

# ANDOVER POLICE DEPARTMENT AND E-911 COMMUNICATIONS



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# ANNUAL REPORT

*Public Service Excellence through Compassion, Integrity & Commitment*



The Andover Police Department is an accredited law enforcement agency and meets the high standards of the Commission on Accreditation for Law Enforcement Agencies



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## ACKNOWLEDGEMENTS

### PRODUCED BY:

Chief Michael A. Keller  
Becky Page—editing and design

### DATA CONTRIBUTORS:

Chief Michael Keller  
Kelli Galloway  
Donna Davis, Chief Financial Officer, City  
of Andover

### PHOTO CREDITS:

Captain Buck Buchanan  
Lt. Daimon Cundiff  
Det. Natasha Ward  
Det. Michael Shinert  
Kelli Galloway  
Becky Page





# **MISSION STATEMENT**

All members of the Andover Police Department  
commit to provide public service excellence  
through integrity, compassion and the wise use  
of resources.

## **OUR VALUES**

### **Compassion**

(Always respect the dignity of the individual!)

### **Integrity**

(Always do what is right, regardless of who will know!)

### **Commitment**

(Everyday, expect to give your best!)







## Message from the Chief

*Mayor Lawrence, Members of the City Council, City Administrator Mark Detter, and Citizens of Andover,*

*On behalf of our community, and the men and women of the Andover Police Department who make this organization one of the most respected law enforcement agencies in Kansas, I would like to welcome you to the Andover Police Department's 2017 Annual Report. This report showcases the hard work, dedication and accomplishments of the men and women who proudly*

*serve you, the citizens of Andover.*

*In my eleventh year as your Police Chief, we had another remarkable year and our citizens once again experienced a very low crime rate, well below the state average when compared to cities of similar size. Additionally, in 2017, we experienced: another great Police & Fire Festival; another very successful National Night Out; for the sixth year in a row, a very successful Clint Black Concert in the Park despite a rain storm, a fantastic Greater Andover Days; and a third extremely successful "Fill-A-Cruiser" food drive to support the Andover Food Bank. However, 2017 was also highlighted by the following:*

*The Department responded to 21,942 calls for service, completed 1,735 incident reports, investigated 272 motor vehicle accidents, issued 2,006 traffic citations and 1,561 traffic warnings, and made 325 arrests including taking 15 drunk drivers off our streets. With almost 22,000 citizen contacts, the professional bearing of our staff resulted in three citizen complaints in 2017, and an unprecedented, nine total citizen complaints over the previous 5-years.*

*The Investigation's section moved into their new facilities with the remodel of the "Old City Hall" basement to include a lieutenant's office, a detective's bull-pen, an audio/video room, two interview rooms and a 24-student training room.*

*The Police Department added a new civilian accreditation manager position, promoted two new Captains, Captain Joseph Schroeder and Captain Buck Buchanan. We also hired two new officers to our staff, a hometown girl, Elizabeth "Annie" McCully who graduated from Andover High School, and Deshaun Smith, who played football for Butler Community College.*

*The Department began a transition into a new dark navy blue uniform; took delivery of two (2) Unmanned Aerial Systems (Drones) paid for with Federal Asset Seizure money; took possession of a new Police K-9 named "Bandit" paid for through community donations; and had the first officer ever from the Andover Police Department graduate from the FBI's National Academy.*

*For the seventh year in a row, the Police Department was recognized by the American Automobile Association (AAA) of Kansas for the department's efforts in traffic safety initiatives and the fourth year in a row to receive the Community Traffic Safety "platinum" award.*

*Andover is an exceptional city, and the efforts of our police officers, communications officers, civilian support staff, citizens and the steadfast public safety support from Mayor Lawrence and the entire City Council have made a positive impact on the quality of life in our community. Please take a moment to learn more about your nationally accredited Police Department and the services that we provide. You will find that our staff are dedicated, highly trained and passionate professionals who take pride in their work. They are ready to work with you to make Andover an even better place to "live, work and play!"*

*In conclusion, I invite you to follow us on social media in order to stay connected with what is happening at the Department and in our community. Please find us on Facebook at [www.facebook.com/AndoverPoliceDepartment/](https://www.facebook.com/AndoverPoliceDepartment/).*

*Sincerely,*

Michael A. Keller  
Chief of Police

## Command Staff

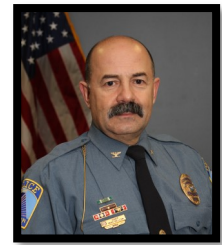
Chief "Mike" Keller was appointed as Police Chief of the Andover, Kansas Police Department on May 14, 2007, after serving 5-years as the Chief of Police in Wellington, Kansas. Prior to that, Chief Keller spent 21 years with the Wichita Police Department, where he earned the rank of Lieutenant and commanded a number of sections including Traffic, Patrol, Training, Community Policing and Community Affairs. Additionally Chief Keller has been awarded three Bronze Wreaths of Valor and Two Bronze Wreaths of Merit for acts of dedication and bravery.

Chief Keller is a graduate of the 222nd Session of the FBI's National Academy, a graduate of the 2004 Kansas Police Administrator School, a graduate of Leadership

Butler (Class of 2009) and a graduate of the 2010 Rural Executive Management Institute. Chief Keller is an Ethics and Diversity instructor and currently serves on the Butler Community College Criminal Justice Advisory Board. Additionally, Chief Keller is heavily involved in the community, serving as an Advisory Board Member for the Andover Police & Fire Foundation and is a national member of the Fight Crime: Invest in Kids program. In October of 2009, Chief Keller was appointed by then Governor Mark Parkinson to serve on the Kansas Commission on Peace Officers' Standards and Training (KSCPOST) and re-appointed to the commission in 2012 by Governor Sam Brownback where he served until July of 2016. Additionally, Chief Keller has been an active IACP and KACP member for 16 years, serving as Vice President of the Kansas Association of Chiefs in 2010-2011 and Association President in 2011-2012. In 2013 Chief Keller was appointed and currently serves as the Kansas association's national SACOP representative, as well as, the 2017-2018 Vice President.

Chief Keller holds a Master Degree in Administration of Justice with an emphasis in Education from Wichita State University, and a Bachelor's Degree in Administration of Justice from Wichita State University. He is a veteran of the United States Air Force and a native of Utica, New York.

Chief Keller was the recipient of the 2015 "Officer of the Year" award.



**Michael A. Keller**  
**Chief of Police**

Captain Joe Schroeder started his law enforcement career with the Wichita Police Department in 1989 and served for almost 28 ½ years. During his career in Wichita, Joe served as a Police Officer, a Detective in Burglary, Financial Crimes, Auto Thefts, and was one of the first Detectives to serve in the Gang Crime Unit, a sergeant working initially as a Field Supervisor and then in the Professional Standards Bureau (Internal Affairs). Joe was promoted to Lieutenant in 2005 and served as a Patrol Watch Commander, Recruit Training Instructor Section Commander in Investigations, Accident Follow Up (Traffic), Robbery, Financial Crimes, and Burglary. He also oversaw the department's Homeland Security efforts and City Facilities Security and finished his career as the Commander of the Animal Services Bureau at the Wichita Animal Shelter.



**Joseph A. Schroeder**  
**Commander of Operations**

In addition to his Law Enforcement service, Capt. Schroeder is a Chief Master Sergeant (E9) in the Kansas Air National Guard and currently serves as the Superintendent for the 184<sup>th</sup> Regional Support Group. He has held positions in the Air Force as a Firefighter/EMT in Crash and Fire Rescue, Aerospace Propulsion Specialist, Security Forces, and Command and Control Battle Management Specialist.

Capt. Schroeder initially began his career with the Andover Police Department on July 3<sup>rd</sup>, 2017 as the department's first civilian Accreditation Manager, and then on October 8<sup>th</sup>, 2017 was promoted to and currently serves as the department's Operations Commander. As the Operations Commander, he oversees the day-to-day operations of both the Patrol and Investigations sections. His additional duties include the Department's Use of Force Report Manager, Police Vehicle Pursuit Manager, Early Warning System Administrator, Victim/Witness Assistance Administrator, Juvenile Enforcement & Prevention Manager, Extra Duty Employment Coordinator, as well as, member of the department's Accident Review Committee and Training Committee.

Capt. Schroeder has a Bachelor's Degree in Business Administration from Southwestern College in Winfield Kansas and has graduated from the US Air Force NCO Academy, Senior NCO Academy, and the Chiefs' Executive Course.



## Command Staff



Captain Tracy Buchanan began his career in law enforcement as an Andover Police Department Reserve Officer in 1994 and a few months later was hired by the Wichita (KS) police department. In 1997 Buck, as he is commonly known, returned to the Andover Police Department as a reserve Sergeant where he remained for 7-years. In 2004 Officer Buchanan was hired on as a full-time officer, and in 2005 moved to a Part-Time Officer position where he served until 2009. In August of 2009, Officer Buchanan returned to full-time status and was assigned to the Patrol Division as a School Resource Officer. On April 1<sup>st</sup>, 2013, Buck was promoted to the rank of Sergeant and in August of 2013 reclassified to the rank of Lieutenant. On December 31<sup>st</sup>, 2017 Buck was promoted to Captain and currently serves as the Commander of the "Special Services" Division, where he directly supervises

**Tracy "Buck" Buchanan**  
**Commander of Special Services**

the department's four (4) School Resource Officers and the CALEA Accreditation Manager. As the Special Services Commander, Captain Buchanan also oversees the day-to-day operations for all community events and his extra duties include Recruitment & Pre-Employment Coordinator, Assistant Chaplain Program Coordinator, Defense Tactics Instructor, ASP Instructor, OC/Pepper Spray Instructor, Child Passenger Safety Seat Technician, and serves on the Department's Accident Review Committee and Training Committee.

Capt. Buchanan is a 2013 graduate of the Kansas University Public Management Center's "Command School," a 2016 graduate of the Kansas Police Administrators Seminar (KPAS) and a 2017 graduate of the 270<sup>th</sup> Session of the FBI's National Academy.

Captain Buchanan was the recipient of the 2010 "Officer of the Year" award.



**Becky J. Tapia**

**Director of Communications**

Director Becky Tapia, began her career in Public Safety in 2002 with Winfield Area Emergency Services as an Emergency Medical Technician, and is still a Reserve EMT/Fire Fighter with the Winfield Fire Department. In 2007, Director Tapia began working as a full-time Dispatcher for the Winfield Police Department in Winfield Kansas, earning the rank of Senior Dispatcher. In 2013, Director Tapia was promoted to Communications Shift Supervisor for Cowley County Emergency Communications. Director Tapia was hired by the Andover Police Department on January 5<sup>th</sup>, 2015 as their Emergency Communications E-911 Director. As the Communications Director, Director Tapia is responsible for the oversight of the E-911 Communications Center and Records staff; oversees and maintains the City's radio communications infrastructure; oversight of the

Departments police records and records management, oversight of the Property and Evidence process including handling and storage, and preforms the duties of the City's Emergency Management Coordinator.

Director Tapia graduated from the 26th NENA Center Manager Certification Program in 2015 and is a Certified Emergency Center Manager. Director Tapia is a graduate of Leadership Butler, Class of 2015.

Director Tapia is a graduate of the APCO Institute Public Safety Communications Accreditation Manager, 2017.

## Retired Command Staff



**Justin L. Phillips**

Captain Justin Phillips served with the Andover Police Department from February of 2009 until May of 2017. Justin joined the Andover Police Department after serving more than 13 years at the El Dorado, Kansas Police Department where he earned the rank of Lieutenant and was the supervisor for the Criminal Investigations Section at the time of his resignation. Captain Phillips initially began his career with Andover as the Patrol Commander, supervising the efforts of four (4) sergeants and ten (10) police officers. In early 2012, Captain Phillips was transferred to and assumed the responsibilities as Commander of the Investigations Section, supervising two detectives and all felony investigations, as well as, oversight of the Property and Evidence process, Professional

Standards process; and leading the department through its first CALEA accreditation process. In 2013, following the department's initial accreditation and a department reorganization, Captain Phillips assumed the position of Commander of the Operations Division, which he held at the time of his resignation, overseeing the day-to-day operations of both the Patrol and Investigations Sections and directly supervising five Lieutenants, two Detectives, four Patrol Sergeants and eight Patrol Officers.

Captain Phillips was a graduate of the 234<sup>th</sup> Session of the FBI's National Academy, a 2005 graduate of the Kansas Police Administrator School (KPAS) and a 2016 graduate of the Kansas University Public Management Center's "Command School." He also holds a Bachelor of Science degree in Criminal Justice from Friends University.

Captain Phillips was the recipient of the 2012 "Officer of the Year" award.

## Patrol Staff

Lt. Don Roberson has been with the Andover Police Department since 2001 and was promoted to the rank of Sergeant in August of 2007. In August of 2013, Sgt. Roberson was reclassified to the rank of Lieutenant. Prior to coming to Andover Lt. Roberson began his career in law enforcement in 1978, having served as a lieutenant for the City of Derby and a Chief of Police for the City of Chaney. Lt. Roberson has held positions with the Andover Police Department including School Resource Officer and Patrol Officer prior to being promoted to Sergeant. Lt. Roberson currently serves as a Watch Commander for one of the department's four Patrol teams. Lt. Roberson's extra duties include the Department's Training Coordinator, Range Master, Firearms Instructor, Armorer and chairperson of the Awards Committee.



**Donald B. Roberson**

Lt. Roberson is a 2011 graduate of the Kansas Police Administrators Seminar (KPAS) and a 2015 graduate of the Kansas University Public Management Center's "Law Enforcement Leadership Academy." Sgt. Roberson was the recipient of the 2007 "Officer of the Year" award.

Lt. Steve Harryman has been with the Andover Police Department since September 2001 and was promoted to the rank of Sergeant in February of 2008. In August of 2013, Sgt. Harryman was reclassified to the rank of Lieutenant and served as a Watch Commander for one of the department's four Patrol teams. In September of 2014, Steve assumed the responsibilities of the Commander of the Investigation's Section, overseeing the day-to-day investigations for all felony and person crimes. On January 4<sup>th</sup>, 2015 Lt. Harryman returned to Patrol where he currently serves as a Watch Commander for one of the department's four Patrol teams. Prior to coming to Andover, Steve was a part time police officer with the Conway Springs (KS) Police Department, and served 6 ½ years in the U.S. Air Force. Lt. Harryman's extra duties include the Mobile Video Recorder System Manager, Intoxilyzer Custodian, Vehicle Maintenance Coordinator, member of the Department's Accident Review Committee, and the Chair of the Department's Safety Committee.



