On Monday, March 14th, the Andover Police Department hosted the quarterly Kansas Internal Affairs Investigator's Association (KIAIA) meeting. At the meeting, in addition to Captain Justin Philips, there were approximately 25 Internal Affairs investigators from throughout Kansas representing approximately 10 different law enforcement agencies.

## **KANSAS LEGISLATION DELEGATION**

On Saturday, March 19th, Lt. Don Roberson and Chief Mike Keller, as well as, City Administrator Mark Detter attended the "South Central Kansas Legislation Delegation" town hall type meeting hosted at the Andover City Hall. In attendance were approximately 60 individuals, as well as, a number of elected officials from the Wichita/Andover area including Senator Ty Masterson, Senator Michael O'Donnell and Representative Christi Williams.

## **CITIZEN RECOGNITION AWARD**

On Monday, March 21st, SRO Tiah Smith, on behalf of the Andover Police Department, presented a "Citizen Recognition Award" to Lance Tracy, General Manager of Dunkin Donut's. SRO Smith presented the award to Mr. Tracy to show the police department's appreciation for his continued support of the SRO program. Mr. Tracy had provided donuts to the children, as well as, the Dunkin Donut's mascot, at the schools during various SRO related events since very early in the school year. The award was presented at Meadowlark elementary during a 5th grade presentation.

## **OFFICER VERNON "CHARLIE" WALKER**

On Monday, March 21st, Officer Vernon "Charles" Walker began his law enforcement career with the Andover Police Department. Officer Walker is formerly an employee of the University of Kansas Medical Center, Office of Rural Health and Education Services where he did physician recruitment for the state of Kansas. Officer Walker is a graduate of Friends University (Business MGMT) and Oklahoma Christian University (Theological Studies) where he received a Master's Degree. Charlie, an Augusta resident, has been happily married to his wife Mindy for eight years, and they have four beautiful children. Officer Walker immediately began his orientation and field training program.



# CONTINUED

## **KANSAS FAMILY PARTNERSHIP PREVENTION COLLABORATION AWARD**

On Tuesday, March 29th, Lt. Don Roberson attended the Kansas Family Partnership Prevention Awards of Excellence Luncheon in Topeka, where he was recognized for his past work with this organization, and was the recipient of the “Kansas Family Partnership Prevention Collaboration Award.” This award recognizes Don’s creation of partnerships to focus on community prevention needs by identifying common goals among constituents and selecting strategies that benefit the greater good of everyone involved.



## **WSU CRIMINAL JUSTICE CAREER FAIR**

On Thursday, April 7th, Lt. Buck Buchanan attended the Wichita State University Criminal Justice Student Association Annual Career Fair which was held at the Rhatigan Student Center. The fair consisted of 30 agencies from around the state including Tulsa OK PD, Memphis TN PD and the FBI. Lt. Buchanan personally spoke with approximately 20 students who are soon to graduate and begin the process of looking for a law enforcement career.

## **10 YEARS OF DEDICATED SERVICE**

As of Sunday, April 10th, Records/Evidence Custodian Kelli Galloway has been with the Andover Police Department’s Communications Center for over 10-years. Kelli deserves a sincere “Thank You” for her dedication and commitment to the City of Andover. We would not be the same department without her!

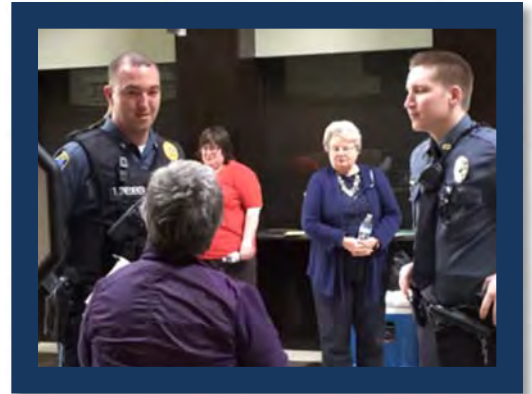
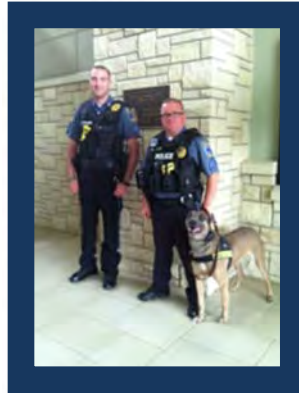


## **NATIONAL PUBLIC SAFETY TELECOMMUNICATION’S WEEK**

On Tuesday, April 12, Mayor Ben Lawrence signed a proclamation declaring the week of April 10 – 16, 2016 as National Public Safety Telecommunication’s Week in Andover. Present at the City Council meeting to accept the proclamation were E-911 Director Becky Tapia and Master Communications Officers Michelle Matson and Travis Hooper.

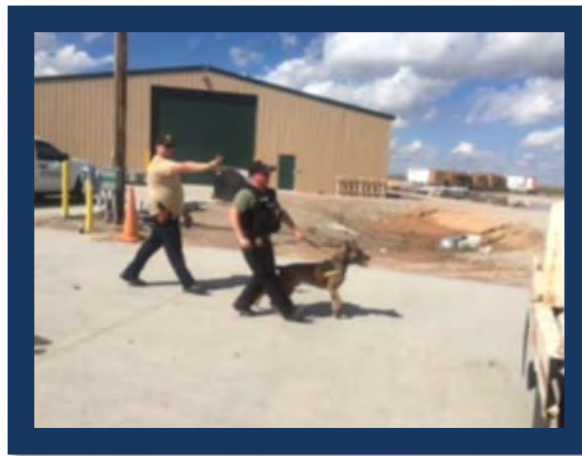


# HIGHLIGHTS



## KANSAS JUDICIAL TOWN HALL

On Saturday, April 16th, Andover's "Boys in Blue" provided security for Chief Justices. Approximately 70 Andover and Butler County residents showed up to hear Chief Justice Lawton Nuss and Justice Marla Luckert speak at Andover City Hall. After speaking with the crowd about the Kansas Judicial System and current issues in the State, the Justices responded to a number of questions from a spirited but respectful group. The security team, led by Lt. Ben Graber included Sgt. Mickey Farris, his K-9 partner "Thor," Sgt. Troy Snedeker and MPO Michael Shinert.



## "THOR" A TOP K-9

On Monday, April 18th through Friday, April 22nd, Sgt. Mickey Farris and his K-9 Partner attended the 2016 "Kansas Police Dog Association Seminar and Certification" training held in Hugoton, KS. There were approximately 35 K-9 teams from throughout Kansas that attended the seminar this year. Thor was one of the top K-9's this year, completing his yearly Certification testing with no error's or re-fires, which basically means that he completed the all of the assigned tasks in narcotic detection and patrol to include tracking, building searches, area searches, evidence location and apprehensions, the first time through. Way to go "Thor!"

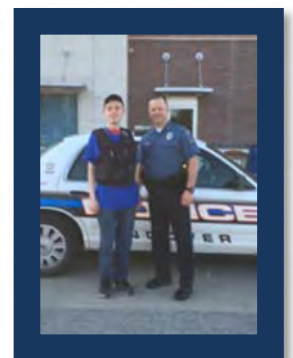
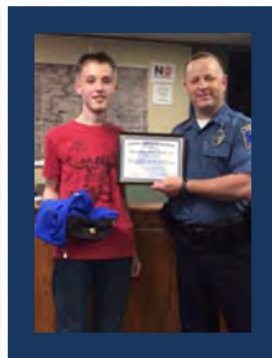
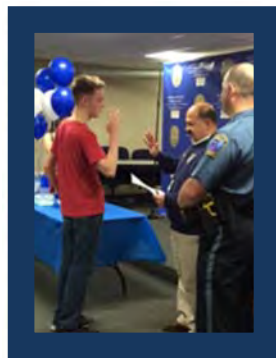
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## LT ROBERSON HONORED AT KDOT CONFERENCE

At the annual KDOT Transportation Safety Conference in Topeka, KS, April 18th through the 20th, Lt. Don Roberson was a nominee for the conference's 2016 "People Saving People Award." Although he did not win the award, Don was recognized for his role with the Kansas Youth Leadership program. The nomination read: "Lt. Donald Roberson, Jr., Andover Police Department: After attending the 2001 KFP SADD conference with USD 385 SRO Roberson, students developed a plan to instill safe driving awareness. Since then, Roberson has served the Kansas Youth Leadership Summit (KYLS) as an adult leader, adult and youth staff trainer, and program presenter, assisted with management of KYLS, and served on the board of directors."

## TEN YEARS OF DEDICATED SERVICE

On Sunday, April 24th, Lt. Lance Parker celebrated his 10th Anniversary with the Andover Police Department. Lt. Parker joined the Andover Police Department in April of 2006, and during his career has served as a patrol officer, Master Patrol Officer, Field Training Officer, School Resource Officer and in April 2013 he was promoted to the rank of Lieutenant. Lance is a dedicated and committed member of the department.



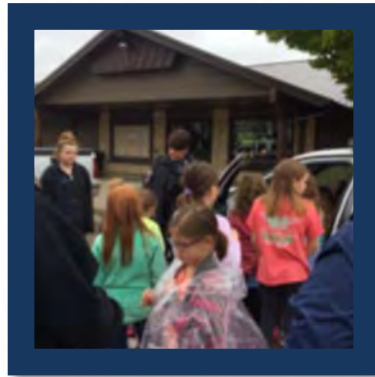
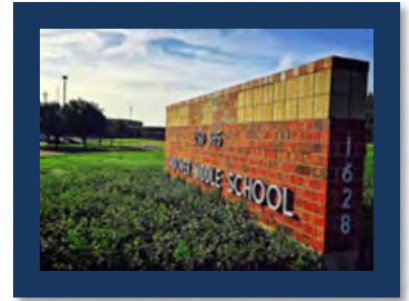
## OFFICER FOR A DAY

On Monday, May 2, 2016, the Andover Police Department welcomed Christopher Flatan, Jr. as an Honorary Police Officer for a day. Christopher is a 17-year-old young man with autism, who is able to communicate well, but who's social skills have been stunted to that of about a 10-year old. Officer Michael Hampton learned of Christopher after meeting with Christopher's dad in the lobby of the Police Department. Mr. Flatan advised that his son Christopher had always wanted to be a police officer, especially because Mr. Flatan himself had been a security officer in the U.S. Air Force, and Christopher's grandfather was a retired Philadelphia, PA police officer. So, Officer Hampton, with the assistance of others on the department, arranged and coordinated Christopher's "Officer for a Day" event. Christopher, along with a few of his family members were treated to an informal ceremony, tour of the police department, and a cake and punch reception. Christopher was also treated to a ride-a-long with Officer Hampton, where he allowed him to turn on the lights and sirens. Christopher was presented a certificate, department t-shirt, silver "PD" lapel pin and a department coin. Present from the department were Chief Michael Keller, Lt. Ben Graber, Det. Daimon Cundiff, Sgt. Troy Snedeker, Sgt. Mickey Farris, MPO Michael Shinert, Officer Joel McLaughlin and Admin. Asst. Becky Page.

# HIGHLIGHTS

## ANDOVER NAMED 4TH OF 15 SAFEST CITIES IN KANSAS

In a recent study conducted by Backgroundchecks.org. Jason Quimby, Outreach Director for Backgroundchecks.org stated "I am pleased to inform you that your city, Andover, has been named one of the safest in all of Kansas. This is a true achievement, which is a result of city government, police, and residents working together to ensure that Andover is safe."



## GIRL SCOUT CAMPOUT

On Friday, April 29th, Butler West Girl Scout Troop #40693 held an overnight campout in and around The Lodge in Central Park. Approximately 100 young girls and 24 adults were treated to a day and evening of many activities. Officer Allison Rehak provided the girls an overview of the police vehicle and uniform, as well as, answered questions about her job. Sgt. Mickey Farris and "Thor" provided a K-9 demonstration. The Girl Scout Troop plans to turn this into an annual event called "Reliving Camp Seikooc."

# CONTINUED



## **KACP LIFESAVING AWARD**

On Wednesday, May 11th, Sgt. Troy Snedeker received the “Silver” award at the KACP’s 37th Annual Awards Banquet at the United Wireless Arena and Conference Center in Dodge City, Kansas. Sgt. Snedeker, who received his award along with 47 other law enforcement officers, was recognized for his efforts in saving the life of a premature baby immediately after the little girl’s mother had given birth to the child.



## **SENIOR CENTER’S MAY COOKOUT**

On Wednesday, May 18th, Lt. Steve Harryman, Lt. Buck Buchanan, Officer Michael Hampton, Officer Roberto Aguilar and Chief Mike Keller, along with numerous other City employees, attended the Andover Senior Center’s “May Cookout” where they were treated to hamburgers, hotdogs, homemade salads, and wonderful desserts!



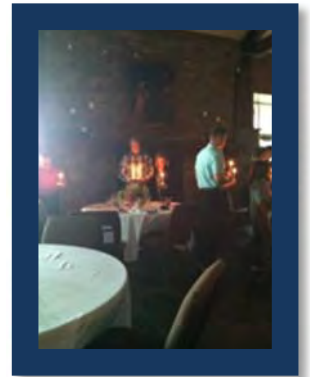
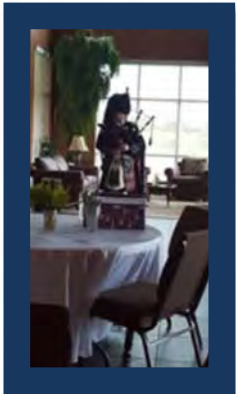
# HIGHLIGHTS



## POLICE & FIRE FESTIVAL

On Saturday, June 4th the Andover Police & Fire Festival, sponsored by the Andover Police & Fire Foundation (AP&FF) was another huge success. It is estimated that more than 2,000 people turned out for this annual event. The band "Radio Flyer" played music while attendees partook in a number of activities, demonstrations and lots of free food. Approximately 840 burgers, 460 hotdogs, 50 Papa John pizzas, along with 1,000 servings of Spangles ice cream were handed out. The K-9 demonstration, dunk tank and the new Fire Department ladder truck spraying water were big hits with the crowd. Two bicycles (a boys and a girls) and a hotel stay at the Holiday Inn Express were given away. The evening ended with a fireworks display provided by Wholesale Fireworks and a movie, "The Minions" sponsored by the Andover Friends of the Library.

# CONTINUED



## POLICE MEMORIAL BANQUET IN HONOR OF NATIONAL LAW ENFORCEMENT MEMORIAL WEEK

On Thursday, May 19th, the men and women of the Andover Police Department, along with their spouses and families attended the Police Memorial Banquet in honor of National Law Enforcement Memorial Week. Eastside Community Church and Pastor Norm Nevins hosted the annual event, with assistance from Pastor Brad Tuggle and the East Evangelical Free Church. As always, the food, candlelight service and bagpipes player were all fantastic!



## CITIZEN RIDE-A-LONG

On Friday, May 20th, Mrs. Justine Hickerson was treated to an exciting Ride-Along with Lt. Lance Parker. Justine won the Ride-Along as a part of a silent auction fund raiser put on by the Andover YMCA. During the approximate 3-hour tour, Justine was given a tour of the Police Department, the City, and got to go along on a "Shots Fired" call.



# HIGHLIGHTS

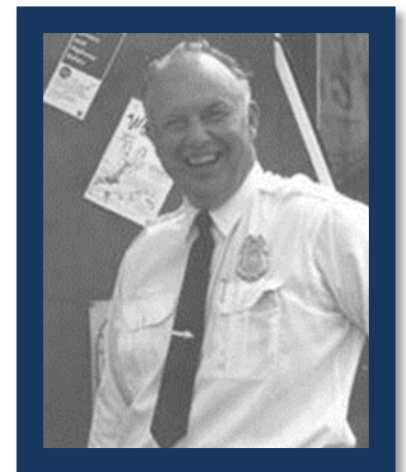


## AAA OF KANSAS TOP TRAFFIC SAFETY AWARD

On Tuesday, May 24th, during the Andover City Council meeting, the Police Department represented by Chief Mike Keller and Lt. Lance Parker were presented with their second platinum AAA Traffic Safety Award by Jim Hanni, Executive Vice President of AAA Kansas. Not only did the Andover Police Dept. receive a AAA Traffic Safety Award for the fifth consecutive year, they qualified, for the second year in a row, to receive the Platinum Award, for demonstrating outstanding success in addressing local traffic safety issue. The platinum award is the highest award in traffic safety that a law enforcement agency can receive. The Andover Police Department is one of only 8 police departments in the state of Kansas to qualify for the Platinum Award, and one of only 3 agencies to repeat.

## ANDOVER FIRST POLICE CHIEF

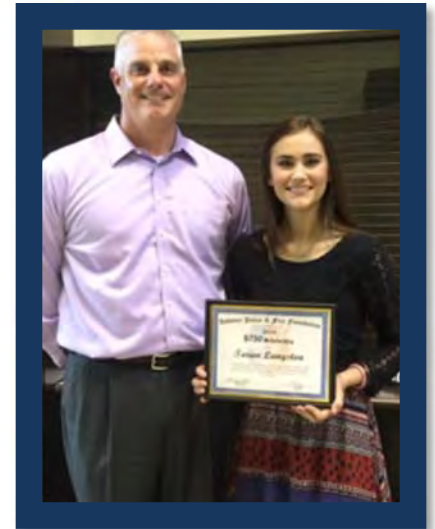
On Wednesday, May 18th, James R. "Dick" Uttinger, Andover's first Police Chief passed away. Chief Uttinger actually served as Andover's City Marshall from May 25th, 1970 until he was sworn in as the first Police Chief on December 28th, 1971. Chief Uttinger served as Andover's Police Chief until his resignation on April 5th, 1974, after which he and his wife Bessie opened up "Dick's Animal World" on US-54. Chief Mike Keller, Sgt. Troy Snedeker and MPO II Heath Kintzel attended Chief Uttinger's funeral services, held at Lakeview Funeral Home, 12100 E.13th Street in Wichita on Tuesday, May 24<sup>th</sup>.



# CONTINUED

## AP&FF SCHOLARSHIP AWARD

On Tuesday evening, May 25th, the Andover Police & Fire Foundation presented Taren Langston with the 2016 Police Scholarship at the City Council meeting. Wes Sawyer, vice president of the foundation presented Taren with a certificate and check in the amount of \$750. Taren is a 2015 graduate of Andover Central High School and is currently attending Wichita State University where she is majoring in Criminal Justice with a 4.0 average. Taren is also the first recipient to receive a re-occurring scholarship award from the foundation, having first won the scholarship in 2015. Nathan Juresic was awarded the foundation's 2016 Fire Scholarship.



## PUBLIC SAFETY JOB FAIR

On Tuesday, May 25th, the Police Department participated in a Public Safety Job Fair at the Wichita Workforce Center, 2021 N. Amidon. Participating agencies included Wichita, Sedgwick County, Andover, Derby, Liberal, Dodge City, Hutchinson and Newton. Lt. Buck Buchanan represented the Andover Police Department, providing information and brochures to approximately 100 people in attendance. The Job Fair was a part of an Equal Opportunity Employer Program sponsored by the Workforce Center.

## BURGLARY SUSPECT ARRESTED

In November of 2015 an elderly woman at 233 David Lane reported that an unknown person had broken into her home and stole her dead husband's wedding ring. A suspect, Austin Ludlow, was identified. It was later determined during the investigation that prior to breaking into the house, Ludlow watched the victim leave the house to go to the funeral home to make the final arrangements for her husband's funeral. Through countless hours and effort on the part of our investigations team, Austin Ludlow was convicted for burglary and theft, and sentenced to 16 months in prison.

## SEXUAL MOLESTATION

In December of 2015, a report was made to the Police Department regarding a seven-year old Andover girl that was being sexually molested. Through another exhausting and thorough investigation conducted by our investigations team, Christopher Brutton plead guilty to sexually molesting his daughter and was sentenced to 59 months in prison. Typically, this type of crime is considered a Jessica's Law case with a minimum mandatory sentence of 25 years to life in prison. However, plea bargains are not uncommon to avoid having the young victims further traumatized by having to testify against their molester.

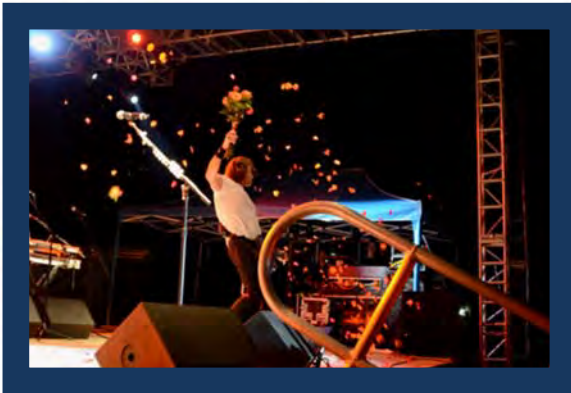


# HIGHLIGHTS



## KANSAS LAW ENFORCEMENT TORCH RUN

On Friday, June 3rd, the Police Department participated in the 35th Annual Law Enforcement Torch Run. Sgt. Troy Snedeker, MPO Heath Kintzel, MPO Tiah Smith, Lt. Buck Buchanan and Chief Mike Keller took the torch from the Augusta Police Department at US-54 and Yorktown, and carried it to 159th and Central where it was turned over to members of the Wichita Police Department. It is estimated that over 1,150 officers from over 97 agencies carried the “Flame of Hope” throughout 52 counties in Kansas as they traveled to the annual Special Olympics Summer Games held in Wichita. We were honored to once again represent and take part in such a worthy event benefiting Special Olympics.



## SUMMER CONCERT IN THE PARK

On Saturday, June 18th, Andover's Summer Concert in the Park – 2016 was held, featuring The Romantics, Night Ranger and Rick Springfield. Approximately 7,800 tickets were sold, and an additional 2,000 tickets were given away by sponsors. Given the rain that put a damper on things early on, the crowd re-gathered and was estimated to be in the 7,500 to 8,500 range, who enjoyed great music, good food, cold refreshments, and a great time! In providing security and traffic control on the day of the event, the Police Department expended 133.75 hours in overtime and an additional 61 hours in straight time expenses. Additionally, we utilized 12 officers from four different Butler County agencies, expending another 106.5 overtime hours. The night's extra curricula activities included one minor assault between two females and two individuals that had to be escorted out of the secured area behind the stage. Overall, the net result was once again an exceptional and safe evening for all attendees.

# CONTINUED

## SENIOR CENTER MONTEREY LUNCH

On Wednesday, June 22nd, Captain Justin Phillips, Lt. Buck Buchanan, Lt. Lance Parker, Detectives Daimon Cundiff and Natasha Ward, Sgt. Troy Snedeker, MPO Michael Shinert, Officer Joel McLaughlin and Chief Mike Keller all had the opportunity to attend and enjoy lunch at the Andover Senior Center's annual "Monterey Lunch" fund raiser, as well as, the opportunity to interact with a number of community officials and residents.

## FIREHOUSE SUBS GRANT

On Thursday, July 21st, Administrative Assistant Becky Page submitted and received a grant from the "Firehouse Subs Public Safety Foundation in Wichita for the acquisition of one (1) Automated External Defibrillator (AED). The AED is a Zoll AED Plus, valued at approximately \$2,500 and will replace one of the aging AED's in the department's patrol vehicles.

## DEATH INVESTIGATION

On Monday, August 1st, at approximately 11:07 pm officers along with EMS and the fire department were dispatched to the Cloud Ridge Apartments, 200 block of west Third Street, for the report of a traumatic injury. Upon arrival the officers found a 40-year old female unconscious. Life-saving efforts were unsuccessful and Sandra Berry was pronounced dead at the scene. Following the acquisition of three search warrants, Investigators from the Andover Police Department and Kansas Bureau of Investigation (KBI) investigated the women's death, processing the crime scene, collecting evidence and interviewing witnesses.



## NATIONAL NIGHT OUT

National Night Out was held on Tuesday, August 2nd with six (6) neighborhoods hosting block parties, Beaumont Place (Senior Center), Cornerstone, Green Valley 5 & 6, Green Valley 8, 9 & 10, Teradyne and Tuscany. In addition to having Police Officers, a K-9 Team (Mickey & Thor), McGruff, Red E. Fox and Fire Fighters tour the block parties and meet with residents, a team of judges consisting of Chamber of Commerce Director Becky Wolfe, Shelter Insurance Agent Jodie Ocadiz and Chief Mike Keller traveled around to the various block parties and judged the neighborhoods on their theme, creativity, spirit and overall participation. In Andover's fifth year hosting National Night Out in the neighborhoods, the Tuscany neighborhood, took first place as the best Andover block party, the Cornerstone neighborhood took second place and Green Valley 8, 9 & 10 took third. This year's event was once again a huge success and everyone had a great time.

# ***HIGHLIGHTS***

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## **SUMMER STRIDE OUT RACE**

On Friday, August 5th, Lt. Buck Buchanan and SRO Heath Kintzel assisted Andover High/Andover Central High Schools by providing traffic control and scene safety for the first Cross Country 5K and 1 Mile “Summer Stride Out Race.” The Route started at the Andover District Stadium and proceeded North on Andover road, West on 21st, South on 159th St, East on the Red Bud Trail and finished at the District Stadium. The 1 Mile run started at the District Stadium and proceeded West on Allison to the Red Bud Trail and Finished at the District Stadium. Over 100 racers and 25 volunteer participated in this event with no incidents.

## **ELECTROCUTION**

On Friday, August 12th, a Kansas City, Missouri man died after being electrocuted in a workplace construction accident in Andover. The man was identified as 38-year-old Darrell Harden of Kansas City, MO. The Andover Police Department says the fatality happened at a construction site at 1606 N. Andover Road around 2:00 p.m. Friday afternoon. Harden was a brick mason working for a construction company headquartered in Kansas City, MO. at the time of the incident. Police say Harden was moving a boom lift truck when it came into contact with an overhead power line. Emergency responders, Police, Fire and EMS received a call of a possible electrocution at approximately 1:44 p.m. Upon arrival, they found the victim lying unconscious near a boom lift truck with power lines on the ground nearby. Emergency responders immediately began to perform life sustaining emergency procedures until the victim could be transported to the Kansas Medical Center (KMC) where he was pronounced dead upon arrival. OSHA was notified and called in to investigate the incident.

## **SENIOR CENTER MONTEREY LUNCH**

On Wednesday, August 24th, Lt. Steve Harryman, Lt. Buck Buchanan, MPO Mark Werbin, SRO Tiah Smith, Officer Michael Hampton, Officer Charles Walker and Chief Mike Keller attended the Andover Senior Center’s annual “Monterey Lunch” fundraiser. While at the event, the officers had the opportunity to eat and mingle with many residents from throughout the community.