**Steven A. Harryman**  
**Lieutenant**

Lt. Harryman is a 2009 graduate of the Kansas Police Administrators Seminar (KPAS) and a 2014 graduate of the Kansas University Public Management Center's "Law Enforcement Leadership Academy." Lt. Harryman was the recipient of the 2004 and 2017 "Officer of the Year" award.

Lt. Benjamin Graber started with the Andover Police Department in June 2008 and was promoted to the rank of Sergeant in May of 2011. In August of 2013, Sgt. Graber was reclassified to the rank of Lieutenant. Prior to coming to Andover, Ben started his law enforcement career with the Reno County Sheriff's Office – three years as a Corrections Officer then in Patrol before serving two and a half years with the South Hutchinson Police Department. Lt. Graber also spent approximately ten years working for the volunteer fire department in Pretty Prairie (KS) where he was promoted to the rank of Captain before leaving. Lt. Graber currently serves as a Watch Commander for one of the department's four Patrol teams. Lt. Graber's extra duties include Field Training Officer Program Coordinator, Community Outreach Program and Facebook Coordinator, Business Outreach Coordinator and Neighborhood Association Coordinator.



**Benjamin R. Graber**  
**Lieutenant**

Lt. Graber is a 2014 graduate of the Kansas University Public Management Center's "Law Enforcement Leadership Academy" and a 2015 graduate of the Kansas Police Administrators Seminar (KPAS). Lt. Graber was the recipient of the 2009 "Officer of the Year" award.

Lt. Lance Parker began his career in Law Enforcement as police officer for Baldwin City (KS) Police Department in 2004. In 2006, Lt. Parker joined the Andover Police Department as a patrol officer, serving both as a patrol officer and School Resource Officer for the Andover School District. On April 1<sup>st</sup>, 2013, Lance was promoted to the rank of Sergeant and in August of 2013 reclassified to the rank of Lieutenant. Lt. Parker currently serves as a Watch Commander for one of the department's four Patrol teams. Lt. Parker's extra duties include the department's Traffic Enforcement (SPEED program) Coordinator, Traffic Safety Committee Coordinator, Bicycle Patrol Coordinator, Radar Technician and Awards Committee Member. Lance is a proud Alumni of Cowley College and Friends University, from where he has a Bachelor's Degree of Science in Criminal Justice.



**Lance A. Parker**  
**Lieutenant**

Lt. Parker is a 2013 graduate of the Kansas University Public Management Center's "Law Enforcement Leadership Academy" and a 2014 graduate of the Kansas Police Administrators Seminar (KPAS).



## Patrol Staff



**Mickey L. Farris**  
**Sergeant**

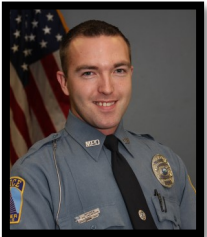
Sgt. Farris began his career with the Andover Police Department in 1999 serving as a reserve officer until 2004, and then in January, 2006 became a full-time officer. Sgt. Farris was promoted to the rank of Sergeant in January of 2015. Prior to coming to Andover, Mickey served with the U.S. Army Reserves from 1989 to 1993, a Sedgwick County (KS) Reserve Officer for 2 ½ years and a full-time patrol officer and training officer for the City of Towanda (KS). Sgt. Farris currently serves as a Sergeant and K-9 Handler in Patrol. Sgt. Farris extra duties include Crisis Intervention Team (CIT) Officer, Awards Committee Member, as well as, the department's resident expert on Code Enforcement and Animal Control issues.

Sgt. Farris was the recipient of the 2006 "Officer of the Year" award.



**Thor**  
**K-9**

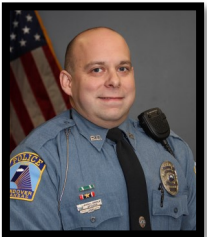
K-9 officer "Thor" began his career with the Andover Police Department on April 25, 2011. He is a male Belgian Malinois, born on September 16, 2009 in The Netherlands. Thor is actually a "Blue" Belgian, which refers to the color of his coat and is considered rare in this breed. Thor is a dual purpose K-9 trained and certified through the Kansas Police Dog Association in both drug detection and Patrol Tactics which include building and evidence searching. Thor is also certified in Tracking and Trailing, and loves to go to the schools and perform demonstrations for the public.



**Troy R. Snedeker**  
**Sergeant**

Sgt. Troy Snedeker joined the Andover Police Department in July of 2008 and graduated from the Kansas Law Enforcement Training Center's 199<sup>th</sup> Basic on November 21<sup>st</sup>, 2008. Prior to coming to Andover, Troy worked as a Detention Deputy for the Reno County Sheriff's Office and graduated from Butler Community College with an Associate's Degree where he studied Administration of Justice. Sgt. Snedeker was promoted to Sergeant in January of 2015 and currently serves as a Patrol Sergeant, a Field Training Officer and the Department's Kansas Law Enforcement Torch Run Coordinator.

Sgt. Snedeker is the recipient of a Kansas Association of Chief of Police (KACP) 2015 "Life Saving" Award.



**Jason J. Arnold**  
**Sergeant**

Sgt. Jason Arnold began his career with the Andover Police Department in November of 2010. Sgt. Arnold successfully completed training at the Kansas Law Enforcement Training Center's 211<sup>th</sup> Basic, graduating on May 6<sup>th</sup>, 2011. Prior to serving the City of Andover, Jason was a member of the U.S. Navy, having served a seven-month tour in Iraq. Jason remains a Seabee in the U.S. Navel Reserves, and served a 1-year tour in Bahrain from October of 2015 through September of 2016. Sgt. Arnold currently serves as a Patrol Sergeant and a Field Training Officer.



**Mark L. Werbin**  
**Sergeant**

Sgt. Mark Werbin is a life-long resident of the Wichita metro area and a graduate of Derby High School. Mark is a graduate of Butler Community College, earning an Associates of Arts Degree. Sgt. Werbin joined Andover Police Department in March of 2006 and graduated with the 186<sup>th</sup> Class of the Kansas Law Enforcement Training Center. Since joining the Andover Police Department, Mark has served as a Patrol Officer, K9 Officer, Field Training Officer, Master Police Officer I, Master Police Officer II and Master Police Officer III, and was promoted to the rank of Sergeant November of 2016. Sgt. Werbin currently serves as a Patrol Sergeant and a Field Training Officer.

Sgt. Werbin was the recipient of the 2008 "Officer of the Year" award.

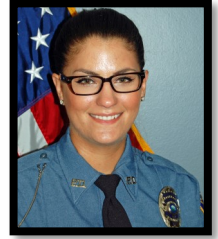
## Patrol Staff

M.P.O. II Michael Sine began his law enforcement career with the Andover Police Department in September of 2013. Officer Sine began his formal training in the Kansas Law Enforcement Training Center's 227<sup>th</sup> Basic on November 4<sup>th</sup>, 2013. Officer Sine was promoted to Master Police Officer I in October of 2015, Master Police Officer II in October of 2017 and currently serves as a Patrol Officer, is a member of the department's Training Committee, and is one of two department Defense Tactics instructors. Prior to coming to Andover, MPO II Sine was an Assistant Manager for Walmart in Augusta and a military veteran, serving four years in the United States Air Force, 2003-2007. Michael graduated from Kansas Newman University in 2012 with a Bachelor's Degree in Criminal Justice, and completed two law enforcement internships with the Wichita Police Department and the Sedgwick County Sheriff's Office.



**Michael J. Sine**  
**Master Police Officer II**

M.P.O. Allison Rehak joined the Andover Police Department on August 18<sup>th</sup>, 2014 and graduated from the Kansas Law Enforcement Training Center with the 232<sup>nd</sup> Basic Training Class in February of 2015. M.P.O. Rehak was promoted to Master Police Officer in August of 2016 and currently serves as a Patrol Officer. Prior to coming to Andover, Allison worked as a Detention Corporal for the Butler County Sheriff's Office. Allison graduated from Wichita State University with a Bachelor's degree in Music Performance in 2011.



**Allison C. Rehak**  
**Master Police Officer I**

M.P.O. Michael Hampton joined the Andover Police Department in May of 2015. He graduated with the Kansas Law Enforcement Training Center's 230<sup>th</sup> Basic Class on September 12, 2014. M.P.O. Hampton was promoted to Master Police Officer in March of 2017 and currently serves as a Patrol Officer. Prior to coming to Andover, Michael worked as a Police Officer in Derby, KS. Michael attends classes at Wichita State University where he is working to complete his Bachelor's Degree in Criminal Justice.



**Michael E. Hampton**  
**Master Police Officer I**

M.P.O. Roberto Aguilar joined the Andover Police Department in December of 2015 and graduated from the Kansas Law Enforcement Training Center's Reciprocity Class on February 12<sup>th</sup>, 2016. M.P.O. Aguilar was promoted to Master Police Officer in March 2017 and currently services as a Patrol Officer. Prior to coming to Andover, Roberto started his law enforcement career with the Onslow County Sheriff's Department in Jacksonville, North Carolina in 2013 after graduating from the Coastal Carolina Community College's Police Academy. Roberto is a military veteran, serving four years in the United States Marine Corp, 2009-2013.



**Roberto C. Aguilar**  
**Master Police Officer I**

M.P.O. Jessica Smith joined the Andover Police Department in March of 2015 and graduated from the Kansas Law Enforcement Training Center with the 235<sup>th</sup> Basic Training Class in August of 2015. M.P.O. Smith was promoted to Master Police Officer in March of 2017 and currently serves as a Patrol Officer. Prior to coming to Andover, Jessica worked as a SCOAP Case Manager for COMCARE of Sedgwick County. Jessica graduated from Park University with a Bachelor's degree in Criminal Justice in 2011.



**Jessica N. Smith**  
**Master Police Officer I**



## Patrol Staff



**Joel M. McLaughlin** Marine Corps in 2011 after four years of service.  
**Master Police Officer I**

M.P.O. Joel McLaughlin joined the Andover Police Department in January of 2015 and graduated from the Kansas Law Enforcement Training Center with the 234<sup>th</sup> Basic Training Class in June of 2015. M.P.O McLaughlin was promoted to the rank of Master Police Officer in September of 2017 and currently serves as a Patrol Officer and K-9 Officer. Prior to coming to Andover, Joel worked as a Readjustment Counseling Technician Driver at the Vet Center. Joel graduated from Wichita State University with Bachelor's degrees in Criminal Justice and Psychology in 2014. Joel was Honorably Discharged from the United States



**Bandit**  
**K-9**

K-9 Officer "Bandit" began his career with the Andover Police Department on November 27, 2017 after a 10 week training program in Wichita, KS with his handler, MPO Joel McLaughlin. Bandit is a male Belgian Malinois, born on March 9, 2016 in The Netherlands. Bandit is a dual purpose K-9 trained and certified through the Kansas Highway Patrol in both drug detection and Patrol Tactics which include building and evidence searching, handler protection and suspect location and detainment.



**Elizabeth A. McCully**  
**Police Officer**

Officer Elizabeth "Annie" McCully joined the Andover Police Department in July of 2017 and graduated from the Kansas Law Enforcement Training Center with the 248th Basic Training Class in January of 2018. Annie is a life-long resident of the Wichita/Andover area who graduated from Andover High School in 1998, has an Associate's Degree in Administration of Justice from Butler Community College and a Bachelor's Degree in Criminal Justice from Friends University.



**DeShaun A. Smith**  
**Police Officer**

Officer Deshaun Smith joined the Andover Police Department in September of 2017. He graduated with the Kansas Law Enforcement Training Center's 217<sup>th</sup> Basic Class in April of 2012. Prior to coming to Andover, Deshaun was a police officer for the Rose Hill Police Department from 2015 until 2017 and at the time of his departure served as their K-9 handler. He also served as a police officer for the Emporia Police Department from 2011 until 2015. Deshaun is a former football player for Butler Community College and Emporia State, and has a Bachelor's degree from Emporia State in Sociology with a minor in Criminal Justice.

## Former Officers



**Vernon C. Walker**

Officer Vernon "Charles" Walker served the Andover Police Department from March of 2016 until September of 2017. He graduated with the Kansas Law Enforcement Training Center's 240<sup>th</sup> Basic Class on July 29<sup>th</sup>, 2016. Prior to coming to Andover, Charles was an employee of the University of Kansas Medical Center: Office of Rural Health and Education Services where he did physician recruitment for the state of Kansas. Charles is a graduate of Friends University (Business MGMT) and working on his Master's degree in Theological Studies from Oklahoma Christian University.

## Investigations Staff

Lt. Daimon Cundiff joined the Andover Police Department in February of 1997 after serving in the U.S. Air Force. Daimon spent four years at McConnell AFB in the Security Forces Squadron and was on the Air Base Defense Team as well as the Emergency Services Team (EST). Since joining Andover Police Department, Daimon has served as a Patrol Officer, K9 Officer, Patrol Sergeant, Detective, T.A.S.E.R. Instructor, Racial Profiling Instructor, and was promoted to the rank of Lieutenant in November of 2016. Lt. Cundiff is currently assigned to the Investigations Section where he supervises two detectives and oversees all felony investigations. Lt. Cundiff's extra duties include overseeing the department's Professional Standards, as well as, Criminal Intelligence Officer, Assistant Range Master, Firearms Instructor, Assistant Armorer and TASER Instructor.

Detective Cundiff was the recipient of the 2014 "Officer of the Year" award.



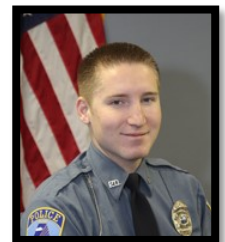
**Daimon E. Cundiff**  
**Lieutenant**

Det. Natasha Ward began her law enforcement career with the Andover Police Department on May 6, 2013. Officer Ward successfully completed training at the Kansas Law Enforcement Training Center's 225<sup>th</sup> Basic, graduating on October 4<sup>th</sup>, 2013. Natasha was promoted to the rank of Detective in January of 2015 and is currently assigned to the Investigations Section. Prior to coming to Andover, Detective Ward was a Graduate Teaching Assistant in the School of Community Affairs at Wichita State University. Natasha graduated from Wichita State University in 2011 with a Bachelor's Degree in Criminal Justice, and again in 2012 with a Master's Degree in Criminal Justice. Det. Ward is the department's representative on the Butler County Safe House's Board of Directors.