## **SEDGWICK COUNTY CHIEF’S ASSOCIATION**

On Thursday, August 25th, the Police Department hosted the monthly Sedgwick County Chief’s meeting. In attendance were Police Chiefs from throughout Sedgwick County, along with representatives from the Kansas Law Enforcement Training Center (KLETC), Wichita State University, Butler Community College, Wesley Hospital and the Kansas Department of Transportation (KDOT). Guest speakers included representatives from DATA911 and the Wichita Thunder.



# CONTINUED



## **BICYCLE SAFETY ACADEMY**

On Friday, September 2nd, SRO Tiah Smith, with assistance from SRO's Braxton Hill, Heath Kintzel and Donnell Hadley, conducted a "Bicycle Safety Academy" at Sunflower Elementary. In all, over 300 students rode their bicycles to school that day, and almost 400 students participated in the program that included information on pedestrian and bicycle safety. Due to the popularity and success of the initial program, the SRO's will be working on bringing the same program to all six of Andover's elementary schools.

## **PROJECT IMPACT**

Wednesday, September 7th, the Police Department hosted the quarterly "Operation Impact" luncheon, with representatives in attendance from Andover, Valley Center, El Dorado, the DUI Impact Center and the Kansas Department of Transportation (KDOT). "Operation Impact" is a coalition of Wichita-Metro area law enforcement agencies that work together to plan and coordinate traffic safety initiatives throughout the region. Lt. Lance Parker is Andover's "Operation Impact" representative.

## **SENIOR CENTER'S CHICKEN & NOODLES**

On Wednesday, September 21st, Lt. Buck Buchanan, Detectives Daimon Cundiff and Natasha Ward, Sgt. Mickey Farris, MPO Mark Werbin and Chief Mike Keller, along with other City employees attended the Andover Senior Center's annual "Chicken & Noodles" fund raiser. At the lunch, the officers had the opportunity to mingle and converse with a number of community members, while enjoying a great lunch!

## **MIDWEST STATES TRAFFIC INITIATIVE**

On Friday, September 23rd through Sunday, September 25th, the Andover Police Department joined Law enforcement agencies from across six Midwest States, Kansas, Missouri, Iowa, Nebraska, Arkansas and Oklahoma in an effort to reduce disabling injuries and deaths due to speed, non-restraint use and impaired driving. During this 3-day enforcement campaign, our Patrol Officers and School Resource Officers, during their normal duties, focused some extra attention on traffic enforcement. During the campaign there were 39 total motor vehicle stops made, resulting in 18 traffic citations issued, 10 traffic warnings issued and one DUI arrest.

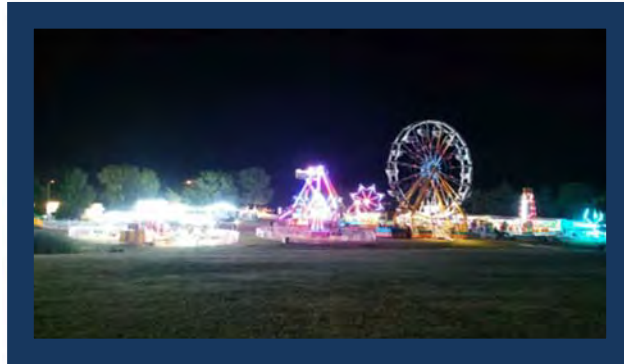




# HIGHLIGHTS

## WELCOME HOME SGT. ARNOLD

On Monday, September 26th, Sgt. Jason Arnold returned to the department, after a year-long military deployment to Bahrain in the middle east. During the following few weeks, Jason went through re-orientation training, which included catching up on policy changes and training that he missed during his absence, along with a little ride time with a field training officer. Jason was happy to be home, and we were happy to have him back and a part of our team and family once again!

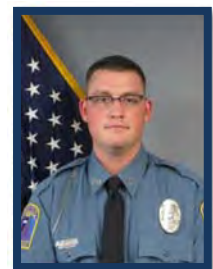


## GREATER ANDOVER DAYS

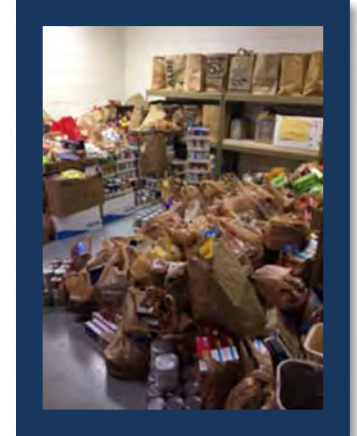
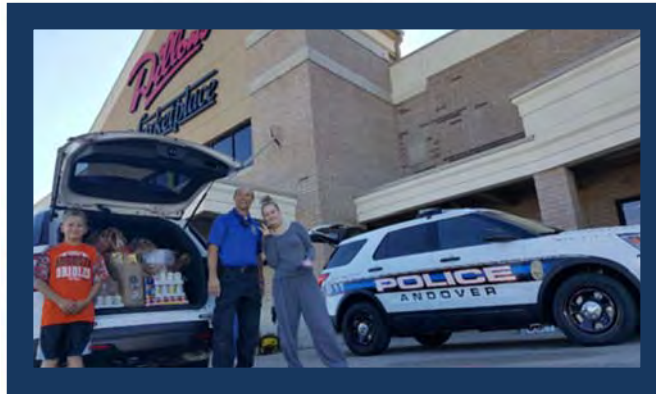
On September 29th through October 2nd, GAD was once again a huge success for the city! The Police Department once again led the parade with Chief Keller driving one of the department's brand new Ford SUV's. Detective Daimon Cundiff and his K-9 partner "Hondo" were a big hit this year, driven by Admin. Asst. Becky Page. "McGruff," worn by Officer Jessica Smith and "Red E. Fox," worn by Communications Officer Michelle Matson who are always a big hit, were escorted by Communications Director Becky Tapia and Records Custodian Kelli Galloway. The Police Department also provided security and parking control throughout the event, including the Friday night "Tailgate Party," Saturday's parade and festival activities, and Saturday night's "Concert." All of this was accomplished once again with very few incidents and minimal use of overtime

## OFFICER MICHAEL J. FEAR

On Monday, October 3rd, Officer Michael J. Fear began his career with the Andover Police Department. Officer Fear is already a certified Kansas Law Enforcement Officer, having received his initial law enforcement training and experience with the City of McPherson. People in McPherson can now officially say that there is no "Fear" in McPherson! Mike is a Tech Sergeant in the Kansas Air National Guard and currently lives in Wichita with his two daughters Riley and Reese. He is excited to join the Andover Police Department and we are excited to have him join our team! Officer Fear immediately began his department orientation and over the next 14-16 weeks will go through the Department's Field Training Program.



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## ANNUAL FILL-A-CRUISER

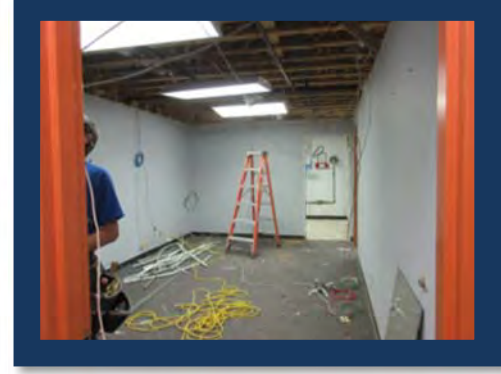
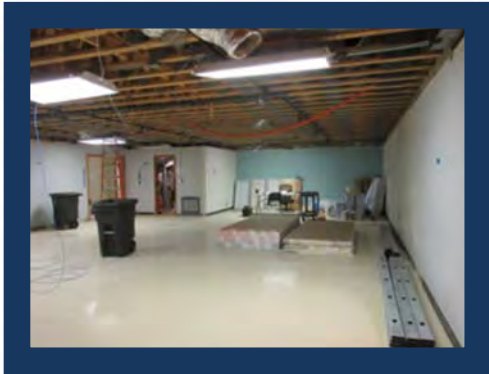
On Saturday, October 8th, the Andover Police Department, in partnership with Dillon's Marketplace, conducted its 2nd Annual "Fill-A-Cruiser" initiative from 10:00 a.m. until 2:00 p.m. During that time officers were on hand to sack groceries and help citizens out to their vehicles, all while collecting food donations for the Andover Foodbank. As a result, the police department was able to collect over 3,000 pounds of food, surpassing last year's numbers by 800 pounds, and another \$467 cash donations. All of the proceeds collected benefit the Andover Food Bank, just in time for the holiday rush. Det. Natasha Ward is the coordinator of this annual event, and was assisted on Saturday by Captain Justin Phillips, Lt. Don Roberson, Lt. Buck Buchanan, Det. Daimon Cundiff, Sgt. Mickey Farris, MPO Heath Kintzel, MPO Tiah Smith, Officer Jessica Smith, Officer Roberto Aguilar, Master Communication Officer Michelle Matson and Admin. Asst. Becky Page.

## NAVY SEAMAN 2ND CLASS LEWIS L. WAGONER

On Saturday, October 8th, Navy Seaman 2nd Class Lewis L. Wagoner, who was killed in 1941 aboard the USS Oklahoma during the attack on Pearl Harbor, had a funeral service in Haysville, followed by a funeral procession to Whitewater, KS where he was laid to rest next to his two brothers. The Police Department assisted the Butler County Sheriff's Department, along with a number of other emergency service agencies, in conducting an escort for the funeral procession through Butler County that consisted of approximately 40 motor vehicles and over 150 motorcycles. American Legion Post 81 Commander Steve Seymour stated "Butler County truly shined yesterday!!! As we approached the intersection at 150th and Rose Hill Road, you could feel the patriotism in the air and the feeling continued all the way to Harvey County!"



# HIGHLIGHTS



## **BASEMENT REMODEL**

In 2015, the City Council approved a budget that included the remodel of the “Old City Hall” basement in order to accommodate growth within the Police Department. The proposed remodel was intended to provide office space for the department’s Investigation section, as well as, additional training space. On Monday, October 10th, the Police Department’s basement re-model got underway, with a scheduled completion date around the middle of December.

## **LIEUTENANT PROMOTIONAL PROCESS**

On Wednesday, October 12th, the Police Department held a Lieutenant Promotional process in which 3 internal candidates participated in. The process included an oral interview panel comprised of department staff, an outside agency supervisor and a member of the community, media exercise conducted by members of the media, and a written exercise.

## **SERGEANT PROMOTIONAL PROCESS**

On Friday, October 21st, the Police Department held a Sergeant Promotional process in which six (6) internal candidates participated. The process included an oral interview panel comprised of department supervisors and City Council member Caroline Hale, and a written exercise.

## **WORKFORCE CENTER RECRUITMENT FAIR**

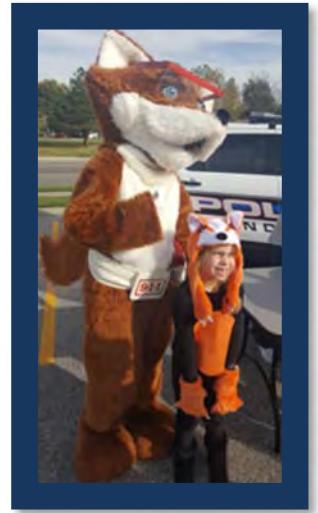
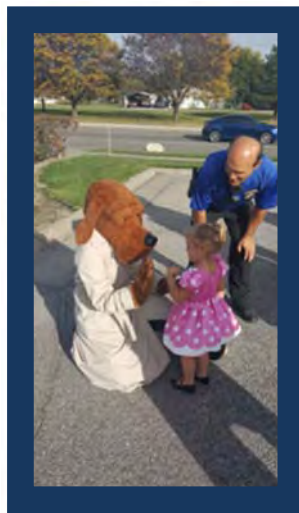
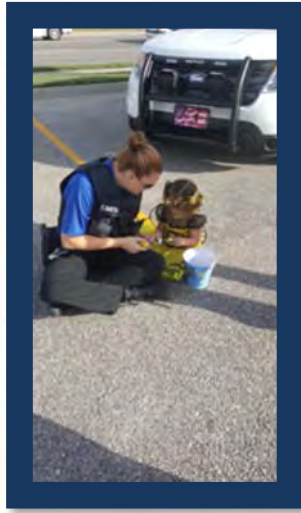
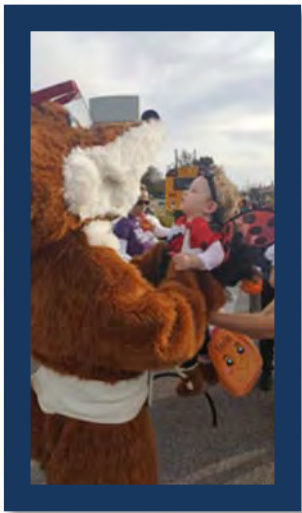
On Thursday, October 27th, Lt. Buck Buchanan attended a Workforce Center Recruitment Fair at St. Mark United Methodist Church located at 1525 N. Lorraine. This Job Fair allowed the department the opportunity to share information and discuss job opportunities within our organization with members of the community.



# CONTINUED

## ACTIVE THREAT DRILL

On Friday, October 28th, the police department, specifically Lt. Buck Buchanan and SRO's Braxton Hill and Heath Kintzel assisted the Kansas Medical Center (KMC) with facilitating a live "Active Threat Drill." The exercise involved an upset individual walking into the emergency room and began shooting. Leading up to this live drill, the officers began meeting with KMC officials in early September to plan and organize the event, including a table-top exercise that was held on October 17th. As expected, the exercise pointed out areas that the hospital staff could improve upon. Overall, the exercise went very well.



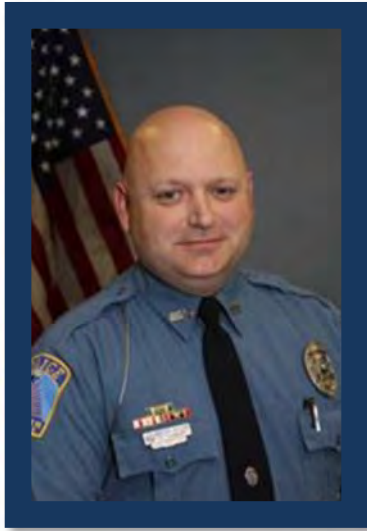
## ANDOVER CHAMBER'S SAFE HALLOWEEN

On Monday, October 31st, the Police Department once again participated in the Andover Chamber of Commerce's "Safe Halloween" at the St. Vincent DePaul Catholic Church. Representing the police department were Communications Director Becky Tapia, Lt. Buck Buchanan, SRO's Heath Kintzel and Tiah Smith, Officer Jessica Smith as "McGruff," MCO Michelle Matson as "Red E. Fox and Administrative Assistant Becky Page. In all approximately 800 people, including 600 children attended the event and received candy, cookies and other goodies.



# HIGHLIGHTS

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## LIEUTENANT AND SERGEANT PROMOTIONS

On Monday, October 31st, after two in-depth promotional processes, Det. Daimon Cundiff was promoted to Lieutenant and MPO III Mark Werbin was promoted to Sergeant. Both promotions will be effective on Sunday, November 6th. Lt. Cundiff will temporarily remain assigned to Investigations, and Sgt. Werbin will remain assigned to Patrol.

Lieutenant Daimon Cundiff has been with the Andover Police Department since February 1st, 1997, and is currently the most senior member of the department. During his almost 20-year career, Lt. Cundiff has held the positions of Patrol Officer, K-9 Officer on two separate occasions, Master Patrol Officer, Patrol Sergeant, Detective and now Lieutenant. Lt. Cundiff is also a department Firearms and Taser instructor. Lt. Cundiff was also the recipient of the department's 2014 "Officer of the Year" award.

Sgt. Mark Werbin has been with the Andover Police Department since March 13, 2006. During his 10+ year career, Sgt. Werbin has been a Patrol Officer, Master Patrol Officer and Field Training Officer. Sgt. Werbin was also the department's recipient of the 2008 "Officer of the Year" award.

## KDOT SPECIAL TRAFFIC ENFORCEMENT PROGRAM (STEP) GRANT:

On Monday, November 7th, the Police Department received notice that they had been awarded a 2017 Traffic Safety "Special Traffic Enforcement Program (STEP) grant from the Kansas Department of Transportation (KDOT) in the amount of \$3,500, to cover overtime expenses on all officers involved in special traffic enforcement initiatives, such as "Click It or Ticket" and "You Drink, You Drive, You Lose.

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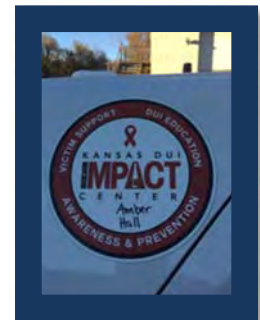
## FIRST RESPONDERS CLUB

On Thursday, November 10<sup>th</sup>, eight (8) Andover High students, as a part of “The First Responders Club” completed their first aid training and were certified in CPR. The “First Responders Club” is a program that was reactivated and expanded in 2013 by SRO Heath Kintzel, in an effort to identify and encourage students who are interested in exploring a career as a First Responder. The club also provides students the opportunity to influence peers in regards to current community safety issues like underage drinking, distracted driving, wearing seat belts, teen drug use, etc.



## CHAMBER SPONSORED EMBEZZLEMENT TRAINING

On Tuesday, November 15th the Andover Police Department, in Cooperation with the Andover Chamber of Conference, co-hosted the Chamber’s monthly membership meeting in the Police Department’s training room. During the informational meeting, Deputy Chief of Investigations for the Sedgwick County District Attorney’s Office Clint Snyder, and Criminal Investigator Andrea Riedel provided a 1-hour presentation regarding “Embezzlement,” “What are the warning signs” and “How do you protect your business.” Lt. Daimon Cundiff and Det. Natasha Ward, as liaisons to the Andover Chamber help to coordinate this event.



## 2016 HOLIDAY DRIVE FOR VICTIMS

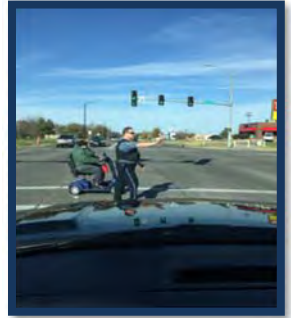
On Tuesday, November 22nd, Homberto Aldava and Jasmine Fields from the Kansas DUI Impact Center stopped by the Andover Police Department to kick off the 2016 Holiday Drive for Victims. During the holidays, law enforcement officers around the State of Kansas will have red ribbons and vehicle magnets on their patrol cars as a way of remembering all who have been impacted by a driver under the influence. The DUI Victim Center brought snacks and goodies to thank the officers for working through the holidays and being away from their families to make sure the rest of us are safe. MPO/SRO Heath Kintzel was the recipient of a challenge coin from the DUI Victim Impact Center for his efforts in DUI enforcement.

From Monday, November 21, through Sunday, November 27, the Andover Police Department joined many other police agencies across the state, including the Kansas Highway Patrol, in the Thanksgiving Holiday Traffic Enforcement Campaign. Extra Officers were assigned to the streets in Andover during this Thanksgiving holiday campaign, with a specific aim at removing impaired drivers from our roads and ticketing vehicle occupants who were unrestrained. A grant received from the Kansas Department of Transportation (KDOT) underwrote all overtime expended during this traffic enforcement initiative.

# HIGHLIGHTS

## OFFICER CAUGHT ON CAMERA

We all know that officers around the country have been caught on camera, sometimes in not-so-good situations. But on Saturday, November 26<sup>th</sup> a citizen caught our very own Lt. Don Roberson on camera helping a gentleman in a wheelchair make it safely across Andover Road.



## DETECTIVE PROMOTION PROCESS

On Thursday, December 1st, the Police Department held a Detective Promotional process in which 7 department members participated in. The process included an oral interview panel comprised of department staff, and an outside agency supervisor, as well as a written exercise. As a result, MPO II Michael Shinert was selected to be the department's next detective, to be effective on Sunday, December 18th following City Council approval. Det. Shinert will be assigned to the Investigations section under the supervision of Lt. Daimon Cundiff.

MPO II Michael Shinert has been with the Andover Police Department since October 31, 2012. During his 4+ year career, MPO Shinert has been a Patrol Officer, Master Patrol Officer and Field Training Officer. Additionally, MPO Shinert is one of two of the Department's "Blue Courage" instructors.



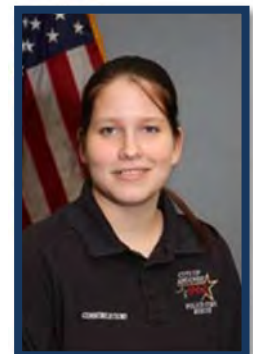
## HOMETOWN CHRISTMAS

On Thursday December 8th, Communications Director Becky Tapia, Lt. Buck Buchanan, Sgt. Jason Arnold (as McGruff), SRO's Braxton Hill and Donnell Hadley, Master Communications Officer Michelle Matson (as Red E. Fox), Administrative Assistant Becky Page and Municipal Court Clerk Nioma Cook assisted with this year's Hometown Christmas in Central Park. A great time was had by everyone!



## 5-YEARS OF DEDICATED SERVICE

On Thursday, December 8th, Master Communications Officer Erin Gilmore has been with the Andover Police Department for 5-years. Erin began her career in Public Safety as a dispatcher for the City of Valley Center from April, 2010 until December of 2011, when she joined the Andover Police Department's E-911 Emergency Communications Center. In November of 2015 Erin was promoted to Master Communications Officer I and currently serves as a Communications Officer for the Day Watch. Erin attended Cowley County Community College from August of 2008 until April of 2010 where she majored in Social Work.



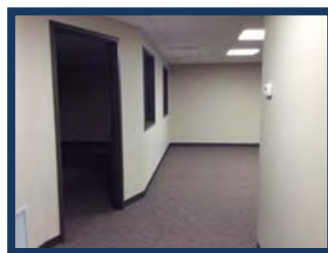
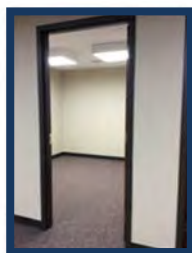
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## **MARTIN ELEMENTARY CHRISTMAS CAROLERS**

On Tuesday, December 13th, Lt. Ben Graber, Lt. Buck Buchanan, MPO Michael Sine, MPO Tiah Smith and Chief Mike Keller, as well as other City staff from a number of different departments were treated to some very special Christmas Carolers! Approximately 40 students and staff members from Martin Elementary School sang Christmas songs in the lobby of City Hall. What a great and heart-warming experience! Thank you Martin Elementary!



## **BASEMENT REMODEL COMPLETED**

In December, the remodel of the Police Department's basement, including an Investigation's bullpen type setting, a Lieutenant's office, audio/video room, two interview rooms and a training room. Furniture for the rooms has been ordered in late December with an anticipated delivery date of 4-5 weeks.

## **INVESTIGATIONS FULLY STAFFED**

The week after Christmas, December 26th through December 30th, the Investigations section, in their first week fully staffed, was very busy finding holiday lodging for a select few shady individuals. Lt. Daimon Cundiff and Detectives Natasha Ward and Michael Shinert were responsible for clearing five cases, including 3 forgeries, a counterfeiting case and a criminal threat and battery case, resulting in three adults being booked into the Butler County Jail and a request for prosecution presented to the County Attorney's Office on a juvenile offender. Secret Service also assisted with the Counterfeiting Case. Very nice job!



# SPECIAL

## OFFICER OF THE YEAR AWARD



**Officer of the Year Award:** *“Awarded annually to a sworn member of the department whose overall performance for the prior year has contributed substantially to the mission of the department and whose conduct has demonstrated the core values of the department.”*

Lt. Buck Buchanan wrote, “Even though I do not have just one single extraordinary incident that set Officer Kintzel apart from the other officers on the department in 2016, it was what Heath has done every day throughout the year that set him apart from the others.”

Some of the many programs that Heath has been a part of, and in several instances has led in 2016 included the Police and Fire Festival and the Child Safety Seat Inspection program. Additionally, Heath developed a club at Andover High School which is called the “EMS Club.” This club has been instrumental in teaching students about the many different roles and careers for emergency first responders. Due to this club, more than a dozen students have obtained certification in CPR.

Other areas Heath has assisted and participated in that have been successful and positive for the department in 2016 include: National Night Out (helped coordinate), Student Internship Program, Big Brothers/Big Sisters of Butler County Board Member, Awards Board Committee Member, Fil-A-Cruiser, Greater Andover Days (GAD) and Safe Halloween. Heath also assisted with coordinating the Seatbelts Are For Everyone (SAFE) program which helped the department receive the Kansas AAA Platinum award.

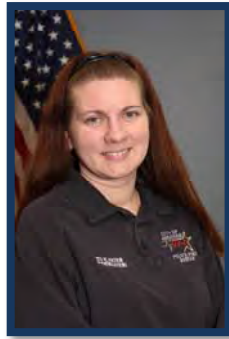
With this being Heath’s fifth year as an SRO, he has greatly contributed to our safe schools, and was an integral part of the department receiving USD-385’s “Golden Key” award in 2014. The “Golden Key” award is given to an individual, business, community/civic organization whose outstanding contributions to the district significantly impact the students and the school district.

Each day Officer Kintzel comes to work he demonstrates the meaning of “Commitment, Compassion and Integrity.” Heath is always willing to help with gathering proofs for CALEA as well as volunteering to once again be the Police and Fire Festival Coordinator.”

For his actions, efforts and attitude demonstrated on a daily basis during the past 12-months, as recommended by the Awards Board and approved by the Chief of Police, MPO III Heath J. Kintzel was awarded the 2016 Officer of the Year Award.

# RECOGNITION

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## CIVILIAN OF THE YEAR AWARD

**Civilian of the Year Award:** *“Awarded annually to a civilian member of the department whose overall performance for the prior year has contributed substantially to the mission of the department and whose conduct has demonstrated the core values of the department.”*

Director Becky Tapia wrote “Even though I do not have one single incident that Michelle has done in 2016 that is extraordinary, compared to her fellow Communications Officers, what Michelle does on a day-to-day basis sets herself apart from the other Communications Officers.” Michelle flexes her time between being a part-time Communications Officer and a part-time Municipal Court Clerk, working 20 hours a week in each department. Often times Michelle flexes her schedule to cover extra times in Dispatch or Municipal Court to ensure coverage for both departments. There were multiple occasions in 2016 that Michelle would work one or two day shifts at the first of the week only to change her schedule to cover night shifts for the remainder of the week. It is not very often that Michelle’s schedule is the same two weeks in a row. Michelle never hesitates to jump in to cover a shift when coverage is needed, even if it means reporting to work at her scheduled time, only to go home and return a few hours later to work a night shift.

Michelle is the first employee to be cross-trained filling two positions, catching on exceptionally fast to her Municipal Court duties and quickly became efficient in electronic KCJIS reporting, State Treasurer and Driving Solutions by sending in convictions and suspensions.