**Natasha L. Ward**  
**Detective**

Det. Michael Shinert began his law enforcement career with the Andover Police Department on October 31<sup>st</sup>, 2012. Officer Shinert successfully completed training at the Kansas Law Enforcement Training Center's 222<sup>nd</sup> Basic, graduating on March 22<sup>nd</sup>, 2013. Since joining Andover Police Department, Michael has served as a Patrol Officer, Master Police Officer I, Master Police Officer II and a Field Training Officer. Michael was promoted to the rank of Detective in December of 2016 and is currently assigned to the Investigations Section. Prior to coming to Andover, Michael was a Corrections Officer at the El Dorado Correctional Facility and had served four years in the United States Marine Corp where he did tours in Iraq and Afghanistan. Michael also attended classes at Columbia Southern University where he obtained an Associate's Degree in Criminal Justice.



**Michael P. Shinert**  
**Detective**



## Special Services Staff



SRO/MPO III Braxton Hill began his career with the Andover Police Department on October 26<sup>th</sup>, 2009. He successfully completed training at the Kansas Law Enforcement Training Center's 206<sup>th</sup> Basic, graduating on March 26, 2010. Braxton holds a Bachelor's Degree in Criminal Justice from Wichita State University. Prior to coming to work for the Andover Police Department, MPO Hill was a Customer Care Representative with T-Mobile. MPO Hill was promoted to Master Police Officer III in November of 2015 and is currently assigned to the Special Services Section as a School Resource Officer for Andover Central High School.

**Braxton A. Hill**

Officer Hill was the recipient of the 2011 "Officer of the Year" award.

**School Resource Officer/  
Master Patrol Officer III**



**Heath J. Kintzel**

SRO/MPO Heath Kintzel began his career with the Andover Police Department on September 20<sup>th</sup>, 2010. Heath successfully completed training at the Kansas Law Enforcement Training Center's 211<sup>th</sup> Basic, graduating on March 4<sup>th</sup>, 2011. Officer Kintzel holds a Bachelors of Arts degree in Social Work from Wichita State University, and prior to beginning his career in Law Enforcement, Heath was a Youth Pastor for the previous 12-years. MPO Kintzel was promoted to Master Police Officer III in September of 2016 and is currently assigned to the Special Services Section as a School Resource Officer for Andover High School. Additionally, MPO Kintzel is a Passenger Safety Seat Inspector, coordinator of the Department's Passenger Safety Seat Program, and serves as a member of the Department's Awards Committee.

Officer Kintzel was the recipient of the 2016 "Officer of the Year" award.

**School Resource Officer/  
Master Patrol Officer III**



**Tiah W. Smith**

M.P.O. II Tiah Smith began her law enforcement career with the Andover Police Department on March 9, 2015 and was already a certified law enforcement officer having worked the last two and a half years as a Wichita Police Officer. Officer Smith was promoted to Master Police Officer I in March of 2016, Master Police Officer II in March 2017 and is currently assigned to the Special Services Section as a School Resource Officer for Andover Central Middle School. Tiah's extra duties include assisting with Greater Andover Days and National Night Out. Tiah is also a certified bicycle officer.

**School Resource Officer/  
Master Patrol Officer II**



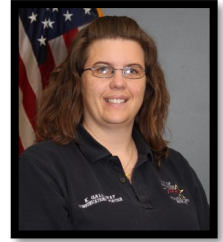
**Donnell M. Hadley**

M.P.O. Donnell Hadley began his law enforcement career with the Andover Police Department on September 2, 2014 and graduated from the Kansas Law Enforcement Training Center's 232nd Basic on February 6, 2015. Officer Hadley was promoted to Master Police Officer I in September of 2016 and is currently assigned to the Special Services Section as a School Resource Officer for Andover Middle School. Officer Hadley was raised in Wichita and is currently a resident of Derby. A former Friends University Football player with 120 hours of college, Officer Hadley had been a Detention Deputy for the Sedgwick County Sheriff's Office for the previous 8 years.

**School Resource Officer/  
Master Patrol Officer I**

## Communications Staff

Records/Evidence Custodian Kelli Galloway joined the Andover Police Department in 2006 as a Communications Supervisor. She had over 12 years in Emergency Communications experience with the Augusta Department of Safety, Butler County Emergency Communications and Garnett Police Department prior to coming to Andover. In addition to overseeing the department's police records and evidence inventory, Kelli is responsible for the department's compliance with the State of Kansas' Open Public Records Act. Kelli's extra duties include Local Agency Security Officer (LASO), Alternate Terminal Agency Coordinator (TAC), Forms Inventory Custodian and a member of the Department's Safety Committee.



**Kelli R. Galloway**  
**Records/Evidence**  
**Custodian**

Records/Evidence Custodian Kelli Galloway was the recipient of the 2009 "Civilian Employee of the Year" award.

M.C.O.III Michelle Matson started her career in Emergency Communications with the City of Andover in March 2005, was promoted to Master Communications Officer I in July of 2008, Master Communications Officer II in August of 2015 and Master Communications Officer III in August of 2016. In November of 2015, MCO Matson began splitting her time equally between the Communications Section and the Andover Municipal Court, where she currently serves as a part-time Assistant Court Clerk. In addition to regular dispatching and court duties, Michelle finds great enjoyment being "Red E. Fox" at the many Andover city events, as well as the Emergency Communications school education program. She is actively involved in community events including Greater Andover Days, Safe Halloween and National Night Out. Michelle's extra duties include serving as the Department's Office Supply Custodian.



**Michelle R. Matson**  
**Master Communications**  
**Officer III**

M.C.O. Matson was the recipient of the 2007 & 2016 "Civilian Employee of the Year" awards.

M.C.O. Matson was the recipient of the 2011 "Kansas Tele-Communicator of the Year" award.

M.C.O. Travis Hooper began his career with the City of Andover Emergency Communications in June 2004 and returned in September 2006 after a short absence. On May 18<sup>th</sup>, 2009, Travis was promoted to a Master Communications Officer I. In addition to these regular dispatching duties, MCO Hooper has been active in community activities such as Greater Andover Days, a D.J. for National Night Out and has represented Andover 911 in the Chili Cook-off at Hometown Christmas. You may have seen him escorting "Red E. Fox" around at local events, an activity he enjoys greatly. Travis' extra duties include serving as the department's Webmaster.



**Travis M. Hooper**  
**Master Communications**  
**Officer II**



## Communications Staff



**Eric J. Wesbrooks**  
**Master Communications**  
**Officer II**

M.C.O. Eric Wesbrooks is a life-long resident of Augusta, and had worked in law enforcement for over 11 years prior to coming to Andover. After graduating high school in 1993, Eric joined the Augusta Department of Safety as the Animal Control Officer. After a few years as the Animal Control Officer, Eric got the opportunity to transfer to the Communications Division as a Communications Officer dispatching for police, fire and rescue. After dispatching for eight years, Eric left briefly to the private sector before joining the Andover Police Department in October of 2008 as a Communications Officer once again dispatching for police, fire and rescue. Eric was promoted to Master Communications Officer I in May of 2014 and Master Communications Officer II in May of 2016. Eric's extra duties include serving as a member of the Department's Awards Committee.

M.C.O. Wesbrooks was the recipient of the 2014 "Civilian Employee of the Year" award.



**Erin L. Allen**  
**Master Communications**  
**Officer I**

M.C.O. Erin Allen began her career in Public Safety as a Communications Officer/Dispatcher for the City of Valley Center from April, 2010 until December of 2011. In December of 2011, Erin joined the Andover Police Department's Emergency Communications section and on November 22<sup>nd</sup>, 2015 was promoted to Master Communications Officer I and currently serves as a Communications Officer. Erin attended Cowley County Community College from August of 2008 until April of 2010 where she majored in Social Work.



**Shanna M. Bruce**  
**Master Communications**  
**Officer I**

C. O. Shanna "Anna" Bruce began her career in Public Safety as a Communications Officer/Dispatcher for Grant County in June, 2011 until August of 2012 when she moved to Wichita, KS. Anna then worked for a law office specializing in civil and family law until October 2014, when she joined Sedgwick County Emergency Communications as a 911Call Taker until August 2015. During Anna's time at Sedgwick County Emergency Communications, Anna was trained as an Emergency Medical Dispatcher (EMD) and was nominated for a Life Saving Award. In August 2015, Anna joined the Andover Police Department Emergency Communications section and was promoted to Master Communications Officer I in November of 2016. Anna attended Washburn University from August of 2005 until May of 2010 where she majored in history.

## Support Staff & Municipal Court Staff

Ms. Becky Page joined the City of Andover in May 2011 as the Administrative Assistant to Chief Keller. Becky previously worked in the Sedgwick County District Attorney's Office for 9 years as a Juvenile Diversion Coordinator. Prior to her work with the District Attorney's Office, Becky worked as a legal assistant for 7 years in both Kansas and Texas. Becky has a bachelor's degree from Wichita State University and an Associate's Degree from Del Mar College in Corpus Christi, Texas. Becky is responsible for performing a variety of secretarial and administrative tasks in support of the Office of the Chief of Police, including managing phone calls, scheduling appointments, processing the department's mail, maintaining the department's training files, as well as, to support and promote the Police Department's mission.

Becky Page was the recipient of the 2012 and 2017 "Civilian Employee of the Year" award and a graduate of Leadership Butler, Class of 2016.



**Becky Page**  
**Administrative Assistant**  
**to the Chief**

Nioma Cook joined the City of Andover in 2008, as Andover Municipal Court Clerk. Nioma previously served as Court Clerk for 16 years with the City of El Dorado. She graduated from the Butler County Community College, and is a member of the Kansas Association for Court Management. Nioma is responsible for maintaining and protecting the court records and collecting and disbursing all monies payable to the court.



**Nioma Cook**  
**Court Clerk**

Asst. Court Clerk Michelle Matson has served the City of Andover since April 11<sup>th</sup>, 2005 as a Communications Officer, Master Communication Officer I, Master Communications Officer II and is currently a Master Communications Officer III. In November of 2015, MCO II Matson began splitting her time equally between the duties of a dispatcher and Assistant Court Clerk.



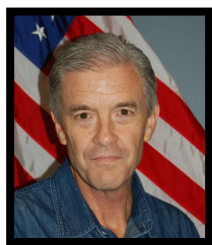
**Michelle R. Matson**  
**Asst. Court Clerk**



# Police Chaplain Program

The Chaplain Program is an auxiliary unit of the Andover Police Department that provides a community-policing avenue for the Andover Police Department and the community to work together through participating pastors and churches. The Police Chaplains, who volunteer their services are on-call 24-hours a day for and available to provide crisis/counseling to the community and the Police Department members.

In addition to being on call 24-hours a day, 7 days a week, the Chaplains meet with the Police and Fire Chiefs once a quarter at a breakfast meeting. The January 19<sup>th</sup> and October 19<sup>th</sup> meeting were hosted by and at the Kansas Medical Center (KMC), while the April 20<sup>th</sup> and July 20<sup>th</sup> meeting were hosted by and at the Police Department.



**Chaplain Brad Tuggle**  
**Police Chaplain Director**  
**East Evangelical Free Church**  
**(Police Chaplain since 11/11/14)**



**Chaplain Leon Hiebert**  
**Andover Assembly of God**  
**(Police Chaplain since 12/04/06)**  
**(Past Police Chaplain Director)**



**Chaplain Eric Goodman**  
**Brookhaven Baptist Church**  
**(Police Chaplain since 12/04/06)**



**Chaplain Jerry Smith**  
**Faith Baptist Church**  
**(Police Chaplain since 12/04/06)**  
**(Past Police Chaplain Director)**



**Chaplain Daniel Ivey**  
**Anchor Baptist Church**  
**(Police Chaplain since 11/11/14)**



**Chaplain John Langley**  
**East Point Church of Christ**  
**(Police Chaplain since 03/02/16)**



**Chaplain Norm Nevins**  
**Christ Church**  
**(Police Chaplain since 03/10/16)**



**Chaplain Dennis Carter**  
**Andover United Methodist Church**  
**(Police Chaplain since 05/19/16)**



**Chaplain James Gillespie**  
**Anchor Baptist Church**  
**(Police Chaplain since 05/19/16)**



**Chaplain Rick Neubauer**  
**First Baptist Church (Augusta)**  
**(Police Chaplain since 05/19/16)**

## 2017 Highlights



The Andover Police Department initially received CALEA's "Advanced Law Enforcement Accreditation" on March 23, 2013, having demonstrated compliance with a comprehensive set of over 360 standards that reflect policing's "best practices." This coveted designation is considered the highest standard of excellence in law enforcement. Only 5% of all law enforcement agencies in the entire country are Nationally Accredited, and the Andover Police Department ranks very high among those agencies.

In December of 2015, the agency went through their second on-site, 4-day assessment, demonstrating its continued compliance with these CALEA standards. Saturday morning, April 2<sup>nd</sup>, 2016 Chief Keller, along with the department's accreditation manager Lt. Buck Buchanan, Investigations Commander Captain Justin Phillips, Communications Director Becky Tapia and Andover City Administrator Mark Detter appeared before CALEA's full board of commissioners to answer questions. At the conclusion of the hearing, the board of commissioners unanimously approved the Andover Police Department's request for re-accreditation and awarded CALEA's "Advanced Law Enforcement Accreditation."

**CALEA RE-ACCREDITATION:** On Saturday, April 2<sup>nd</sup>, 2016, Chief Mike Keller, City Administrator Mark Detter, Captain Justin Phillips, Communications Director Becky Tapia and Accreditation Manager Lt. Buck Buchanan attended the Commission on Accreditation for Law Enforcement Agencies (CALEA)'s Spring Conference in St. Louis, MO to accept the agency's "Advanced" Re-Accreditation Award.

With our re-accreditation, the Andover Police Department remains in an elite class of the top 3 percent of all law enforcement agencies in the country, and one of only eight law enforcement agencies in Kansas that are currently accredited (Riley County Police Department, Salina Police Department, Topeka Police Department, Shawnee County Sheriff's Department, Kansas City, KS Police Department, Ottawa Police Department and KU Medical Center Kansas City Police Department).