In August 2016, Michelle was promoted to the rank of Master Communications Officer III, the highest rank Communications Officers can achieve. Michelle is always professional when working with other city employees or citizens. Michelle has excellent customer service skills. Michelle has the natural ability to deal with the citizens in a positive manner often turning the possibility of an unhappy customer into a happy customer prior to them leaving the building.

Outside of her daily tasks, Michelle is often times our 911 mascot, Red E. Fox. Michelle was able to participate as our mascot at GAD and Hometown Christmas, as well as, performed a Latchkey presentation at the Sunflower Elementary School.

There are a number of other Civilian Staff members that have done an outstanding job this past year. However, Michelle proved everyday how much she is committed to this department and the compassion she has for the City of Andover’s citizens.

Therefore, for her actions, efforts and attitude, demonstrated on a daily basis during the past 12-months, as recommended by the Awards Board and approved by the Chief of Police, MCO III Michelle R. Matson was awarded the 2016 Civilian of the Year Award.

# SPECIAL

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## GOOD CONDUCT AWARD



*“Awarded to any member of the department, who has demonstrated exemplary conduct for a period of three consecutive years. Exemplary conduct is demonstrated by the absence of violations resulting in suspensions and the absence of unsatisfactory ratings in any category on a performance evaluation.”*

### Good Conduct Award (3 Star)

Lt. Steven A. Harryman

Sgt. Mickey Farris

### Good Conduct Award (2 Star)

Sgt. Troy Snedeker

MPO III Heath J. Kintzel

### Good Conduct Award (1 Star)

MPO I Michael P. Shinert

Det. Natasha Ward

MPO I Michael J. Sine

## PERFECT ATTENDANCE AWARD



*“Awarded to any member of the department who distinguish themselves by using 48 hours or less of sick leave in any consecutive 5-year period.”*

### 5-Year Perfect Attendance Award

Lt. Lance Parker

## SAFE DRIVING AWARD



*“Awarded to any member of the department who is in an assignment that requires the use of a department vehicle in the performance of their duties and who has five consecutive years without a preventable motor vehicle accident.”*

### 10-Year Safe Driving Award

Lt. Steven A. Harryman

### 5-Year Safe Driving Award

MPO III Heath J. Kintzel

# RECOGNITION

## SENIORITY AWARD



*"Awarded to any member of the department who distinguish themselves through continuous service with the Andover Police Department. This award is based upon five year increments."*

### 15-Year Seniority Award

Lt. Donald B. Roberson

### 10-Year Seniority Award

Sgt. Lance Parker

Sgt. Mickey L. Farris

Sgt. Mark L. Werbin

### 5-Year Seniority Award

Admin. Asst. Becky D. Page

## CERTIFICATE OF COMMENDATION

*"Awarded in recognition of a high degree of competence and professionalism in the performance of department duties. This includes exemplary conduct during a field incident or operation, outstanding administrative work, the effective handling of a criminal investigation, the organization of a new and beneficial departmental program, designing and conducting a course of training, and commendable participation in any activity that improves the departments functioning or brings credit upon the department in any way."*

On December 23, 2016, MPO Rehak was called to Presto Central, Andover, Kansas, where an elderly, 80-year old women who speaks broken English, had prepaid for gas which has been pumped by another customer. It appeared that the elderly woman, Betty Leon, had prepaid for gas and told the clerk that she was on pump 1, but was actually on pump 2. The customer on pump 1 pumped the gas and left. Betty reported the issue to the store clerk who refused to rectify the situation for Betty. Betty also did not have any money to purchase more gas. MPO Rehak took it upon herself to purchase gas for the women, and then when offered by the women's daughter, refused to be paid back.

For her actions on December 23<sup>rd</sup>, 2016, which brought credit upon the Andover Police Department, as recommended by the Awards Board and approved by the Chief of Police, MPO I Allison C. Rehak was awarded the department's "Certificate of Commendation."

## CALEA AWARD



*"Awarded to any member of the department who was a member of the department at the time of CALEA accreditation or reaccreditation. This award is presented in the form of a ribbon bar and certificate for sworn members, and as a certificate for non-sworn members."*

Effective as of April 2<sup>nd</sup>, 2016 the following individuals received CALEA certificates:

Communications Director Becky J. Tapia

CO Shanna M. Bruce

Effective as of April 2<sup>nd</sup>, 2016, the following individuals received CALEA certificates and are authorized to wear the CALEA ribbon bar:

Det. Natasha L. Ward

MPO I Michael J. Sine

MPO I Tiah W. Smith

Off. Allison C. Rehak

Off. Donnell M. Hadley

Off. Joel M. McLaughlin

Off. Jessica N. Smith

Off. Michael E. Hampton

Off. Roberto C. Aguilar

Officer Vernon "Charles" Walker



# SPECIAL

## MARKSMANSHIP AWARDS

During the Spring Firearms Qualification of 2015, the following individual officers qualified for Marksmanship Awards:

### Master Marksman



Daimon E. Cundiff Jr.  
Steven A. Harryman  
Braxton A. Hill  
Michael A. Keller  
Heath J. Kintzel  
Justin L. Phillips  
Troy R. Snedeker  
Vernon C. Walker

### Expert Marksman



Buck Buchanan  
Mickey L. Farris  
Michael E. Hampton  
Joel M. McLaughlin  
Lance A. Parker  
Allison C. Rehak  
Michael P. Shinert

### Sharpshooter Marksman



Roberto C. Aguilar  
Benjamin R. Graber  
Donald B. Roberson  
Michael J. Sine  
Tiah W. Smith  
Mark L. Werbin

## PROMOTIONS

Officer Tiah W. Smith was promoted to the rank of Master Police Officer I on March 13<sup>th</sup>, 2016.

MCO I Eric J. Wesbrooks was promoted to the rank Master Communications Officer II on May 8<sup>th</sup>, 2016.

Officer Allison C. Rehak was promoted to the rank of Master Police Officer I on August 28<sup>th</sup>, 2016.

MCO II Michelle R. Matson was promoted to the rank of Master Communications Officer III on August 28<sup>th</sup>, 2016

Officer Donnell M. Hadley was promoted to the rank of Master Police Officer I on September 11, 2016.

MPO II Heath J. Kintzel was promoted to the rank of Master Police Officer III on September 25<sup>th</sup>, 2016.

Det. Daimon E. Cundiff Jr. was promoted to the rank of Lieutenant on November 6<sup>th</sup>, 2016.

MPO III Mark L. Werbin was promoted to the rank of Sergeant on November 6<sup>th</sup>, 2016.

MPO I Michael P. Shinert was promoted to the rank of Master Police Officer II on November 6<sup>th</sup>, 2016.

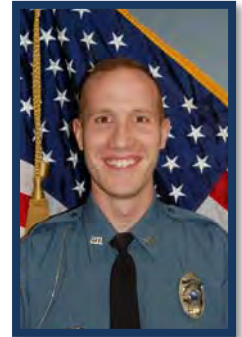
Communications Officer Shanna M. Bruce was promoted to Master Communications Officer I on November 20<sup>th</sup>, 2016.

MPO II Michael P. Shinert was promoted to the rank of Detective on December 18<sup>th</sup>, 2016.

# RECOGNITION

## CERTIFICATIONS

Officer Vernon “Charles” Walker graduated from the Kansas Law Enforcement Training Center’s 240<sup>th</sup> Basic Training Class on July 29<sup>th</sup>, 2016 and was immediately certified as a Kansas Law Enforcement Officer by the Kansas Commission on Peace Officer’s Standards and Training (KS-CPOST).



# 2016

DIVISION	TRAINING HOURS	STAFFING LEVEL	HOURS PER MEMBER
Chief of Police	108.0	2	54.0
Special Services Section	517.0	5	103.4
Operations Commander	77.5	1	77.5
Investigations Section	381.25	3	127.1
Patrol Section	1,331.0	16	83.2
Communications Section	234.1	7	43.4
Municipal Court	27.0	1	27.0
Basic Academy Training	564.0	1*	564
TOTAL	3,239.85	35	92.6

\*One officers received 564 training hours in 2016 while attending the Kansas Law Enforcement Training Academy.

## 2016 TRAINING HIGHLIGHTS

**MANDATORY TRAINING:** The police department, in order to provide required training on an annual basis, conducts a mandatory in-service training session, three-times a year (March, May & October). During these training sessions, staff members, including Police, E-911 and Municipal Court members, receive the necessary training that is recommended on an annual or bi-annual basis in accordance with CALEA standards.

**SPRING MANDATORY:** On Tuesday, March 8th and Thursday March 10th, the Police Department conducted its Spring Mandatory In-Service training for the Police Department's staff members. During the mandatory 8-hours members received the following training: 1-hour of "Civil Issues," 1-hour of "Crime Prevention – Alarm Systems," 2-hours of "Tire Deflation Techniques" and "4-hours of Defense Tactics/Impact Weapons" training.

**SUMMER MANDATORY:** On Tuesday, May 3rd and Thursday, May 5th, the Police Department conducted its Summer Mandatory In-Service training for the Police Department's staff members. During the mandatory 8-hours members received the following training: 1-hour of "Legal Updates" 1-hour of "Report Writing – Hate Crimes," 2-hours of "Building Searches" and 4-hours of "Civil Unrest" training.

**FALL MANDATORY: :** On Tuesday, October 4th and Thursday, October 6th, the Police Department conducted its Fall Mandatory In-Service training for the Police Department's staff members. During the mandatory 8-hours members received the following training: 1-hour of "Sexual Harassment," 1-hour on the

# TRAINING

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department's "All Hazards/Rapid Response" plan, 1-hour on "Kansas Criminal Justice Information System" (KCJIS), 1-hour on "Physical Fitness and Agility," and 4-hours of "Blue Courage" training.

**APCO'S FIRE SERVICE COMMUNICATIONS:** On Tuesday, January 19th, Communications Officer Eric Wesbrooks completed the Association of Public Safety Communications Officials' (APCO) "Fire Service Communications" training. This 6-week, on-line training course covers the terms, techniques and protocols required for excellence in fire service call taking and dispatch.

**BLUE COURAGE:** On Thursday, January 21st, Captain Justin Phillips, Lt. Buck Buchanan, Det. Natasha Ward, MPO Michael Shinert and Chief Mike Keller attended a one-day, 8-hour training titled "Blue Courage: The Heart and Mind of the Guardian" hosted by the Kansas Law Enforcement Training Center (KLETC) at no cost to the agencies. "Blue Courage" is a philosophy that encourages officers to adopt a "guardian" mindset versus the "warrior" mentality, and is one of the 59 recommendations presented in 2015 by the President's Task Force on 21st Century Policing. In April, Det. Ward and MPO Shinert will attend a 5-day train-the-trainer class in order to become certified instructor in "Blue Courage" and able to train the remainder the department's staff.

**KANSAS LAW ENFORCEMENT LEADERSHIP ACADEMY:** On Monday, January 25th through Friday, January 29th, Captain Justin Phillips attended the KU Public Management Center's (PMS) first week long training session of the "Kansas Law Enforcement Leadership Academy." The KU Public Management Center developed this educational program as an advanced leadership and management educational opportunity exclusively for law enforcement, with input from 25 law enforcement executives from local and state agencies throughout the State of Kansas. This nine-month program, now in its third year began with this initial 40-hour week, followed by two 8-hour training sessions each month for the subsequent 8 months, with such management topics as "Leadership Development," "Performance Evaluations & Coaching," "Strengths Based Leadership," "Project Management," "Community Engagement" and "Strategic Planning."

**GLOCK ARMORER RECERTIFICATION:** On Tuesday, February 9th, Lt. Don Roberson attended an 8-hour Glock Armorer Recertification training at the Kansas Law Enforcement Training Center (KLETC). The certification is good for three years and allows Lt. Roberson to continue performing routine maintenance and minor repairs on the department's weapons.

**LAW ENFORCEMENT LEADERSHIP ACADEMY:** On Tuesday, February 9th and Wednesday, February 10th, Captain Justin Phillips and Lt. Buck Buchanan attended a 2-day Certified Public Management training, in Topeka, as a part of their Law Enforcement Leadership Academy (LELA).

**THE EVOLUTION OF THE TERRORIST THREAT:** On Wednesday, February 17th, Chief Mike Keller attended an 8-hour training class at the Kansas Law Enforcement Training Center (KLETC) titled "The Evolution of the Terrorist Threat."

**FIRST LINE SUPERVISION:** On February 22nd through February 26th, Sgt. Lee Nygaard attended a 40-hour "First Line Supervision" training at the Kansas Law Enforcement Training Center (KLETC), a course designed to provide foundational principles ineffective supervision to current supervisors or those preparing for the supervisor role.

**CRISIS INTERVENTION TEAM (CIT):** On February 29th through March 4th, SRO Heath Kintzel attended a 40-hour Crisis Intervention Training (CIT) at the Kansas Law Enforcement Training Center (KLETC), an intensive training program that provides officers with the skills, methods and tactics to safely de-escalate incidents involving person involved in a mental health crisis.



# TRAINING

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**INTERMEDIATE ACCIDENT INVESTIGATION:** On February 29th through March 4th, Officers Donnell Hadley, Joel McLaughlin, Allison Rehak, Jessica Smith and Tiah Smith attended the Kansas Highway Patrol's 5-day "Intermediate Accident Investigation" training hosted and held at the KHP Academy in Salina. This training is a part of the officer's prerequisites for advancement to MPO I.