On Friday, March 17<sup>th</sup>, the Police Department underwent its first CALEA accreditation "annual assessment/file review." Initially, when the department first entered the CALEA process and for the first 3-years of actual accreditation, the department had to undergo an on-site hands-on assessment once every three-years. However, in 2016, after the department received its second accreditation, the accreditation process changed to an on-site assessment once every 4-years and an annual file-review assessment remotely completed every year. Initial information is that the department did very, very well with the assessment/file review, with the formal report and findings due out in late March.

The Law Enforcement Accreditation Program was the first credentialing program established by CALEA after its founding. It was originally developed to address what was seen as a need to enhance law enforcement as a profession and to improve law enforcement service delivery. That mission continues today through a tiered law enforcement accreditation program. Agencies may participate in either CALEA Law Enforcement Accreditation (Tier 1) or CALEA Advanced Law Enforcement Accreditation (Tier 2), without regard to agency size.

Since the first CALEA Accreditation Award was granted in 1984, the program has become the primary method for an agency to voluntarily demonstrate their commitment to excellence in law enforcement. The standards upon which the Law Enforcement Accreditation Program is based reflect the current thinking and experience of law enforcement practitioners and researchers. Major law enforcement associations, leading educational and training institutions, governmental agencies, as well as law enforcement executives internationally, acknowledge CALEA's Standards for Law Enforcement Agencies© and its Accreditation Programs as benchmarks for professional law enforcement agencies.

- CALEA Accreditation requires an agency to develop a comprehensive, well thought out, uniform set of written directives. This is one of the most successful methods for reaching administrative and operational goals, while also providing direction to personnel.
- CALEA Accreditation standards provide the necessary reports and analyses a CEO needs to make fact-based, informed management decisions.
- CALEA Accreditation requires a preparedness program be put in place— so an agency is ready to address natural or man-made unusual occurrences.



# 2017 Highlights

- CALEA Accreditation is a means for developing or improving upon an agency's relationship with the community.
- CALEA Accreditation strengthens an agency's accountability, both within the agency and the community, through a continuum of standards that clearly define authority, performance, and responsibilities.
- Being CALEA Accredited can limit an agency's liability and risk exposure because it demonstrates that internationally recognized standards for law enforcement have been met, as verified by a team of independent outside CALEA-trained assessors.
- CALEA Accreditation facilitates an agency's pursuit of professional excellence.

## DONUTS WITH THE CHIEF

On Thursday, January 5<sup>th</sup>, Chief Mike Keller, along with the department's newest officer, Officer Michael Fear, and newest detective, Detective Michael Shinert, attended the monthly "Donuts with the Chief" at the Andover Senior Center, sponsored by Dunkin' Donuts. Approximately 24 residents attended the meeting to hear the Chief speak about recent criminal cases and arrests in Andover.

In February Andover Senior Center hosted the monthly "Donut's with the Chief" with fourteen (14) residents in attendance. Chief Keller provided the attendees with an overview of Andover's 2016 crime statistics, followed by Investigations Lieutenant Daimon Cundiff who entertained the audience with how Andover and the Police Department has changed over the past 20-years of his career.

In March Chief Mike Keller, along with Lt. Buck Buchanan attended the March "Donuts with the Chief" event at the Andover Senior Center. Approximately 20 residents were on hand to listen to the chief talk about current events around Andover, as well as up-coming event such as the Police & Fire Festival and the Concert in the Park.



In April Chief Mike Keller, along with Det. Natasha Ward met with approximately 22 Andover residents at the Andover Senior Center as a part of April's "Donuts with the Chief." The Chief spoke about upcoming events like the Police & Fire Festival and the Summer Concert, as well as, the Pit Bull ordinance. Detective Ward then provided the group with a Fingerprint demonstration.

In May Captain Justin Phillips was a guest speaker at the Andover Senior Center for the monthly "Donuts with the Chief." Chief Mike Keller started the meeting off speaking to a group of approximately 14 area residents about the upcoming Police & Fire Festival, the June 17<sup>th</sup> Clint Black Concert, the ground breaking for the new Andover Amphitheater, and discussed a couple of recent incidents in Andover. Then Chief Keller introduced Captain Phillips who discussed his last 8-years with the Andover Police Department and about his new position in Tulsa.

In June Chief Mike Keller and MPO III Heath Kintzel met with approximately 16 citizens at the Andover Senior Center for the monthly "Donut's with the Chief." At the event, Chief Keller spoke about the upcoming Clint Black concert in the park, while Officer Kintzel spoke about the Police & Fire Festival.

In July Chief Mike Keller attended the monthly "Donuts with the Chief" event at the Andover Senior Center where he met with approximately 21 residents and discussed the previous month's activities. The residents were most interested in the 4<sup>th</sup> of July Fireworks and pit bulls in Andover. Additionally, Chief Keller introduced the department's new Accreditation Manager Joe Schroeder, who spoke to the group about his past experience and his appreciation to now be in Andover.

## 2017 Highlights

In August Chief Mike Keller attended Donuts with the Chief event at the Andover Senior Center. Eighteen residents were on hand to hear the Chief speak about current event in Andover and introduce our newest police officer, Elizabeth "Annie" McCully. Additionally, SRO Heath Kintzel talked about the roll and responsibilities of a School Resource Officer and his expectations for this coming school year.

In September Chief Mike Keller attended the Donut's with the Chief at the Andover Senior Center where he spoke to approximately 25 community members in attendance. Lt. Daimon Cundiff and his K-9 partner "Hondo" were also in attendance, one week prior to "Hondo's" retirement, for one final presentation about the Department's K-9 program, the training that the K-9's and handlers go through, and what is going to happen to "Hondo" upon his retirement. The group had a tremendous amount of questions and many stayed after the meeting for photographs with "Hondo."

In October Chief Mike Keller met with approximately 21 residents at the Andover Senior Center as a part of the monthly "Donut's with the Chief." During the meeting, in addition to sharing Halloween style donuts courtesy of Dunkin Donuts, Chief Keller spoke about all of the activities going in in Andover over the past 4-weeks, including GAD, the new K-9 Bandit, the new Police Captain Joe Schroeder and Lt. Buck Buchanan attending the "National Academy." However, the main topic of the hour was Pit Bulls. With the exception of one resident, most appeared to be in favor of the City's current Pit Bull ordinance.

In November Chief Mike Keller met with approximately 22 citizens at the Andover Senior Center as part of the monthly "Donuts with the Chief". At the meeting Chief Keller spoke about Safe Halloween, the department's "Beards for Bucks" fundraiser and the South Andover Road annexation.

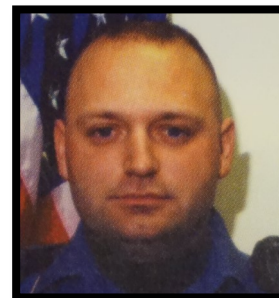
In December Chief Mike Keller met with approximately 27 citizens at the Andover Senior Center for the monthly "Donuts with the Chief." During the 1-hour long presentation Chief Keller spoke about Hometown Christmas, Lt. Buchanan's upcoming graduation from the FBI's National Academy, Joel & Bandit's successful completion of K-9 training, the successful "Beards for Bucks" fund raiser for the Children's Home, and a few police investigations that occurred during the previous 30-days.

### TRAFFIC SAFETY COMMITTEE

On Wednesday, January 25<sup>th</sup>, Lt. Lance Parker, the Department's Traffic Coordinator hosted the Department's Traffic Safety Committee meeting. At the meeting the committee members reviewed the previous 4-months of motor vehicle accidents and traffic enforcement data, and were provided updates on the Central & Shay crosswalk project and the North Andover Road Traffic Study.

On Wednesday, May 24<sup>th</sup>, the Police Department's Traffic Safety Committee held its second meeting of the year to review the previous 4-months of motor vehicle accidents, traffic related complaints and traffic enforcement data. Committee members present were City Council members Caroline Hale and Troy Tabor, USD-385 Asst. Superintendent David Jackson, City Street Superintendent Bill Braitsch and Committee Coordinator Lt. Lance Parker.

On Wednesday, September 27<sup>th</sup>, the Police Department's Traffic Safety Committee, coordinated by Lt. Lance Parker held their third meeting of 2017. Representatives from the Kansas Department of Transportation attended the meeting to observe the program with the intentions of sharing it with other communities in the state. In attendance were committee members Troy Tabor, Rick Lanzrath, Mike Thompson, David Jackson, Steve Anderson and Bill Braitsch. Lt. Harryman also attended, filling in for Chief Keller. During the meeting, the committee reviewed traffic collision, traffic complaint and traffic enforcement data.



### 20 YEARS OF SERVICE

On Wednesday, February 1<sup>st</sup> the Police Department recognized Lt. Daimon Cundiff for 20-years of loyal, dedicated and professional service to the department and to the citizens of Andover. Daimon began his career as a patrol



## 2017 Highlights

officer with Andover on February 1<sup>st</sup>, 1997. During his 20-years, Daimon has been a Master Police Officer I, II and III, K-9 Officer, Patrol Sergeant, Detective, and in November of 2016 was promoted to Lieutenant and assigned to oversee the day-to-day operations of the department's Investigations' section. Daimon is a respected member of law Enforcement in Andover, Butler County and throughout the State. Daimon, Thank You for the past 20-years!

### SHOPLIFTING ARRESTS

On Tuesday, February 14<sup>th</sup>, Officer Robert Aguilar, along with Officer Michael Hampton, Sgt. Jason Arnold and Lt. Steve Harryman were dispatched to a shoplift call at the Dollar General store, 724 N. Andover Rd. Upon arrival, the officers took a Willie Washington III and an Elizabeth Tisdale into custody. As a result of Officer Aguilar's attention to detail and knowledge of previous incidents, he was able to secure a confession from at least one of the individuals and obtained enough evidence to charge the individuals and clear five (5) Andover shoplift cases. Additionally, these individuals were persons of interest in several Augusta and Wichita theft cases!

### SEATBELT INITIATIVE

On February 20<sup>th</sup> through March 5<sup>th</sup>, the Andover Police Department joined other Law Enforcement agencies in Kansas, Missouri and Oklahoma in a traffic initiative to detect and cite drivers and passengers not properly restrained. In all, Lt. Lance Parker, MPO Heath Kintzel, MPO Tiah Smith and Officer Jessica Smith contributed 4-hours of traffic enforcement (1-hour each) around the schools. As a result, 11 seat belt violations were issued during this initiative, with ten written to adults and one to a teen driver.

### SUBSTANCE ABUSE PRESENTATION FOR PARENTS

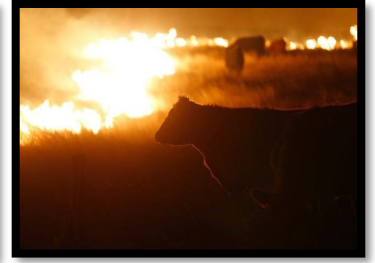
On Wednesday, February 22<sup>nd</sup> School Resource Officers Heath Kintzel, Tiah Smith and Donnell Hadley, with assistance from Lt. Buck Buchanan, presented information to a group of 26 community members at Andover Central High School on warning signs parents should be aware of regarding teen substance abuse. Additionally they provided information on where to seek help and locations where you can properly dispose of drugs.



### INVESTIGATIONS OPEN HOUSE

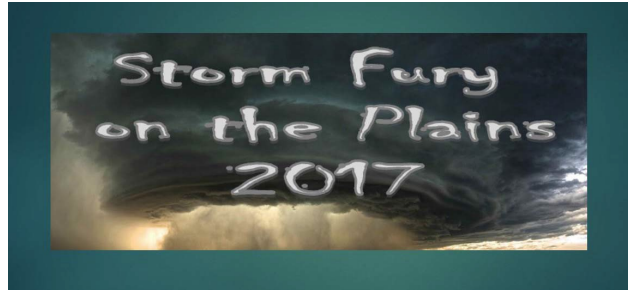
On Monday, February 27<sup>th</sup>, the Andover Police Department, in partnership with the Andover Chamber of Commerce held a Ribbon Cutting/Open House for the department's new Investigations Section. In late 2016 and early 2017 the basement of what is commonly referred to as the "Old City Hall" was remodeled to make room for growth in the Police Department. The new offices, which include a Lieutenant's Office, a bull pen area for four detectives, two interview rooms, and audio/video room and a new training room was opened for public viewing. In all approximately 40 individuals, including Council Members Kris Estes, Caroline Hale and C.R. Nelson attended the event.

# 2017 Highlights



## RENO COUNTY FIRES

On Monday evening, March 6<sup>th</sup>, shortly before midnight, the Reno County Sheriff, Randy Henderson, put out an emergency request for 40 law enforcement officers to assist with security in and around the evacuated area due to out-of-control grass fires. The Andover Police Department immediately dispatched two officers to assist. The following morning and following evening two additional Andover officers were dispatched to Reno County to assist with perimeter security.



## FURRY ON THE PLAINS

On Thursday, March 23<sup>rd</sup>, the Andover Police Department, in cooperation with the Butler County Emergency Management Office hosted a public information presentation titled "Storm Fury on the Plains" in the Police Department's Training Room in which fifteen (15) citizens and seven (7) City employees attended. "Storm Fury on the Plains" is a Severe Weather Awareness & Storm Spotters presentation open to the public and offered free of charge.

## NATIONAL PUBLIC SAFETY TELECOMMUNICATOR WEEK 2017

National Public Safety Telecommunicator Week 2017. This week-long event, held annually during the second week of April, honors telecommunications personnel in the public safety community. At the City Council meeting on April 11<sup>th</sup> Mayor Ben Lawrence formally signed a proclamation declaring the week of April 9<sup>th</sup> – 15<sup>th</sup>, 2017 as National Public Safety Telecommunication's Week in Andover. Present at the City Council meeting to accept the proclamation were E-911 Director Becky Tapia and Master Communications Officers Michelle Matson and Travis Hooper.



## EMERGENCY TRAUMA KITS

Over a two-week period between March 20<sup>th</sup> and April 4<sup>th</sup>, Sgt. Troy Snedeker provided refresher training to the department's sworn staff on the carrying and use of Emergency Trauma Kits. These small, wearable trauma kits, as pictured above include a Rapid Action Tourniquet System (R.A.T.S), Quick Clot combat gauze, a bandage and gloves, were issued to all sworn officers, for life saving emergency response on the street.



# 2017 Highlights



## ANDOVER 7<sup>TH</sup> SAFEST CITY IN KANSAS

In March the National Council for Home Safety and Security, based on FBI Uniform Crime Report statistics for cities with populations over 5,000, Andover was named the 7<sup>th</sup> out of the top 49 Safest Cities in Kansas. The cities were ranked based on the number of reported violent crimes (aggravated assault, murder, rape and robbery) and property crimes (burglary, arson, larceny-theft and motor vehicle thefts) per 1,000 people.. These variables were then weighed, with violent crimes accounting for 70% of the total (due to their severity) and property crimes accounting for 30%.

In front of Andover in ranking order were #1 Prairie Village, #2 Bel Aire, #3 Valley Center, #4 Leawood, #5 Ulysses and #6 Tonganoxie. Rounding out the top ten Safest Cities in Kansas were #8 Lansing, #9 Olathe and #10 Lenexa. According to the DecisionData.org website, Andover, Kansas reported 8 violent crimes in this most recent year, which is very low for a city with about 12,188 people, **83% lower** than the national average.

## DUNKIN DONUTS ROBBERY

On Wednesday, April 12th at approximately five minutes before store closing, a man wearing a hooded sweatshirt with the drawstrings pulled tight covering his face, entered the Dunkin Donuts store with a visible handgun. Two female employees were preparing to close the store when the suspect instructed one female to put the money in a bag. The male went to the back keeping himself hunched over and face away from the cameras where he contacted the other female employee and told her to get on the ground, then proceeded to the rear door to apparently let his partner-in-crime in. At the same time the individual's partner-in-crime, apparently getting tired of waiting, entered the store through the front door wearing a hooded sweatshirt and a mask covering his face. Both subjects, frantic to exit the store, left out the rear door without taking the money. No one was physically harmed. A canvass of the area was conducted by responding officers as well as perimeter around building. Surveillance video was reviewed and identifying information noted to possibly aid investigation.



## 2016 AAA TRAFFIC SAFETY PLATINUM AWARD

On Tuesday night at the April 25th City Council meeting, the Andover Police Department was awarded their 6th AAA Traffic Safety award in the past 6-years and their 3rd Platinum award in the past 3-years. James Hanni, Executive Vice President of AAA of Kansas was on hand to present Lt. Lance Parker and Chief Mike Keller with the department award. The department received the award for their on-going traffic safety initiatives, as well as, the officer's 2016 efforts in traffic safety, resulting in a 25% reduction in motor vehicle accidents and a 46% reduction in injury accidents.

These "Traffic Safety Awards" are presented each year to law enforcement agencies that distinguish themselves through traffic safety education and enforcement efforts. Andover received a Silver award in 2011, a Gold award in 2012 and 2013, and the Platinum award in 2014, 2015 and 2016. The Platinum Award is the highest achievement award given by AAA Kansas. Twenty-five (25) law enforcement agencies in Kansas received awards in 2016.

# 2017 Highlights

## DOMINO'S PIZZA BURGLARY

On January 28<sup>th</sup> Domino's Pizza employees reported several items missing from the store including a computer, monitor and other miscellaneous property along with \$400 in cash from an unsecured safe. No forced entry was found and the perpetrator was believed to be one of four individuals in possession of store keys. The burglary was thought to have occurred earlier that day. During the course of the investigation, two people became prime suspects and multiple types of forensic exams were conducted including consensual polygraphs by both suspects. Following an extensive and lengthy investigation, a confession was obtained, all stolen property was recovered with the exception of the money, and felony charges were presented on a former employee.

## DRUG OVERDOSE

On Wednesday, May 3<sup>rd</sup>, Lt. Lance Parker and MPO Robert Aguilar responded to an Overdose call at a residence in the 600 block of North Prosperity Lane. Upon arrival the officers found a 23 year-old female non-responsive and barely breathing. Recognizing the symptoms of an Opiate overdose, MPO Aguilar advised EMS upon their arrival who administered NARCAN. The victim was brought back to a responsive state and transported to KMC by EMS. After revival, the victim advised that she had taken Heroin.

## BATTERY LEO

On Thursday, May 11<sup>th</sup>, officers responded to a theft that just occurred at the Kwik Shop at US-54 and Andover Road involving an individual that just had stolen a pack of cigarettes. A short time later Lt. Benjamin Graber and Officer Joel McLaughlin observed the suspect, a 25 year-old Andover resident that officers have had several prior contacts with, near the Los CosCos restaurant. When the officers approached the suspect, the individual began fighting, striking a glancing blow to Lt. Graber's face, and then catching Officer McLaughlin with a right hook that took him to the ground. The suspect that took off running with Officer McLaughlin, who had gotten back to his feet, chasing shortly behind. After repeated commands to stop, Officer McLaughlin deployed his Taser, striking the individual in the back. The suspect immediately went to the pavement and was taken into custody without further incident. Officer McLaughlin was taken to KMC for treatment of a concussion and was later released. The suspect, whose criminal history indicated several prior Battery LEO charges in his past, was booked into the Butler County Jail on Theft, Resisting Arrest and two counts of Battery of a Law Enforcement Officer.



## BICYCLE SAFETY ACADEMY

On Friday, May 12<sup>th</sup>, Robert Martin Elementary School in conjunction with the Andover Police Department, hosted a Bicycle Safety Academy. Approximately 338 students participated in the event, which gave the students the opportunity to ride their personal bicycles to school or have their parents bring the bicycles to the school prior to the event. The students received instruction from SRO's Donnell Hadley, Tiah Smith, Heath Kintzel and Braxton Hill in basic bicycle safety, riding techniques, proper helmet fitting and wear, bicycle hand signals, crosswalk safety, and other basic traffic safety.



## CAPTAIN PHILLIPS' RESIGNATION

On Friday, May 12<sup>th</sup>, a retirement reception was held in the Police Department's training room for Captain Justin Phillips who accepted a job with Magellan Midstream Partners, an oil company based out of Tulsa, OK. Justin joined the Andover Police Department in February of 2009, after serving 16 years with the El Dorado Police



## 2017 Highlights

Department, and over the past 8 years has been an integral part of the department's leadership. In addition to cake and punch, recognition and gifts were presented. In attendance were City Council Member Caroline Hale, City Administrator Mark Detter, Butler County Sheriff Kelly Herzet, KBI Regional Supervisor Chris Bumgarner, as well as, many other City employees from the Police, Fire, Streets, Parks and Administration departments.

### FATALITY HIT & RUN

On Saturday, May 13<sup>th</sup> at approximately 4:00 a.m. the body of a 30 year old Augusta man was found on Tawakoni Rd, south of 130<sup>th</sup> in Butler County. It was later determined that the victim was believed to have been struck by a motor vehicle, and the accident scene was located on US-54 in front of the YMCA. The investigation was led by the Butler County Sheriff's Office with assistance from the Andover Police Department. US-54 East of Andover Rd. was shut down for approximately six hours so that the departments could conduct a thorough investigation of the accident scene. The driver of the vehicle, 33 year-old Virginia Moore of Augusta was identified and arrested approximately 5-days later after a neighbor telephoned in a tip.

### MISSING 3-YEAR OLD

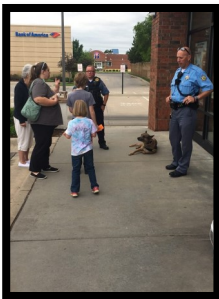
On Saturday, May 13<sup>th</sup> at approximately 1:42 p.m. the 911 Communications Center received a call of a missing 3-year old from the 800 block of Jamestown. The little girl was from the Denver Colorado area and was in Andover visiting her grandmother when she was thought to have walked out the front door and disappeared. Officers arrived on the scene while the mother was on the phone with 911 and immediately began searching the home and the area. Additional resources were called out, including Detectives, Sheriff Deputies, Fire Department personnel and Street Department personnel, and after an Alert Andover and Reverse 911 notifications were sent out, the entire neighborhood was out searching yards, ponds, hedgerows, etc. At approximately 2:46 p.m. after the house was previously searched 4 different times, the little 3-year old was found safe and sound, asleep under a large group of pillows in the grandmother's guest bedroom.

### AGGRAVATED ASSAULT WITH A KNIFE

On Monday, May 15<sup>th</sup> at approximately 8:37 a.m. officers received a call of a "Disturbance with a Knife" in the Atwood's parking lot. The officers further learned that the suspect with the knife had been found inside the victim's vehicle attempting to steal the vehicle, and when approached by the victim the suspect pulled a knife and swung at the victim and others. The suspect managed to get away and was last seen running from the scene towards Dillon's. Officers immediately began searching the area, and with the help of citizen reports, the suspect was located hiding inside of the Flint Hills Medical Services and was arrested without further incident. The suspect, identified as Frederick Dale, a 49 year-old male from Wichita, was arrested and booked into the Butler County Jail on 4 counts of Aggravated Assault, Burglary to a Motor Vehicle and attempted Theft.

### 7<sup>TH</sup> ANNUAL POLICE MEMORIAL BANQUET

On Monday, May 15<sup>th</sup>, both sworn and non-sworn members of the Andover Police Department, along with their spouses and families attended the 7<sup>th</sup> annual Police Memorial Banquet in honor of National Law Enforcement Memorial Day, National Police Week and the fallen members in law enforcement who have made the ultimate sacrifice protecting their communities. The East Evangelical Free Church and Pastor Brad Tuggle hosted the event. As with the six previous year, the food, candlelight service and bagpipes player were all fantastic!



### COP ON A ROOF

On Friday, May 19<sup>th</sup>, members of the Andover Police Department, Rose Hill Police Department and the Butler County Sheriff's Department participated in the "Cop on a Roof Top" fundraiser at the Andover Dunkin Donuts. As a result, their efforts raised \$542.44 that went directly in support of Kansas Special Olympics.



## 2017 Highlights



### KANSAS SPECIAL OLYMPICS LAW ENFORCEMENT TORCH RUN

On Friday, June 2<sup>nd</sup> members of the Andover Police Department participated in the 2017 Kansas Special Olympics Law Enforcement Torch Run. The department members who ran in this year's event carried the torch from US-54 and Yorktown to 159<sup>th</sup> and Central, and included Sgt. Troy Snedeker, Communications Director Becky Tapia, Lt. Buck Buchanan, MPO Jessica Smith, Officer Charles Walker, Communications Officer Erin Allen and Chief Mike Keller. MPO's Tiah Smith and Allison Rehak escorted the runners on bicycle.

### ANDOVER POLICE & FIRE FESTIVAL

On Saturday, June 3<sup>rd</sup>, despite cloudy skies and a consistent stream of sprinkles, over 1,200 people made their way to Central to be a part of another hugely successful Andover Police and Fire Festival. The festival included an exhibit of vehicles from many of the area's law enforcement and emergency services, animals from Tanganyika Wildlife Park, a Dunk Tank, DUI Golf Cart Course, free Balloons, and a Movie Under the Stars (in the lodge). Additionally, there were approximately 600 grilled burgers and 600 hot dogs and lots of ice cream served to those in attendance!

The Andover Police Department would like to thank all of our sponsors who made this year's Police & Fire Festival possible, and a big thank you to all of our citizens that attended!



Andover Police & Fire Foundation

Cargill

Walgreens

Tanganyika Wildlife Park

Wholesale Fireworks

State Farm Insurance

The Popcorner

Friends of the Andover Public Library

Spangles

Dunkin Donuts

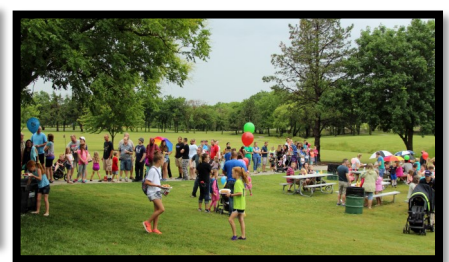
Flint Hills Wine & Spirits

Timbuktu

Jackson Dairy, Turkey Hill Tea

Holiday Inn Express

Flint Hills National Golf Club





## 2017 Highlights



### **CLICK IT or TICKET 2017**

Between Monday, May 22<sup>nd</sup> and Sunday, June 4<sup>th</sup>, travelers experienced an increased police presence in City of Andover as the Police Department joined 160 other law enforcement agencies in aggressively enforcing Kansas occupant restraint and other traffic laws as part of the 2017 Kansas Click It or Ticket campaign. This activity was supported by a grant from the Kansas Department of Transportation (KDOT) which paid for all overtime. As a result, during this 2-week initiative, officers expended 30 hours of overtime and issued 94 citations, including 67 seat belt violations.

### **CLINT BLACK CONCERT IN THE PARK:**

On Saturday, June 17<sup>th</sup> Andover's Summer Concert in the Park – 2017 was held, featuring John Michael Montgomery and Clint Black. Approximately 12,000 were estimated to be in attendance and enjoyed great music, good food, cold refreshments, and a great time! In providing security and traffic control on the day of the event, the Police Department expended 159.25 hours in overtime and an additional 68 hours in straight time expenses. Additionally, we utilized 12 officers from three different Butler County agencies, expending another 93 overtime hours. The night's festivities included one minor disturbance between 2 men in front of the stage that was squelched very quickly, and a second individual with a child on his shoulders that was asked to leave the stage area due to blocking other's view. No one was removed from the concert and no arrests were made. Overall, the net result was once again, for the fifth year in a row, an exceptional and safe evening for all attendees.



### **JULY 4<sup>TH</sup> IN ANDOVER**

Another July 4th Holiday/Fireworks season is past us. Per Council's previous requests in years past for information on fireworks complaints received during the current year's festivities, included is a synopsis of such complaints for 2017. For comparison purposes, we received a total of 27 citizen originated complaints in 2012, 25 citizen complaints in 2013, 16 complaints in 2014 and 22 complaints in 2015. In 2017, the Police Department received 21 citizen complaints. Eleven of the 21 complaints received were regarding fireworks being discharged before or after the allowed times. Of the remaining 10 complaints, 6 were regarding the noise and only 4 were in regards to people shooting their fireworks on private property or in the street. In addition to the citizen originated complaints received this year, officers patrolling the streets self-initiated (no citizen call) six fireworks complaints where the officers proactively contacted citizens and gave warnings. No one was officially charged and no criminal cases were made.