**CRIMINAL INTERVIEW & INTERROGATION:** On March 7th through the 9th, MPO I Michael Shinert attended a 3-day "Criminal Interview & Interrogation" training hosted by the Derby, KS Police Department.

**ACTIVE SHOOTER INCIDENTS FOR COMMUNICATIONS:** On Thursday, March 17th, MCO II Michelle Matson attended an 8-hour "Active Shooter – Incidents for Communications" training hosted in Dodge City, KS.

**MUNICIPAL COURT CLERK CONFERENCE:** On Thursday, March 31st and Friday, April 1st, Master Communications Officer and Assistant Court Clerk Michelle Matson attended the 2016 Municipal Court Clerk's Conference in Junction City, Kansas. While at the 2-day conference, Michelle attended classes on "Appeals," "Expungements", as well as, new "Driver Solutions" and "Electronic Convictions." All registration and travel expenses were paid by the state through the Office of Judicial Administration (OJA).

**SPRING FIREARMS QUALIFICATION:** On Thursday, April 7th and Friday, April 8th, the Police Department conducted the annual Spring Firearms Qualifications training at the State's El Dorado Correctional Facility range. Officers spent 4-hours training and qualifying with their duty weapon, off-duty weapons, shotgun and rifles.

**CRIME SCENE PHOTOGRAPHY:** On April 11th through the 15th, Detective Natasha Ward attended a "Crime Scene Photography" training hosted by the Hutchinson Fire Department in Hutchinson, KS.

**FEDERAL ASSET SEIZURE:** On Tuesday, April 12th, Chief Mike Keller and Butler County Sheriff Kelly Herzet attended a 3-hour "Federal Asset Seizure" training at the Oklahoma Highway Patrol Center in Oklahoma City.

**CIVILIAN & LAW ENFORCEMENT ACTIVE SHOOTER:** On Wednesday, April 13th and Thursday, April 14th, Lt. Don Roberson attended a 2-day "Civilian & Law Enforcement Active Shooter" training presented by ALERRT Texas State and hosted by the Gardner Police Department in Gardner, KS.

**KDOT TRAFFIC SAFETY CONFERENCE:** On Monday, April 18th through Wednesday, April 20th, Lt. Lance Parker and Officer Joel McLaughlin attended the Kansas Department of Transportation's (KDOT) 2016 Kansas Traffic Safety Conference held in Topeka, Kansas.

**K-9 SEMINAR & CERTIFICATION:** On Monday, April 18th through Friday, April 22nd, Sgt. Mickey Farris and his K-9 Partner attended the 2016 "Kansas Police Dog Association Seminar and Certification" training held in Hugoton, KS.

**BLUE COURAGE ACADEMY:** On Tuesday, April 19th through Friday, April 22nd, Detective Natasha Ward and MPO Michael Shinert attended a 4-day "Blue Courage Academy" training hosted by the Kansas City Police Department's training center in Kansas City, MO. The 4-day training is a part of the President's 21st Century Policing Task Force recommendations, and certified both Det. Ward and MPO Shinert as instructors in the "Blue Courage" curriculum, allowing them to return and train the remaining members of the department.

**FBI'S NATIONAL ACADEMY SPRING RETRAINER:** On Wednesday, April 20th and Thursday, April 21st, Captain Justin Phillips and Chief Mike Keller attended the annual FBI National Academy Alumni's "Spring Re-Trainer" held at the Airport Doubletree Hotel in Wichita. The 1 ½ day event included training on "U.S. Supreme Court Decisions," the "Heston, Kansas Shooting," and "Radicalization, Ideology and Terrorism in the Middle East."

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**KACP SPRING CONFERENCE:** On Monday, May 9th through Thursday, May 12th, Chief Mike Keller attended the 2016 Annual Kansas Association of Chiefs of Police (KACP) Spring Conference and Trade Show in Dodge City, Kansas. While at the event, Chief Keller received training on the “Virginia Tech Shooting Case Study,” the “Boston Bomber Case Study,” Aurora Colorado Theater Shooting Case Study” and “Media Relations During and After a Crisis.”

**ROAD SIDE SAFETY:** On May 10th, 11th, 12th and 16th, almost 100% of the sworn members of the police department, along with many other first responders from throughout Butler County (Police, Sheriff, Fire, EMS, Emergency Management) attended 4-hour “Road Side Safety” trainings conducted in various locations in Andover, August and El Dorado, and sponsored by Mid-West Search & Rescue.

**TACTICAL CASUALTY CARE:** On Friday, May 13th, MPO III Mark Werbin attended an 8-hour “Law Enforcement and First Response Tactical Casualty Care” training at the Kansas Law Enforcement Training Center (KLETC) and presented by Hutchinson Community College staff.

**MAN TRACKING & CRIME SCENE INVESTIGATIONS:** On Friday, May 13th through Sunday, May 15th, MPO Michael Shinert and MPO Michael Sine attended a 3-day “Law Enforcement Man Tracking and Crime Scene Investigations” training in Arkansas City, hosted by Blue Line Tracking, a small group of Public Service Professionals in Cowley County, dedicated to providing professional and realistic search & rescue training to Law Enforcement personnel.

**ACTIVE SHOOTER INSTRUCTOR:** On May 23rd through May 26th, MPO III Braxton Hill attended an “Active Shooter Threat Instructor” training in Artesia, NM. This 5-day training is sponsored by the Federal Law Enforcement Training Center and is designed to qualify the student by instilling the knowledge and skills to successfully handle an active threat event.

**DUI REFRESHER:** On Tuesday, May 25th, Officer’s Jessica Smith and Michael Hampton attended a 1-day DUI Refresher training titled “Crashes to Courtrooms” hosted and sponsored by the Park City Police Department.

**ACTIVE THREAT MITIGATION:** On Tuesday, May 31st, Lt. Buck Buchanan and SRO’s Braxton Hill and Heath Kintzel conducted an “Active Threat Mitigation” training in the City Hall Council Chambers for Andover City employees. Approximately 35 employees attended the 2-hour training.

**2016 MIDWEST LAW ENFORCEMENT CONFERENCE:** On June 6th through the 8th. Lt. Steve Harryman attended the 3-day “2016 Midwest Law Enforcement Conference” in Wichita, sponsored by the Wichita Crime Commission. During the 3-day training event, Lt. Harryman attended sessions on “Active Shooter Response,” “Surviving Secondary Trauma” and “Preventing Violence in the Work Place.”

**KCJIS CONFERENCE:** On Monday, June 6th and Tuesday, June 7th, Communications Director Becky Tapia and Records/Evidence Custodian Kelli Galloway attended the KCJIS Conference in Hutchinson, KS. At the 2-day training, they attended classes on “KCJIS,” “KORA Open Records,” “NG911” and “NLETS.”

**BASIC CPR:** On Monday, June 6th and Wednesday, June 8th, a significant number of the Police Department staff members attended “Basic CPR Recertification” training. This two-hour training was hosted by and at the Andover Fire Department, instructed by Fire Fighter Aaron Parker. The remainder of the staff members will take the certification class in early August.

**CRISIS INTERVENTION TEAM (CIT):** On Monday, June 13th through Friday, June 17th, officers Joel McLaughlin and Jessica Smith attended a 40-hour “Crisis Intervention Team” training hosted by the Sedgwick County Sheriff’s Office in Wichita. CIT is a police-training program created in 1988 in Memphis, Tennessee and was originally a partnership between the Memphis Police, the National Alliance of Mental Illness, hospitals and universities after a police

# TRAINING

shooting of a mentally ill man. The training includes an overview of mental illnesses, treatment of mental illnesses, substance abuse, de-escalation techniques, suicide intervention and crisis negotiations. The goal of the training is to give officers knowledge of the major mental illnesses and tips on how best to communicate with and calm individuals dealing with mental issues.

**NON-STRANGER SEXUAL ASSAULTS:** On Wednesday, June 15th and Thursday, June 16th, Detectives Daimon Cundiff and Natasha Ward attended an “Investigating & Prosecuting Non-Stranger Sexual Assault and Rape” training hosted in Wichita by the Kansas Coalition Against Sexual & Domestic Violence.

**INCIDENT COMMAND:** Lt. Buchanan attended a training class titled, Incident Command for Supervisors, in Anniston, Alabama, June 23 through June 28, 2014. The training course was paid for by the Federal Emergency Management Agency and held at their Center for Domestic Preparedness.

**WEAPONS OF MASS DESTRUCTION:** On July 11, 2016, Officer Troy Snedeker attended a training class titled, “Weapons of Mass Destruction – Terrorism Awareness for First Responders.” The class was an online class and was presented by Texas A&M University.

**KLETC’S 240TH BASIC:** On Friday, July 29th, Officer Charles Walker graduated from the Kansas Law Enforcement Training Center’s 240th Basic Training Class. The officer spent the last 14 weeks at KLETC learning the basics of law enforcement including topics regarding criminal law, search & seizure, elements of arrest, accident investigation, report writing, self-defense, firearms proficiency and ethics. During the graduation ceremony, Officer Walker received special recognition and a physical fitness award, having completed 588 miles of running during his 14-week academy. After having the weekend off, Charles will begin eight additional weeks of field training (Phases II & III of the Field Training Program) where he will ride with and learn from various seasoned Andover training officers.



**BASIC CPR:** On Wednesday, August 10th, twelve (12) members of the police department attended CPR training presented by AF&R Fire Fighter Aaron Parker in the Police Department’s training room. The remainder of the department’s staff attended this same training in June of this year.

**RACIAL & OTHER BIAS BASED POLICING:** Between Thursday, August 11th and Friday, September 30th, all members of the Police Department, including 911 Communications and Municipal Court staff, will participate in a 2+ hour on-line training titled “Racial and Other Biased Based Policing.” This course, hosted and sponsored by the Kansas Law Enforcement Training Center (KLETC) is required annually for all Kansas law enforcement officers. Additionally, as a part of this year’s training, the staff will be introduced to “Procedural Justice,” a concept introduced and one of 57 recommendations in the 2015 “President’s Task Force on 21st Century Policing” report.

**KANSAS POLICE ADMINISTRATORS SEMINAR:** Between Sunday, August 14th and Friday, August 19th, Lt. Buck Buchanan attended the 15th annual “Kansas Police Administrators Seminar” (KPAS) hosted at the Kansas Law Enforcement Training Center (KLETC). The course is designed for senior supervisors who are preparing themselves for upper level police administrative positions. Twenty-nine (29) supervisory level officers from twenty-four (24) agencies attended the 5+ day school sponsored by the Kansas Association of Chiefs of Police (KACP). Attendees are selected through an application process.

**DEFENSIVE DRIVING:** On Tuesday, August 16th and Thursday, August 18th, nine (9) police department members along with other City employees, attended a 1.5 hour “Defensive Driving” training presented by Jim Harris of EMC Insurance. The remainder of the department, due to scheduling conflicts, participated in a similar on-line training.

# CONTINUED

**LEADERSHIP BUTLER:** On Thursday, August 25th and Friday, August 26th, Administrative Assistant Becky Page attended the first two-days of the 14-week long “Leadership Butler” program. The “Leadership Butler” program, which meets every other week, is a skill and capacity based leadership program where Becky will build a stronger networking base with individuals throughout Butler County, and be introduced to new management concepts such as “Servant Leadership.”

**K-9 HANDLER SEMINAR:** On Sunday, August 28th through Wednesday, August 31st, Sgt. Mickey Farris attended the “Handler Instruction & Training Seminar” (HITS) in Dallas, Texas, the largest and most diverse K-9 training school in the country. While at the 4-day training, Sgt. Farris attended classes on “K-9’s in the 21st Century,” “Supervising a K-9 Team,” “K-9’s & Body Cameras” and “K-9 Laws Update.”

**FALL DIM-LIGHT FIREARMS QUALIFICATIONS:** On Thursday, September 1st, Tuesday, September 6th, Thursday, September 8<sup>th</sup>, Tuesday, September 13<sup>th</sup> and Monday, October 24<sup>th</sup>, the Police Department conducted its Fall Firearms training and “Dim-Light” qualifications at the El Dorado Correction Facility Range. The range time included, shotgun and handgun training and practice, as well as, Taser training and recertification.

**INCIDENT COMMAND:** On September 7th, 8th & 9th, Sgt. Troy Snedeker attended the “Incident Command: Capabilities, Planning and Response Actions” training hosted by the Department of Homeland Security in Anniston, Alabama. This training is provided at no cost to the agency, including travel, lodging and meals, and has been attended by all sworn officers within the department with the rank of Lieutenant and above. Sgt. Snedeker is only the second Sergeant from Andover to attend this training.

**CHILD FIRST INITIAL FORENSIC INTERVIEWING:** On Monday, September 19th through Friday, September 23rd, MPO Tiah Smith attended a “Child First Initial Forensic Interviewing” 40-hour training hosted by the Western Kansas Child Advocacy Center and held in Wichita. “Child First,” an intensive 5-day course sponsored by Finding Words of Kansas and certified by the American Prosecutors Research Institute, is an interactive course including lectures, demonstrations and hands on experience.

**KACP FALL CONFERENCE:** On Tuesday, September 27th and Wednesday, September 28th, Chief Keller attended the Annual KACP Fall Conference in Salina, KS. While at the conference, Chief Keller received overview presentations of the Dallas, TX and Baton Rouge, LA Police Officer Murders, as well as, an overview of services and resources available from the “Concerns of Police Survivors” organization.

**ADVANCED ROADSIDE IMPAIRED DRIVING ENFORCEMENT:** On Monday, October 3rd and Tuesday, October 4th, Officer Joel McLaughlin attended a 2-day “Advance Roadside Impaired Driving Enforcement” (ARIDE) training hosted by the Kansas Law Enforcement Training Center (KLETC).

**RESOURCES FOR SRO’S:** On Thursday, October 6th, SRO Heath Kintzel attended a 2-hour training titled “Resources for SRO’s” hosted in Wichita by the Wichita Crime Commission.

**IACP CONFERENCE:** On Friday, October 14th through Tuesday, October 18th, as the Kansas Chief’s Association’s national SACOP representative, Chief Mike Keller attended the 123rd Annual IACP Conference and Exposition, hosted in San Diego, CA. During the first 2-days of the conference, Chief Keller attended SACOP meetings and workshops.

**NATIONAL CHILD PASSENGER SAFETY CERTIFICATION:** On Tuesday, October 18th through Thursday, October 20th, SRO Tiah Smith attended the 3-day “National Child Passenger Safety Certification” training hosted by the Kansas Law Enforcement Training Center (KLETC) in Hutchinson, KS.



# TRAINING

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**2016 KANSAS POLICE DOG ASSOCIATION FALL CONFERENCE:** On Wednesday, October 26th through Friday, October 28th, Det. Daimon Cundiff and Sgt. Mickey Farris, along with their K-9 partners “Hondo” and “Thor,” attended the 2016 Kansas Police Dog Association’s Fall Conference, hosted by the Augusta Department of Public Safety and the Andover Police Department. During the 3-day event, approximately thirty-three (33) K-9 teams from 20 different law enforcement agencies from around the state participated in the training and certifications. This year’s conference included live sim-munitions training with the Butler County Sheriff’s SWAT Team.

**KU’S LAW ENFORCEMENT LEADERSHIP COMMAND SCHOOL:** On Friday, November 4th, Capt. Justin Phillips graduated from the Kansas University Law Enforcement Leadership Command School. The LELA Command school is a 300-hour, competency-based professional development program which blends classroom instruction with additional online coursework to deliver the concepts, tools, and practical resources needed for effective management. LELA Command School graduates also the Certified Public Manager (CPM) program national credential and joins the ranks of close to 1,500 Kansas CPM graduates.

**VICTIM CENTERED & TRAUMA INFORMED POLICING:** On Thursday, November 9th, Detective Natasha Ward attended an 8-hour training in Wichita titled “Victim Centered & Trauma Informed Policing and Advocacy.” The training was sponsored by the STEPSTONE and HOPELINE organizations and offered free of charge.

**YOU-LEAD-NOW:** On November 9th, 10th and 11th, Administrative Assistant Becky Page attended the 3-day training in Wichita titled “You-Lead-Now.” The training was sponsored and paid for through the Butler County’s Leadership Butler Program.

**WHITE HOUSE 21ST CENTURY REGIONAL POLICE BRIEFING:** On Thursday, November 17th, Chief Mike Keller attended a White House 21st Century Regional Police Briefing at the Convention Center in Austin, Texas. In October, Chief Keller received the invitation to attend the law enforcement only briefing from the White House’s Office of Public Engagement & Intergovernmental Affairs and the Office of Community Oriented Policing (COPS). During the 5-hour briefing, Chief Keller received a current overview on the President’s Task Force on 21st Century Policing’s recommendations, additional information on broader issues related to police-community relations, such as, Officer Safety and Wellness, Implicit Bias, Law Enforcement Use of Social Media and a national initiative on Use of Force data collection.

**LEADERSHIP BUTLER:** On Thursday, November 17th, Communications Director Becky Tapia graduated from the 2-year Leadership Butler program, having completed the 14-week training session in 2015 and the second year of class facilitation in 2016. Administrative Assistant Becky Page completed the 14-week 2016 training program. Dir. Tapia and Admin. Asst. Page attended the annual “Leadership Butler Adult Celebration” dinner which was held at Butler Community College’s Welcome Center on the El Dorado campus. Leadership Butler is a skill and capacity based leadership program where attendees are introduced to new management concepts such as “Servant Leadership.”

**WALKING THE NARROW ROAD OF LEADERSHIP:** On Wednesday, November 30th, Sgt. Jason Arnold and Chief Mike Keller attended a 6-hour “Walking the Narrow Road of Leadership” training hosted at and by the Kansas Law Enforcement Training Center (KLETC). The presenter was Jack Enter, a nationally renowned speaker on law enforcement leadership.

# CONTINUED



**KU'S LAW ENFORCEMENT LEADERSHIP ACADEMY:** On Friday, December 2nd, Captain Justin Phillips and Lieutenant Buck Buchanan both graduated from the University of Kansas, Public Management Center's Law Enforcement Leadership Academy. LELA is a twelve-month, 300-hour, nationally recognized development curriculum offered through KU's Certified Public Manager Program. The graduation ceremony was held in the House Chamber of the Kansas State Capitol Building in Topeka, and the keynote speaker was KU's Provost and Executive Vice Chancellor, Dr. Neeli Bendapudi. In all, 25 command level officers from 12 Municipal, 6 County and 2 State law enforcement agencies graduated from the program.

**DIVERSITY DIALOGUE:** On Tuesday, December 6th, Lt. Buck Buchanan and Chief Mike Keller attended a "Diversity Dialogue" seminar as a part of the Department of Justice's "Advancing Diversity in Law Enforcement Initiative, sponsored by the US Attorney's Office and the Wichita Police Department and hosted by Wichita State University. Law enforcement leaders from throughout South-central Kansas attended the event in an effort to discuss openly diversity issues relating to recruitment, hiring and retention of officers.

**BIENNIAL TERMINAL AGENCY COORDINATOR:** On Wednesday, December 7th, Records & Evidence Custodian Kelli Galloway attended a 6-hour "Biennial Terminal Agency Coordinator" (TAC) training hosted by Kansas Highway Patrol (KHP) at their Troop F Headquarters in Kechi.

# JURISDICTION



*The City of Andover is a bedroom community located in Butler County, immediately adjacent to Wichita, with over 12,509 residents, a number of small businesses and approximately 39 home owner/neighborhood associations. The Police Department is a nationally accredited and is a pro-active, very community-oriented agency. Additionally, the Police Department is extremely responsive to community needs and works closely with the residents and business owners of Andover, with officers regularly participating in community events, sitting on boards and committees and attending neighborhood organization meetings.*

\*Statistics based on U.S. Census Bureau's July 1, 2015 Population estimates.

POPULATION	2016
Square Miles	10.0
Resident Population	12,745*
Andover School District Enrollment	5,872
Butler Community College Fall Enrollment	4,383

# & *DEMOGRAPHICS*



HOUSING	2016
Housing Units	4,233
Persons Per House-Hold	2.81
Median Home Value	\$176,000
Median House-Hold Income	\$83,



\*Statistics taken from the U.S. Census Bureau, QuickFacts, 2015



DEMOGRAPHICS	2016
<b>RACE</b>	
White	93.0%
Hispanic	4.8%
Asian	1.8%
Black	1.0%
Other	.9%
Native American	.6%
Other Pacific Islander	.1%
Mixed (Two or More)	2.5%
<b>EDUCATION</b>	
Median Resident Age	33.7
High School Graduate	97.3%
Bachelor Degree or Higher	46.7%



\*Race statistics based on 2010 U.S. Census. Education statistics from the U.S. Census Bureau, QuickFacts, 2015.





# 2016 FINANCIAL FACT SHEET

POLICE	2016	2015	2014
Personnel	\$1,310,314.03	\$1,278,023.70	\$990,406.74
Contractual	\$165,627.64	\$161,193.42	\$142,022.02
Commodities	<u>\$96,233.20</u>	<u>\$132,852.41</u>	<u>\$108,848.95</u>
TOTAL Operating Budget	<b>\$1,572,174.87</b>	<b>\$1,572,069.53</b>	<b>\$1,241,277.71</b>
Capital Outlay	\$158,003.52	\$110,737.36	\$67,159.87
Equipment Reserve	<u>\$10,000.00</u>	<u>\$35,000.00</u>	<u>\$55,000.00</u>
<b>TOTAL DEPARTMENT</b>	<b>\$1,740,178.39</b>	<b>\$1,717,806.89</b>	<b>\$1,363,437.58</b>

E-911	2016	2015*	2014
Personnel			\$258,882.75
Contractual			\$128,664.79
Commodities			<u>\$7,085.14</u>
TOTAL Operating Budget			<b>\$394,632.68</b>
Capital Outlay			\$12,499.48
Equipment Reserve			<u>\$45,000.00</u>
<b>TOTAL DEPARTMENT</b>			<b>\$452,132.16</b>

In 2016, E-911 budgeted funds were separated out of the E-911/IT budget and rolled into the Police Department Budget.

MUNICIPAL COURT	2016	2015	2014
Personnel	\$63,442.80	\$48,591.86	\$60,141.33
Contractual	\$44,323.61	\$42,741.08	\$28,283.13
Commodities	<u>\$1,674.01</u>	<u>\$4,666.62</u>	<u>\$1,306.61</u>
TOTAL Operating Budget	<b>\$109,440.42</b>	<b>\$95,999.56</b>	<b>\$89,731.07</b>
Capital Outlay	\$0	\$0	\$0
Equipment Reserve	<u>\$2,000.00</u>	<u>\$2,000.00</u>	<u>\$2,000.00</u>
<b>TOTAL DEPARTMENT</b>	<b>\$111,440.42</b>	<b>\$97,999.56</b>	<b>\$91,731.07</b>
<b>REVENUE</b>			
<b>Net Fines Collected</b>	<b>\$303,768.55</b>	<b>\$275,673.80</b>	<b>\$271,606.07</b>

# STATISTICS

Seven serious offenses are used to define trends and make comparison across the nation. These offenses are called index crimes or Part I Offenses, and data about them are drawn from the Federal Bureau of Investigation's Uniform Crime Reporting (UCR) program. The offenses consist of four violent crimes (Murder, rape, robbery and aggravated assault) and three property crimes (burglary, larceny-theft and motor vehicle theft).

During 2016 a total of 243 Part I Offenses occurred in Andover, a substantial decrease of 27.0% from 2015. Although the individual crime of Rape significantly increased in 2016, overall violent crime (Murder, Forcible Rape, Robbery and Agg. Assault) decreased by 25.0% below 2015 numbers. Additionally, Property Crimes (Burglary, Larceny-Theft, Motor Vehicle Theft, and Arson) also decreased significantly, dropping 27.2% below 2015 numbers. Andover experienced a very low crime rate in 2016 for a city of almost 13,000 residents

## PART I OFFENSES (INDEX CRIMES)

OFFENSES	2016	2015	2014
Murder	1	0	0
Forcible Rape	6	3	4
Robbery	3	2	0
Aggravated Assault	5	15	12
<b>VIOLENT CRIMES</b>	<b>15</b>	<b>20</b>	<b>16</b>
Burglary	15	26	39
Larceny-Theft	204	278	335
Motor Vehicle Theft	9	6	17
Arson	0	3	0
<b>PROPERTY CRIMES</b>	<b>228</b>	<b>313</b>	<b>391</b>
<b>TOTAL</b>	<b>243</b>	<b>333</b>	<b>407</b>

For the second year in a row Part II (less serious) Offenses decreased in 2016 by 14.3%, and overall reported crime (part I & II Offenses) decreased by 19.0% under the 2015 numbers.

## PART II OFFENSES

OFFENSES	2016	2015	2014
Part II Offenses	498	581	669

## ALL OFFENSES

OFFENSES	2016	2015	2014
All Offenses	740	914	1,076

# STATISTICS

In 2009, the City of Andover was named the 4<sup>th</sup> safest city in Kansas for driving, based on the previous 5-years of accident data. Since that time, motor vehicle accidents continue to remain relatively low for a city nearing a population of 13,000, with two major highways passing through its limits (US-54 and I-35). ). In 2016, Injury Accidents decreased by a very significant 46.5%, Non-injury Accidents decreased by 22.3% and overall Accidents decreased by an astounding 25.4% from 2015 numbers.

## **MOTOR VEHICLE ACCIDENTS**

<b>MOTOR VEHICLE ACCIDENTS</b>	<b>2016</b>	<b>2015</b>	<b>2014</b>
Injury Accidents	23	43	51
Non-Injury Accidents	233	300	301
TOTAL	256	343	352
Persons Killed	0	1	1

In 2011 the Andover Police Department received the AAA of Kansas “Silver” Traffic Safety Award for its efforts in Traffic Safety education and enforcement. In 2012 and 2013, due to the addition of a Traffic Safety Committee and the implementation of the Seat Belts Are For Everyone (SAFE) program, the department was awarded the AAA of Kansas “Gold” Award. In 2014 and 2015, due to the department’s sustained efforts in traffic safety, the Police Department was awarded the AAA of Kansas “Platinum” Award, awarded to only a handful of law enforcement agencies statewide. In 2016, overall traffic stops once again increased by only 4.2% over 2015 numbers and 10.6% over 2014 numbers. Moving Citations increased by 14.7%, while Warning Citations decreased by 12.0%, For the second straight year, DUI arrests decreased, with 2016 24.1% under 2015 DUI arrests

## **TRAFFIC ENFORCEMENT**

	<b>2016</b>	<b>2015</b>	<b>2014</b>
Traffic Stops	4,005	3,843	3,622
Citations (Moving)	2,366*	2,062*	2,556
Citations (Parking)	29	27	72
Citations (Warnings)	1,435*	1,631*	1,240
TOTAL	3,830*	3,720*	3,868
SCHOOL ZONES			
Citations	466	366	134
Warnings	197	160	68
RESIDENTIAL			
Citations	322	457	113
Warnings	201	372	54
DUI Arrests	22	29	50

In 2015 and 2016, citations were counted per citation issued, not per violation or charge. Prior to 2015, the citation numbers counted each violation cited.