Additionally, officers assigned to work the 13<sup>th</sup> Street Park during July 3<sup>rd</sup> and July 4<sup>th</sup> report a good but manageable crowd both evenings. On July 3<sup>rd</sup>, Lt. Ben Graber reported having approximately 100 people in the park, about 4 groups of about 25 participants each. Sgt. Mark Werbin reported that on July 4<sup>th</sup>, he had approximately 300 people in the park throughout the evening, with approximately 200 at any one time, and all were gone by 10:00 p.m. Neither officer reported having any issues in the park either night.

### **HERO'S BREAKFAST**

On Friday, June 23<sup>rd</sup>, Lt. Don Roberson, Sgt. Mark Werbin and MPO Allison Rehak participated in the "Hero's Breakfast" at the Andover Public Library. Also present were members of the Andover Fire Department, EMS and the Wichita Police Department mounted unit. Children of all ages were invited to meet the officers, have breakfast with them and see their equipment. The Andover Police Department showed off their patrol units and let children sit in the vehicles and have their pictures taken.

## 2017 Highlights



### **GREEN VALLEY 5 POOL PARTY**

On Saturday, June 24<sup>th</sup>, Officer Joel McLaughlin attended the Green Valley 5 HOA Pool Party where an estimated 100 residents attended. Officer McLaughlin assisted with the cooking at the party, as well as mingled with the people



### **CIVILIAN ACCREDITATION MANAGER**

On Monday, July 3<sup>rd</sup>, Joseph Schroeder, a Rose Hill resident, became the Andover Police Department's new Accreditation Manager. Joe accepted the position back in June after retiring from the Wichita Police Department where he had served for the previous 28 years. During his time with the WPD he worked as a Police Officer in Patrol; a Detective in Auto Theft, Financial Crimes, Burglaries, Sex Crimes and Gang/Felony Assault; a Sergeant first serving as a Field Supervisor, then as an investigator in Professional Standards (IA); and a Lieutenant, serving as a Watch Commander in Patrol, Recruit Training Instructor at the academy, supervisor over Accident Follow Up and Robberies; an administrator in Support Services; and finished his career as the Director of the WPD Animal Services Section and the Wichita Animal Shelter.

Joe also served as a Chief Master Sergeant (E-9) in the Kansas Air National Guard where he was the Superintendent of the 184<sup>th</sup> Regional Support Group and oversaw the operations of three squadrons. Joe is married to his wife Lisa of 29 years and has two adult children, a son Bryce who is a full time student at Southwestern College and a daughter Brenna who attends Pittsburg State University.

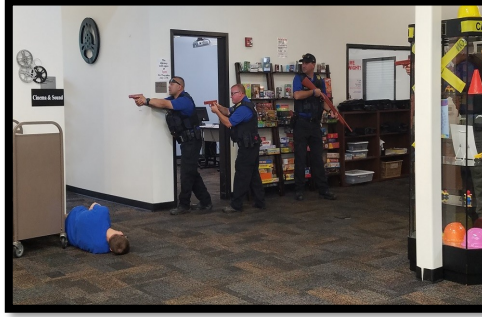


### **ROTARY CLUB PRESENTATION**

On Thursday, July 13<sup>th</sup>, Chief of Police Mike Keller, on behalf of the City of Andover, had the privilege of presenting the Rotary Club of Andover with a check in the amount of \$8,799 for their volunteer efforts in this year's Clint Black Summer Concert. Following the presentation, Chief Keller gave the membership group a presentation on the Police Department, including organizational structure, National Accreditation, services offered and current crime statistics.



## 2017 Highlights



### ACTIVE THREAT EXERCISE

On Thursday, July 27<sup>th</sup>, a City-wide Active Threat Drill, coordinated by Lt. Buck Buchanan and assisted by Lt. Don Roberson was hosted at City Hall and the Andover Library. The 3-hour long exercise involved City Administrative staff, Police Officers, Fire Fighters and Communications Officers, as well as staff from EMS, the Kansas Medical Center, USD 385, the Andover Leader media group and the Andover Library. During the exercise the participants worked through a simulated active shooter type situation utilizing tabletop discussions as well as live demonstrations and simunitions.

### AUTO BURGLAR ARRESTED

On Tuesday, July 25<sup>th</sup>, the investigations section filed charges with the Butler County Attorney's Office on a Marcus Hadley, a 20-year old Wichita resident, for five counts of Burglary to an Auto and Theft, as well as 17 cases of criminal trespass. These charges stem from a recent investigation involving 22 vehicles that had been entered between June 6<sup>th</sup> and June 7<sup>th</sup>. The suspect was identified through fingerprints that were taken at the scenes of these thefts, and assisted other area agencies in pursuing similar charges. Great work by all involved!



### CHILDREN'S HOME RIBBON CUTTING

On Thursday, July 27<sup>th</sup>, Lt. Daimon Cundiff and Detectives Natasha Ward and Michael Shinert attended the Butler County Children's Home's ribbon cutting ceremony for the opening of the new basketball court funded by the Andover Rotary Club.



### OFFICER ELIZABETH McCULLY

On Monday, July 31<sup>st</sup>, Officer Elizabeth "Annie" McCully began her law enforcement career with the Andover Police Department. Officer McCully is a life-long resident of the Wichita/Andover area who graduated from Andover High School in 1998. Elizabeth has an Associate's Degree in Administration of Justice from Butler Community College and a Bachelor's Degree in Criminal Justice from Friends University. Elizabeth is married to Jeremy and they have two sons, Nate and William. Officer McCully immediately began her Orientation/Field Training with a scheduled Kansas Law Enforcement Training Academy class start date of October 2<sup>nd</sup>.

## 2017 Highlights



### NATIONAL NIGHT OUT 2017

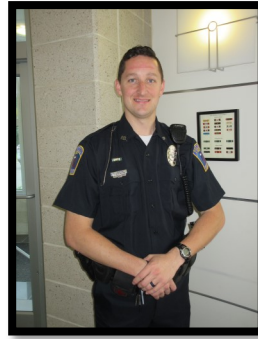
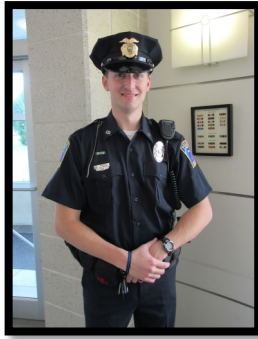
On Tuesday, August 1<sup>st</sup>, in Andover's sixth year hosting National Night Out in the neighborhoods, we had a record twelve (12) neighborhoods hosting block parties, including: Beaumont Place (Senior Center), Crescent Lakes, Cornerstone, Green Valley 2, Green Valley 4, Green Valley 5 & 6, Green Valley 8, 9 & 10, Teradyne, Tuscany, Cottonwood Point, Chateauroux and Cornerstone's Whispering Pines. Throughout the evening Police Officers, two K-9 Teams (Daimon & Hondo, Mickey & Thor), McGruff, Red E. Fox and Fire Fighters toured the block parties and met with residents. This year, due to the doubling of participating neighborhoods, a team of judges that went out and rated the parties in previous years was not used. Instead, each participating neighborhood was asked to submit one photo that exemplifies the spirit of their block party, which was shared on the Police Department's Facebook page beginning on August 3rd. The top two Neighborhood Block Party photos that received the most "likes" over the following 7-days was awarded "First" and "Second" Place awards. Winners were announced on Thursday, August 10<sup>th</sup> with the Whispering Pines neighborhood taking first place and the Crescent Lakes neighborhood taking second place. This year's event was once again a huge success and everyone had a great time.

### CORRECTIONAL FACILITY ESCAPEE

On Wednesday, August 9<sup>th</sup> around 11:00 a.m. in the morning, a Butler County Deputy spotted Lewis Mitchell, a 53-year old escapee from the Winfield Correctional Facility hitchhiking in Douglass. When the deputy attempted to approach, the escapee ran into a corn field. At that point, additional officers and search dogs were called in to assist in searching for this individual. Shortly before noon, our very own Sgt. Mickey Farris and K-9 "Thor" was the first to pick up a trail and tracked the individual for a ways before having to be relieved by other search dogs. Over the course of the next 6 hours, officers, deputies and K-9s from Butler County, Sedgwick County, Wichita, Augusta and Andover tracked this individual, searching fields, sheds and barns. At approximately 5:00 p.m. a bloodhound from Wichita spooked the suspect up in a field and officers including Lt. Daimon Cundiff, Det. Mike Shinert and SRO Tiah Smith from Andover moved in and took the suspect into custody.

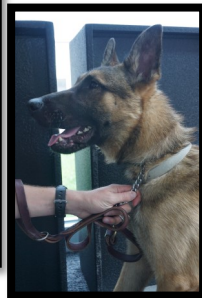
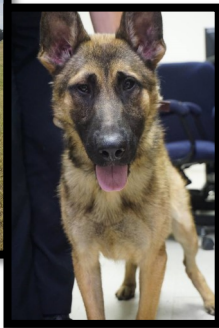


## 2017 Highlights



### ANDOVER POLICE DEPARTMENT WEAR TESTING NEW UNIFORMS

On Wednesday, August 9<sup>th</sup>, the Police Department's Uniform Committee, comprised of Sgt. Troy Snedeker, Sgt. Jason Arnold, MPO II Tiah Smith, MPO I Allison Rehak and Officer Joel McLaughlin (officers from each of the 4 patrol teams and 1 SRO), who had been wear-testing other uniforms for approximately the past 3-months, met with the Chief of Police to provide final recommendations for the department's new uniform. Effective September 1<sup>st</sup>, 2017, the department began a transformation into a new, solid dark navy blue uniform, consistent with a number of other law enforcement agencies in the Wichita-Metro area. Officers, utilizing their annual clothing allowance were given the next 17 months, September 1<sup>st</sup>, 2017 through January 31<sup>st</sup>, 2019 to replace existing uniforms and duty equipment.



### NEW POLICE K-9

On Friday, August 25<sup>th</sup>, the Police Department introduced its newest member to the public, a 17-month old Belgian Malinois who was born in the Netherlands and purchased from the Vohne Liche Kennels in Denver, Indiana. A naming campaign was begun on Facebook and ran through Friday, September 9<sup>th</sup>, at which time the name "Bandit" was chosen by the public and given to the new K-9. Officer McLaughlin and "Bandit" began a 10-week, dual purpose K-9 training program with the Wichita Police and Sedgwick County Sheriff's departments on September 18<sup>th</sup>. On Wednesday, October 18<sup>th</sup>, Joel and "Bandit" traveled to Topeka, KS and became certified by the Kansas Highway Patrol in Drug Detection. On Thursday, November 16<sup>th</sup> Joel and "Bandit" once again traveled to Topeka and became certified by the Kansas Highway Patrol as a Patrol K-9 Team. The certification consisted of tracking, evidence recovery, handler protection and suspect location and detainment.

On Friday, November 24<sup>th</sup>, Officer Joel McLaughlin and his K-9 partner "Bandit" successfully completed their 10-week training program in Wichita, which consisted of tracking, evidence recovery, handler protection and suspect location and detainment, and are now certified in Narcotics Detection and Patrol Work. Joel and "Bandit" finally hit the streets of Andover and began patrolling on Wednesday night, November 27<sup>th</sup>.

### NEXT GENERATION 911 (NG-911)

On Tuesday, August 29<sup>th</sup>, Andover's E-911 Emergency Communications Center upgraded the center's emergency phone system to the new NG-911 system recommended by the State 911 Coordinating Council, "cutting over" to the new system with no issues and no interruptions to the public. The installation of the new phone system, which began on August 13<sup>th</sup>, was coordinated by the 911 Coordinating Council and completed by AT&T. With the new NG-911 system in place, it was anticipated that the 911 center will be able to begin receiving text messages from the public by year-end.



## 2017 Highlights

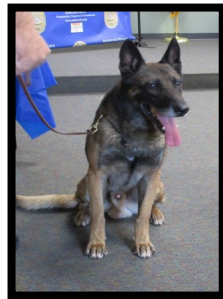


### THINGS EVERY DOG OWNER SHOULD KNOW

On Wednesday, September 6<sup>th</sup>, the Police Department hosted a “Things Every Dog Owner Should Know” training class for dog owners at City Hall from 6:00 to 7:30 p.m. with approximately 17 in attendance. The class was instructed by Beth Ericson, a professionally certified dog trainer with over 25-years of experience. Beth is a member and past president of the Wichita Dog Training Club, a qualified ASCA obedience judge, and a mentor trainer for Animal Behavior College. She has served as the Obedience Director at Chisholm Creek Pet resort for the past 18-years.

### GRANT APPLICATION FOR NIGHTHAWK SPIKE STRIPS

On Friday, September 8<sup>th</sup>, the Police Department submitted a grant application for approximately \$45,000 in funding to the Kansas Governor’s Grants Program as a part of the 2017-2018 Federal Edward Byrne Memorial Justice Assistance Grant (JAG) program. The application was for the funding of 15 NightHawk Spike Strip- Vehicle Arrest System at a cost of approximately \$3,000 per unit. This system will allow officers to safely deploy spike strips from up to 100 yards away from pursuit vehicles, allowing officers to safely end pursuits without placing themselves in danger. There are no matching fund requirement or additional commitments with this grant. A previous grant for the NightHawk Spike Strips was submitted in August, but there were not sufficient funds left available for the 2017 year close-out.



### HONDO’S RETIREMENT

On Wednesday, September 13<sup>th</sup>, “Hondo” was officially retired from the Andover Police Department. A small reception, open to the public, was held in the Municipal Court Room. A number of citizens and City staff members showed up for “Hondo”, several even brought along gifts for the retiring K-9. “Hondo” even was given a few “treats” before being officially adopted by his handler, Lt. Daimon Cundiff.

### SENIOR CENTER HEALTH FAIR

On Thursday, September 14<sup>th</sup>, Lt. Buck Buchanan represented the Police Department at the first annual Senior Center Resource Health Fair at the Andover Senior Center. Many health and senior center organizations including the Butler County Sheriff’s Department, Andover Fire Department and the Andover Police Department attended what appeared to be a very successful event. Lt. Buchanan handed out “Good Morning Andover” informational packets as well as “Identity Theft” brochures, police magnets and pens to approximately 50 attendees.

### PIT BULL ATTACK

On Sunday, September 17<sup>th</sup>, Andover officers responded to the Kansas Medical Center (KMC) on the report of an individual who had been attacked and bitten by a Pit Bull. Upon arrival at the hospital officers made contact with a 36-year old Andover man who advised that at around 5:00 p.m. while in the area of 1600 N. Prairie Creek Road, he observed an owner trying to catch what he described as “a big brown Pit Bull type dog” running in the



## 2017 Highlights

road. The man stopped and exited his vehicle to help “corral” the dog. The victim advised that when the dog approached him, without warning the dog latched onto his left lower leg and shook aggressively. The owner of the dog and another individual in a military uniform that witnessed the incident assisted in freeing the victim from the dog. The victim, who received multiple puncture wounds and a severe laceration to his left leg, required surgery later that evening.

Officers were able to locate the animal at an Andover residence, where the owner of the dog was cited for allowing the animal to “Run at Large,” “License Required,” “Vaccinations Required” and “Pit Bulls Prohibited.” It was learned at the time of the investigation that the dog, a large brown Pit Bull, had a history of prior un-provoked attacks in other jurisdictions. The animal was taken into police custody and was held on a 10-day quarantine at the Wichita Animal Shelter. A “Vicious Animal” hearing was held on Thursday, September 21<sup>st</sup> and after hearing testimony from several individuals, including the animal’s owner, the Pit Bull was deemed “vicious” and ordered out of the City.



### OFFICER DESHAUN SMITH

On Monday, September 18<sup>th</sup>, Deshaun A. Smith began his career as a Police Officer with the Andover Police Department. Officer Smith is a 2-year, 7-month veteran of the Rose Hill Police Department and at the time of his departure served as their K-9 handler. Officer Smith also served on the Emporia Police Department from 2011 to 2015. Deshaun is a former football player for Butler Community College and has a Bachelor’s degree from Emporia State in Sociology with a minor in Criminal Justice. Deshaun currently lives in Rose Hill and is married to his wife Ashley, and they have three children, Demarye age 8, Deshaun age 6 and Addilynn age 2.



### DEPARTMENT PURCHASES TWO DRONES

On Tuesday, September 19<sup>th</sup>, the Police Department took delivery of two (2) Unmanned Aerial Systems (Drones), which will be used for searching for missing persons, suspects and evidence, documenting large crime scenes and serious injury/fatality accidents or any case where aerial photos would be a benefit to an investigation. The Drones, which were paid for through Federal Asset Seizure money, were assigned to Sgt. Troy Snedeker (Patrol) and Det. Michael Shinert (Investigations).

# 2017 Highlights

## CAPTAIN'S PROMOTION ASSESSMENT

On Wednesday, September 20<sup>th</sup>, the Police Department hosted a "Captain's Promotional Assessment Process" in an effort to select a replacement for Captain Justin Phillips who resigned from the department earlier this year. The "assessment" process included a written assignment, a formal interview, a social activity, a table-top exercise and a public presentation. Panel members/evaluators for the "assessment" process included Butler County Sheriff Kelly Herzet, City Council Member and Police Liaison Caroline Hale, Rose Hill Police Chief Nelson Mosley, Assistant City Administrator Jennifer McCausland and American Family Insurance Agent Wes Sawyer. Captain Candidates that participated in the day-long assessment included Lt. Don Roberson, Lt. Steve Harryman, Lt. Ben Graber, Lt. Buck Buchanan and Accreditation Manager Joe Schroeder.

## GREATER ANDOVER DAYS (GAD)

From September 28<sup>th</sup> through October 1<sup>st</sup>, GAD was once again a huge success for the city! The Police Department led the parade with 2016 Officer of the Year Heath Kintzel in the front, followed by Chief Keller driving one of the department's brand new Ford SUV's. Sgt. Mickey Farris and his K-9 partner "Thor" were a big hit this year, driven by Admin. Asst. Becky Page. "McGruff," worn by Officer Annie McCully and "Red E. Fox," worn by Communications Officer Michelle Matson who are always a big hit, were escorted by Communications Director Becky Tapia and Records Custodian Kelli Galloway. The Police Department also provided security and parking control throughout the event, including the Friday night "Tailgate Party," Saturday's parade and festival activities, and Saturday night's "Concert." All of this was accomplished once again with very few incidents and minimal use of overtime.

## AGGRAVATED ASSAULT/KIDNAPPING

On Friday, September 29<sup>th</sup>, around 04:00 a.m. in the morning, officers responded to the Kwik Shop at US-54 and Andover Rd. for a physical disturbance. Dispatch informed the officers that a female had went inside the store and had blood all over her face and a male had just left. MPO Michael Sine was in the area when the call came out and immediately observed a truck leaving the area and made a stop. Through the investigation, it was found that an aggravated assault and kidnapping had occurred in Wichita and the only reason they were in Andover was because this was the first place the female victim had an opportunity to jump out of the truck. The victim advised that her boyfriend made several comments along the way, while he was driving around hitting her in the face, that they would both not make it out of this alive. It was never confirmed, but believed that he was heading east to the country somewhere to kill her. If it had not been for the quick actions and response by Officer Sine, the victim may not be alive today.



## CAPTAIN'S PROMOTION

On Sunday, October 8<sup>th</sup>, Joseph A. Schroeder was promoted to the rank of Captain and assumed the responsibilities as the Operations Commander, overseeing the day-to-day activities of the department's Patrol and Investigations sections. Captain Schroeder is a Rose Hill resident who retired from the Wichita Police Department earlier this year where he had served for the past 28 years. During his time with the WPD Joe worked as a Police Officer in Patrol; a Detective in Auto Theft, Financial Crimes, Burglaries, Sex Crimes and Gang/Felony Assault; a Sergeant first serving as a Field Supervisor, then as an investigator in Professional Standards (IA); and a Lieutenant, serving as a Watch Commander in Patrol, Recruit Training Instructor at the academy, supervisor over Accident Follow Up and Robberies; an administrator in Support Services; and finished his career as the Director of the WPD Animal Services Section and the Wichita Animal Shelter. Captain Schroeder also has served for the past 22 years in the National Guard and retired in April of 2018 as a Chief Master Sergeant (E-9).



## 2017 Highlights



### FACEBOOK 5-YEAR ANNIVERSARY

On Thursday, October 12, the Police Department celebrated its 5-year anniversary since introducing the department's Facebook page to the community. The Facebook page was developed in an effort to better communicate with the community! Since that day, the department has attempted to keep the citizens accurately informed with up-to-date information on hundreds of incidents and department efforts, reunited many dogs with their owners and grown to over 4,600 "Likes!"



### WHEATLAND ELEMENTARY TOUR

On Thursday, October 12<sup>th</sup>, several staff members of the Police Department had the opportunity to visit with kindergarten students and parents from Wheatland Elementary School during their tour of the Police Department given by SRO Donnell Hadley. The children had the opportunity to talk with the Chief, meet the dispatcher on duty, see a police vehicle, and see what the "temporary holding cells" look like! A great time was had by all.



### BICYCLE SAFETY ACADEMY

On Friday, October 13<sup>th</sup>, SRO's Tiah Smith and Heath Kintzel organized and conducted a Bicycle Safety Academy at Prairie Creek Elementary School. The event helps all 1<sup>st</sup>-5<sup>th</sup> grade students learn bicycle safety. The students were taught how to safely cross the road, use hand signals while riding their bikes, as well as, how to identify basic street signs. The officers also took time to fit each child's helmet properly. State Farm insurance provided free bicycle helmets to those children that did not have one. Approximately 260 students participated in the event at Prairie Creek Elementary and each student received a Bicycle Driver License at the completion of the day's activities.

## 2017 Highlights



### **FILL-A-CRUISER FOOD DRIVE**

On Saturday, October 14th, as a part of the Police Department's 3rd annual "Fill-A-Cruiser" food drive, in partnership with Dillon's Market Place, department staff members raised over 2,892 pounds of food for the Andover Food Bank, and another \$418 in cash donations which will be used to purchase fresh food such as fruit and dairy products. Staff members participating in this year's drive included the coordinator of the event Det. Natasha Ward, along with Lt. Steve Harryman, Lt. Ben Graber, Lt. Daimon Cundiff, Sgt. Mickey Farris, Det. Michael Shinert, SRO Heath Kintzel, SRO Tiah Smith, SRO Donnell Hadley, Officer Elizabeth McCully, MCO III Michelle Matson, Admin. Asst. Becky Page and Chief Mike Keller.

### **DRUG TAKE BACK EVENT**

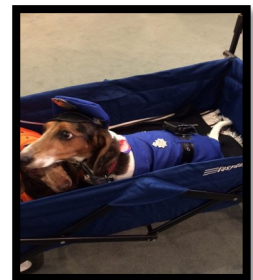
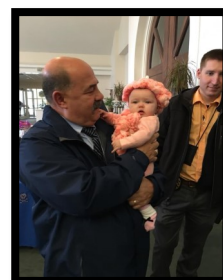
On Saturday, October 28<sup>th</sup>, the School Resource Officer Team of Officer's Heath Kintzel, Braxton Hill, Tiah Smith and Donnell Hadley completed a very successful "Drug Take Back" Event in partnership with the Federal Drug Enforcement Administration (DEA). During the 4+ hour event held at the Andover Police Department, the officers received over 185 pounds of unwanted prescription and over the counter drugs that were later turned over to the DEA at the Sedgewick County Hazardous Waste Facility. The citizens were very grateful for an opportunity to safely dispose of their drugs.

### **BULLET PROOF VEST PARTNERSHIP GRANT**

On Monday, October 30<sup>th</sup>, the Police Department was notified that they were once again the recipient of a U.S. Department of Justice, Office of Justice Program's "Bulletproof Vest Partnership" grant in the amount of \$2,695.40. This money will be received in the way of reimbursements for 50% of the costs of all Bulletproof Vests purchases between April 1, 2017 through August 31, 2019.

### **TICKET OR TREAT, BUCKLE UP**

Between Monday, October 30<sup>th</sup> and Friday, November 3<sup>rd</sup>, Officers of the Andover Police Department joined other Kansas law Enforcement agencies across the State in being extra-vigilant when patrolling around schools, during a "Ticket or Treat, Buckle Up" enforcement initiative. During the five days, Lt. Lance Parker, MPO Jessica Smith and SRO's Heath Kintzel, Tiah Smith and Donnell Hadley worked the areas around both middle schools resulting in two seatbelt citations to individuals 14-17 years of age and five seatbelt citations to individuals 18 years of age or older.



### **SAFE HALLOWEEN**

On Tuesday, October 31<sup>st</sup>, Lt. Lance Parker, Lt. Daimon Cundiff, Detective Mike Shinert, SRO's Heath Kintzel and Tiah Smith, Communications Director Becky Tapia, MCO III Michelle Matson and Administrative Assistant Becky Page all represented the Police Department at this year's "Safe Halloween," held at St. Vincent DePaul's Catholic Church. More than 400 children and adults showed up to "trick or treat!"



## 2017 Highlights



### POINT 27K FUNDRAISER

On Thursday, November 2<sup>nd</sup>, Ray Tharman and Spaulding's Food & Drink made a \$1,580 donation to the Andover Police & Fire Foundation (AP&FF) following their "Point 27K" fundraiser that they held back on September 30<sup>th</sup>. The fundraising event included a lap around the building with beer, live music and fun along the way!" Many of the Andover Square shopping plaza's businesses also participated in the event. AP&FF Board members Michelle Sell, Ron Boss and Tats Shepherd, along with members of both the Police Department and Andover Fire & Rescue were on hand to accept the check.

### ANDOVER COMMUNICATIONS CENTER NOW ACCEPTING TEXT-TO-911 CALLS

On Thursday, November 2<sup>nd</sup>, The Andover Communications Center in conjunction with the Kansas 911 Coordinating Council began having the availability of receiving Text-to-911 calls during an emergency. Text-to-911 service are now available for those individuals who cannot safely make a voice call to 911 in an emergency. This will be a valuable service to the deaf and hard of hearing community.



### ANNUAL PHYSICAL FITNESS TESTING

On Tuesday, November 7<sup>th</sup> and Thursday, November 9<sup>th</sup>, officers of the Andover Police Department participated in the annual Physical Fitness testing and assessment. Officers are asked to run a 175-yard obstacle course that includes stairs, a 4' high window, a 5' high wall, two cement pipes and a 180 lb. dummy drag, all under 85 seconds. All of the officers passed this year's testing on their first attempt, with Sgt. Troy Snedeker leading this year's group finishing with a time of 42.21 seconds.



### EMPLOYEE APPRECIATION POT-LUCK

On Friday, November 10<sup>th</sup>, senior management and command level City staff cooked and served food for our City employees at The Lodge in Central Park during the annual Employee Appreciation Pot-Luck Lunch.

## 2017 Highlights



### BOY SCOUT TROOP TOUR

On Sunday, November 12<sup>th</sup>, MPO Michael Hampton spent a little over an hour talking with 13 boys from the Boy Scout Troop 502 from the Church of the Magdalen. During the talk Officer Hampton explained to the boys about the skills officers need to do their jobs, as well as tips for staying safe.

### FOUND PROPERTY AIDS IN WICHITA HOMICIDE

On Monday, November 13<sup>th</sup>, at approximately 10:00 p.m. Sgt. Mickey Farris received a call of found property up around the International Cold Storage facility off of 13th street. The items found included a woman's purse that Sgt. Farris went through to see if he could identify the owner. He found a name and a West Wichita address. He then requested Communications search through records to see if they could find a phone number associated with this individual. Dispatcher Travis Hooper was able to find a telephone number and relayed that number to Sgt. Farris. Sgt. Farris called that number a couple of times with no answer. Not giving up, Sgt. Farris went the extra mile and requested the Wichita PD go by the individual's house to see if they could make contact with her. Wichita Officers went by the house, but no one answered the door. Approximately 4-hours later, shortly after 2:00 a.m., Sgt. Farris received a call from an Olathe PD officer who had an individual in custody who's story was not making sense. The individual apparently had a female's car, credit card and cell phone in his possession, and in reviewing the phone records the Olathe officer found that the Andover PD had tried multiple attempts to call that phone. In putting the Olathe and Andover information together, the Wichita PD was re-contacted a second time. With the information provided by Andover and Olathe, Wichita officers were able to go to the residence in West Wichita and make entry into the home where they found the victim deceased. It appeared that the suspect dumped some stuff prior to jumping on the Turnpike and heading to Olathe. Sgt. Farris did an outstanding job, taking a mundane and routine "found property" call, and working it professionally and to its fullest. An extremely great example of Commitment, "Everyday, expect to give your best!"