# CONTINUED

## CALL LOAD

	2016	2015	2014
Calls for Service	19,265	23,079	19,470
Incident Reports	1,698	1,502	1,552
Alarm Calls	482	586	517
Animal Calls	489	409	414

## DEPARTMENT COMPLAINTS/POLICE VEHICLE ACCIDENTS

In order to maintain a high level of integrity and trust from the citizens it serves, a Police Department must be willing and open to the acceptance of all complaints, including anonymous complaints, and provide a formal and transparent system for the processing of these complaints relative to Department operations, policies and procedures, and the conduct of its personnel. The character and the reputation of the Department rest on an adequate program of fair and impartial investigations.

A complaint is defined as an act of expressed dissatisfaction, which relates to the Andover Police Department's operations, policies and procedures, or conduct of department personnel. The conclusions of all complaints are categorized into one of five findings, "Unfounded," "Exonerated," "Not Sustained," "Sustained" and "Sustained Against Policy." The Andover Police Department has always enjoyed a relatively low number of citizen complaints over the years. However, the Police Department has experienced an exceptional four-year period (2013-2016), with an unprecedented zero citizen complaints in 2013, followed by only six citizen complaints over the next three years (2014-2016). This is just one example of the commitment, professionalism, dedication and character possessed by each member of our staff, and a demonstration of public service that is almost unheard of. This number is made even more remarkable considering that the officers, during this same 4-year time period, made 1,542 arrests, 15,495 vehicle stops, 6,343 reports and responded to 81,564 calls for service.

COMPLAINTS	2016	2015	2014
Unfounded	2	0	0
Exonerated	0	0	0
Not Sustained	0	0	0
Sustained	1	2	1
Sustained Against Policy	0	0	0
Employee Left Prior to Completion of Investigation	0	0	0
TOTAL	3	2	1

**Unfounded:** The investigation conclusively proved that the act complained of did not occur. This finding also applies when an individual employee named in the complaint was not involved in the act, which may have occurred.

**Exonerated:** The act which provided the basis for the complaint or allegation occurred; however, the investigation revealed that the act was justified, lawful and proper.

**Not Sustained:** The investigation failed to disclose sufficient evidence to clearly prove the allegation made in the complaint or to conclusively disprove such allegation.

**Sustained:** The investigation disclosed sufficient evidence to clearly prove the allegation made in the complaint.

**Sustained Against Policy:** The investigation revealed a faulty policy and/or procedure.

POLICE VEHICLE ACCIDENTS	2016	2015	2014
Officer at Fault	3	2	4
Officer Not at Fault	2	0	1



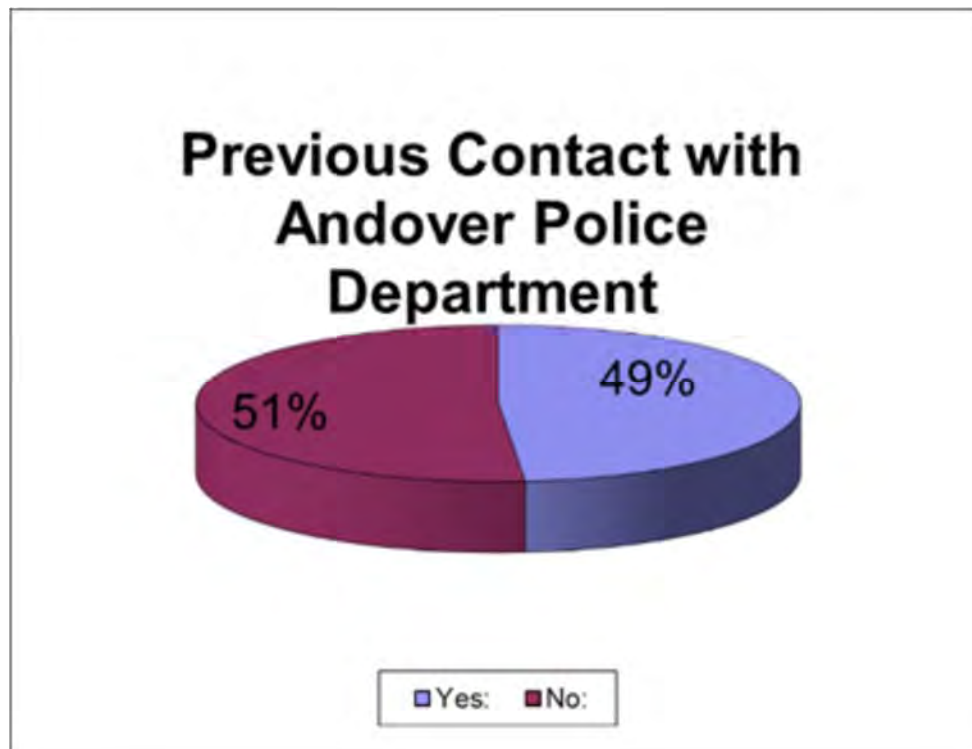
# 2016 CITIZEN

## CITIZEN SATISFACTION SURVEY

The Andover Police Department is committed to providing high quality customer service to its citizens. In addition to tracking and documenting citizen complaints, the Police Department also surveys the community on a regular basis, to determine our citizen's attitudes and opinions with respect to: overall agency performance; overall competence of agency employees; citizens' perception of officers' attitudes and behavior; community concern over safety and security within the agency's service area; and citizens' recommendations and suggestions for improvements.

Three days a month, Citizen Satisfaction Surveys are mailed out to individuals that have had contact with the police department, either by being involved in a motor vehicle accident, making a police report, or receiving a traffic citation/warning. Additionally, each calendar month, department supervisors conduct a minimum of one citizen follow-up for each officer assigned to their team, and that follow-up will include the completion of a Citizen Satisfaction Survey. Finally, the on-line availability for citizens to complete the Citizen Satisfaction Survey [www.andoverks.com/pdsurvey](http://www.andoverks.com/pdsurvey) is advertised on the back of every department issued business card.

In 2016, eighty-two (82) Citizen Satisfaction surveys were completed and returned by citizens, making a total of 321 surveys completed since February of 2012. To date, the surveys indicate that 48.6%, slightly less than half of the respondents, had had prior contact with members of the Andover Police Department.



# SATISFACTION SURVEY

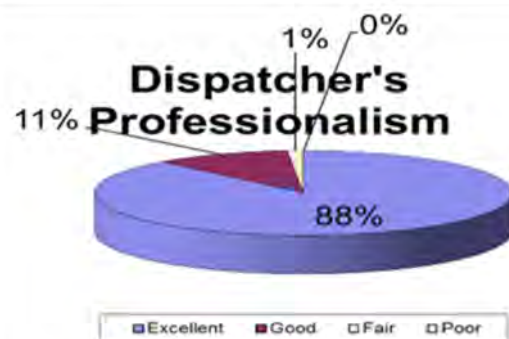
## E-911 COMMUNITICATIONS

In 2016 citizens were asked “In regards to the most recent incident, did they contact the Police Department utilizing the services of our E-911 Center?” If so, please rate our E-911 services in following areas: “Professionalism, Customer Service, Timeliness and overall Quality of E-911 Service.” 49.4% of the respondents that completed the survey indicated that their initial contact with the Police Department was through E-911. Additionally, the respondents indicated that 99% of the dispatcher’s “Professionalism,” 100% of the Customer Service and 99% of their “Timeliness” was rated “Good” or “Excellent.”

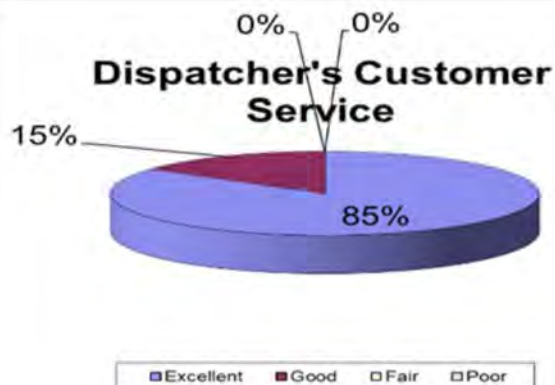
**Contact Police Department  
through E-911**



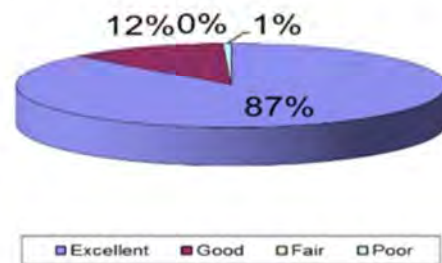
**Dispatcher's  
Professionalism**



**Dispatcher's Customer  
Service**



**Disptacher's Timeliness**

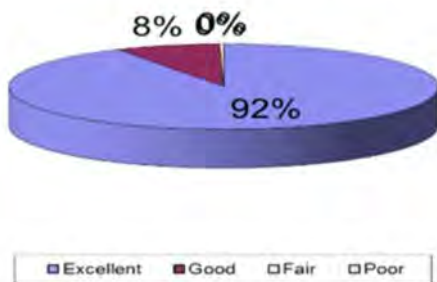


# SURVEY

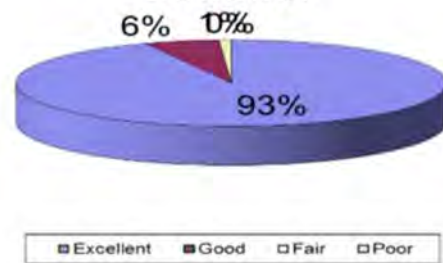
## POLICE

In 2016 citizens were asked “Considering their most recent contact, please rate the Andover Police Department, “Excellent,” “Good,” “Fair” or “Poor” in the following areas.” Through December 31, 2016, the survey respondents indicated that 100% of the time the Officer’s “Appearance,” 99% of the time the Officer’s Professional Conduct; 99% of the time the Officer’s Concern (Compassion); 99% of the time the Officer’s Ability to Put You at Ease; 99% of the time the Officer’s Knowledge; 100% of the time the Officer’s Fairness (Integrity); 98% of the time the Officer’s Helpfulness (Commitment); and 99% of the time the Officer’s Response times were rated “Good” or “Excellent.”

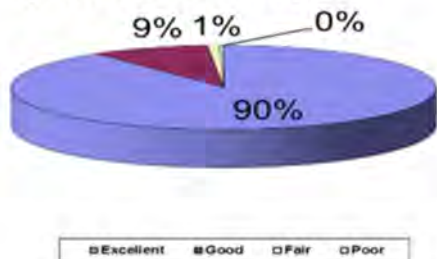
**Officer's Appearance**



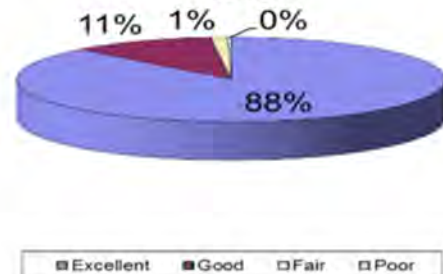
**Officer's Professional Conduct**



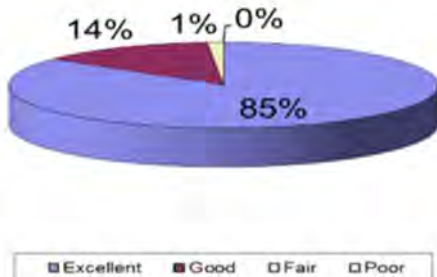
**Officer's Concern (Compassion)**



**Officer's Ability to Put at Ease**



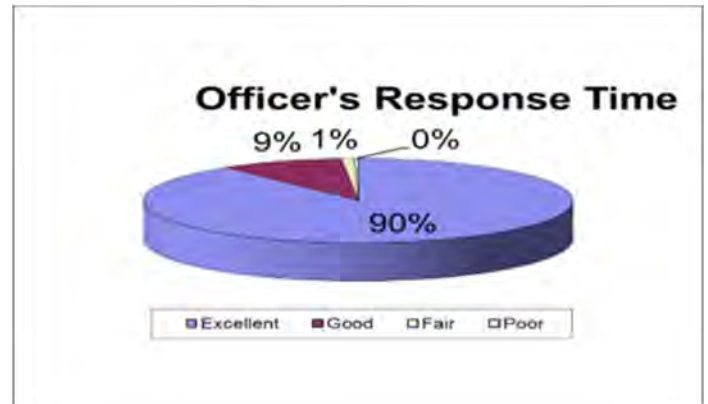
**Officer's Knowledge**



**Officer's Helpfulness (Commitment)**



# CONTINUED



## OVERALL SURVEY RESULTS

On the Citizen Satisfaction Survey, citizens are asked, on a one to ten scale, to rate their overall satisfaction with the E-911 Communications Center, the Andover Police Department, and how safe they feel living in the Andover community. As of December 31, 2016, the citizens have reported an average 9.67 satisfaction rate for Andover's E-911 Communicatoinns Center, an average 9.73 satisfaction rate for the Police Department, and reported a 9.55 average rating for feeling safe in Andover.



In the Citizen Satisfaction Survey, respondents are also asked to provide written recommendations and suggestions for department and officer improvements. Thirty-four (34) of the eighty-two (82), approximately 41% of the surveys returned in 2016, included comments and/or constructive feedback and suggestions



# ORGANIZATIONAL CHART