### CRIMINAL DAMAGE LEADS TO FELONY PAROLE VIOLATION

On Wednesday, November 15th, Lt. Don Roberson's team (Sgt. Mark Werbin & MPO Allison Rehak) made a call of Criminal Damage to Property incident at the mobile home park at 920 E. 54 Highway where the reporting party was a Jason Grumble, a 42 year old white male. Mr. Grumble apparently gave some false information regarding his identity, and in doing some research following the call, the officers were able to determine Mr. Grumble's real identity. On Thursday evening, November 16th, Lt. Roberson's team went back out to the mobile home park at 920 E 54 HWY and took Mr. Grumble into custody on a felony Parole Violation warrant out of Texas. Mr. Grumble was listed as armed and dangerous and a member of the Aryan Brotherhood of Texas. Mr. Grumble was booked into the Butler County Jail with a hold for Texas. A great job by everyone involved!

### THANKSGIVING SAFE ARRIVAL TRAFFIC ENFORCEMENT

Beginning Monday, November 20, through Sunday, November 26, the Andover Police Department joined many other police agencies across the state, including the Kansas Highway Patrol, in the Kansas *Thanksgiving Safe Arrival* traffic enforcement campaign. A grant from the Kansas Department of Transportation (KDOT) underwrote overtime enforcement efforts that was specifically aimed at removing impaired drivers from our roads and ticketing vehicle occupants who were unrestrained or whose child passengers were unrestrained. The Thanksgiving S.T.E.P. campaign resulted in 19.5 hours of overtime, no DUIs and 18 total citations being issued including one Speeding violation, 6 Adult seat belt violations and 11 citations for other violations such as insurance, driver license status, improper turns, and equipment issues.



# 2017 Highlights



## BEARDS FOR BUCKS

On Thursday, November 30<sup>th</sup>, the Police Department wrapped up the “Beards for Bucks” fundraiser, a month-long event designed to raise awareness and money for the local Child Advocacy Centers. APD officers and civilian staff donated \$30 each in order to grow a goatee or beard during the 30-days of November. This year's donations went directly to the Sunlight Children's Advocacy & Rights Foundation (SCARF) in El Dorado and the Butler County Children's Home in Andover. Anyone wanting to assist in this year's fund raising efforts may make their contributions directly to SCARF. Sgt. Troy Snedeker was this year's winner, with the longest and fullest beard. As a result of the Police Department's efforts, and a few donations from the public, “Beards for Bucks” raised \$1,200 for the Sunshine Children's Home. Suzi Thien, Executive Director of the Sunlight Children's Advocacy and Rights Foundation (SCARF) accepted the donation on behalf of the Children's Home.

## ATTEMPTED CHILD ABDUCTION

On Thursday evening, November 30<sup>th</sup>, sometime before 5:00 p.m., an 11-year old female in the Crescent Lakes addition, near the park at Westchester and Woodstone, reported that while walking home she began being followed by a man and a woman in a white SUV. At one point the vehicle pulled alongside her and the female passenger in the vehicle opened the passenger door, at which point the young lady ran off. Approximately 15 to 20 minutes later after arriving home, the Police were called. Officers immediately saturated the area but were unable to locate any suspects. Earlier the next morning detectives were able, through some tips and leads from the public, track down a local business that was doing a holiday scavenger hunt with their employees in the Crescent Lakes area. There were 6 vehicles involved including a couple of white SUVs and multiple individuals. One of the items on the scavenger hunt list was a picture of a person walking a dog. We had a similar incident in the green valley area where a group approached a women walking a dog, we started putting things together, and tracked down the business. We have confirmed that the girl in the Crescent Lakes addition was actually walking her dog at the time of the incident and ran off when approached. The driver of the vehicle confirmed the child's story. The local business apologized directly to the family for some poor judgement by their employees.

## SPECIAL TRAFFIC ENFORCEMENT GRANT

On December 7<sup>th</sup> the Police Department received official notice from the Kansas Department of Transportation (KDOT) that it would be the recipient of another Special Traffic Enforcement Program (STEP) grant in the amount of \$4,000. The grant pays for all overtime expended during select traffic enforcement initiatives for the period between October 1<sup>st</sup>, 2017 and September 30<sup>th</sup>, 2018. Lt. Lance Parker is the coordinator of the department's traffic enforcement efforts, as well as this grant.

## FORGERY ARRESTS

On Saturday, December 2<sup>nd</sup>, a Wendy's employee, using a fake name and ID went through the drive thru at Andover State Bank and cashed a manufactured forged Wendy's payroll check in the amount of \$875. On Wednesday, December 6<sup>th</sup> the same employee went through the drive thru and cashed a similar check in the amount of \$1,410. On Friday, December 8<sup>th</sup> (Three Strikes and You Are Out) the same employee came through the drive thru and attempted to cash two additional checks, one in the amount of \$1,510 and one in the amount of \$1,405, at which time he was taken into custody by officers. The now former Wendy's employee, Joshua Schreiner, later confessed to the forgeries and was booked into the Butler County Jail on four (4) counts of Forgery, one count of Identity Theft, one count of Possession of Meth Amphetamine and one count of Possession of Drug Paraphernalia.

## 2017 Highlights



### MARTIN ELEMENTARY CHRISTMAS CAROLERS

On Tuesday, December 12<sup>th</sup>, Lt. Lance Parker, Lt. Daimon Cundiff, Captain Joe Schroeder, Director Becky Tapia, SRO Heath Kintzel, SRO Tiah Smith, Admin. Asst. Becky Page and Chief Mike Keller were all treated to some very special Christmas Carolers! Approximately 40 students and staff members from Martin Elementary School sang Christmas songs in the lobby of the Police Department. What a great and heart-warming experience! Thank you Martin Elementary!

### CLICK IT OR TICKET REWARDS

On Wednesday, December 13<sup>th</sup>, Troy Wells with the Kansas Department of Transportation (KDOT) delivered to the Police Department a Stalker Lidar valued at \$1,800, two Portable Breath Testers (PBT's) valued at \$415 each and two Cannon Cameras valued at \$80 ea. This was approximately \$3,800 in traffic enforcement equipment that was awarded to the department because of the officer's efforts in the previous year's Special Traffic Enforcement Program (STEP), i.e. "Click It or Ticket."

### FELONY THEFT

The 2017 "Shallow Gene Pool Award" goes to the Wendy's Night Manager. On the evening of December 1st, Wendy's night manager sprayed window cleaner on the store's surveillance camera in the office in an attempt to blur the camera while he staged a burglary. The manager then proceeded to steal approximately \$1,300 in cash from the store's night deposit. Unfortunately, instead of blurring the picture, the window cleaner, after traveling down the camera lens, provided for a clean, crystal clear video documenting the crime. A Municipal Court warrant was obtained by the Detectives and on Friday, 12/08/2017 Chris Blackwell was located, arrested and booked into the Butler County Jail on one count of Embezzlement (theft) and one count of Identity Theft. Good thing crooks are not real smart!



Captain Buchanan at FBI National Academy Graduation.



President Trump at FBI National Academy Graduation.



# 2017 Highlights

## **FBINA GRADUATION/PROMOTION**

On Friday, December 15<sup>th</sup>, Lt. Buck Buchanan along with approximately 223 other senior and command level law enforcement officers from around the world, graduated from the 270<sup>th</sup> Session of the FBI's National Academy (NA) in Quantico, VA. The commencement speaker for the graduation ceremony was President Donald Trump.

The FBI's National Academy is a 10-week program which provides coursework in law, behavioral science, forensic science, understanding terrorism, leadership, communication, and health/fitness, as well as, leadership and specialized training. Lt Buchanan is the first officer from the Andover Police Department to be selected and attend the National Academy. Buck received his certificate from the FBI Director Christopher Wray and Attorney General Jeff Sessions and was joined at his graduation by his wife Amy and Chief Mike Keller.

Immediately following the graduation ceremony, Chief Mike Keller, as previously approved by the Andover City Council, promoted Lt. Buchanan to the rank of Captain, to be effective on Sunday, December 31<sup>st</sup>, 2017.

## **E-911 COMMUNICATIONS CENTER BEGINS PROCESS FOR CALEA ACCREDITATION**

On Wednesday, December 20<sup>th</sup>, the Andover Emergency Communications Center (E-911) was notified by the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA) that the Communications Center is enrolled in the Communications Accreditation Program and is now considered to be an agency in "Self-Assessment." This announcement officially begins a 2-year process/period where the Communications Center staff will be reviewing all agency policies and practices, and bringing those policies and practices in alignment with CALEA standards and nationally recognized best practices. At the end of the 2-year "Self-Assessment" phase, the E-911 Communications Center will undergo a 5-day on-site assessment.

## **POLICE DEPARTMENT ADOPTS TWO FAMILIES FOR CHRISTMAS**

This year, in an effort to share our own good fortunes with others that may not be as fortunate, the Police Department has adopted two families. The first family is a molded family comprised of two single mothers living together and raising a 16-year old girl, a 14-year old boy, a 9-year old girl and a pre-K 4-year old girl. The second family is comprised of two young girls, a 9-year old and an 11-year old that live with their grandparents. Both of these families are not "well off" and without a little help, would not have had a very nice Christmas.

The Police Department's staff was divided into 4-teams and together raised over \$1,800.00 in order to provide food, clothing and gifts for all six of these children. Staff members SRO Heath Kintzel, SRO Tiah Smith, Master Communications Officer Michelle Matson and Administrative Assistant Becky Page spear-headed this effort, collecting the funds, as well as, purchasing and wrapping the gifts. On Thursday, December 21<sup>st</sup>, and Saturday, December 23<sup>rd</sup>, these staff members, along with assistance from Sgt. Mark Werbin, SRO Braxton Hill and MPO Joel McLaughlin, delivered gifts, clothing and food to the two families. Additionally, both families received a ready-made pre-cooked complete Christmas Dinner which included a whole turkey and all of the trimmings.



## **SANTA AT TIMBUKTU**

On Saturday, December 23<sup>rd</sup>, Lt. Don Roberson's team made an unexpected visit to Timbuktu to meet Santa. While there the officers, Lt. Roberson, Sgt. Mark Werbin and MPO Joel McLaughlin visited with citizens and got their picture taken with Santa.

## Special Recognition



**Officer of the Year Award:** *"Awarded annually to a sworn member of the department whose overall performance for the prior year has contributed substantially to the mission of the department and whose conduct has demonstrated the core values of the department."*

In May of 2017, Lt. Harryman was selected by Chief Keller to be the "Acting Captain" for the department after the resignation/retirement of Captain Justin Phillips. Lt. Harryman readily accepted the challenge and jumped right in getting things done. Lt. Harryman maintained the role and responsibilities of Acting Captain over the next 4-months, while continuing to also handle his other additionally assigned duties until the Captain's position was officially filled in September. Lt. Harryman did an exceptional job juggling the tasks and responsibilities assigned to him during this period.

Lt. Harryman has been with the Andover Police Department since September 2001, and his knowledge and experience are extremely beneficial to the department. In addition to his duties as Acting Captain, Lt. Harryman also continued to attend to his extra assigned duties, including Vehicle Maintenance Coordinator, Mobile Video Recorder System Manager, Intoxilyzer Custodian, member of the Accident Review Committee, and the Chair of the Department's Safety Committee.

During his time as Acting Captain, Lt. Harryman oversaw the purchase and installation of the Department's new video recording package that included the replacement of 26 body-worn cameras, 16 in-car camera systems, 4 Interview Room camera systems and one Automatic License Plate Reader (ALPR). This was a lengthy process and required a lot of Lt. Harryman's time and attention. Lt. Harryman actually was responsible for a good percentage of the installations as well, including the cameras in the 4 interview rooms.

In addition to the Department's camera system replacement, Lt. Harryman was also primarily responsible for the outfitting and modifications of 3 new police vehicles, as well as, supervising the maintenance on the Department's 21 vehicles, which entails overseeing all repairs, oil changes, etc. Lt. Harryman demonstrated on a daily basis during the past year that he is committed to the Andover Police Department and the Department's core values of "Commitment, Compassion and Integrity."

Therefore, for his actions, efforts and attitude demonstrated on a daily basis during the past 12-months, as nominated by Administrative Assistant Becky Page and MPO Mike Hampton #383, recommended by the Awards Board and approved by the Chief of Police, Lt. Steven A. Harryman was awarded the 2017 Officer of the Year Award.



**Civilian of the Year Award:** *"Awarded annually to a civilian member of the department whose overall performance for the prior year has contributed substantially to the mission of the department and whose conduct has demonstrated the core values of the department."*



## Special Recognition

Becky Page demonstrated a continuous effort to substantially improve the mission of the Andover Police Department while serving as the Administrative Assistant to the Chief of Police during 2017. Throughout the year, Ms. Page performed many tasks that directly supported the officers and other civilian staff members of the department. She took a very proactive role in dealing with identifying, ordering and issues pertaining to the selection and transition to a new department uniform. This included assisting in ordering and directly handling the issues of wrong sizes and the wrong products being sent by the contracting company. Ms. Page organized meetings as well as participated in many community events, which featured the Andover Police Department. These events included the Police and Fire Festival, Clint Black Concert, National Night Out, Greater Andover Days, Safe Halloween, Fill-A-Cruiser, and the project to raise money for needy families during the holiday season.

Becky can always be relied upon to be the first one to volunteer for a new project, regardless of what it is, and especially if it involved the public. Ms. Page's efforts in her daily duties has reflected highly on the department as well as the department's image, and contributed to a better City of Andover.

Therefore, for her actions, efforts and attitude demonstrated on a daily basis during the past 12-months, as nominated by MPO Mike Hampton, recommended by the Awards Board and approved by the Chief of Police, Administrative Assistant Rebecca D. Page was awarded the 2017 Civilian of the Year Award.



### MERITORIOUS SERVICE AWARD:

*"Awarded to any member of the department for an act or acts that tangibly and conspicuously further the cause of law enforcement in the City of Andover through outstanding inventiveness, intelligence, diligence or devotion to duty, and who, in the performance of such act or acts shall be motivated solely by the desire to benefit the city without thought of personal gain or advantage; or for an outstanding job accomplishment that has contributed to a more effective and efficient police department that may involve improved administration, improved operations, substantial cost savings, or other benefits to the department that have materially facilitated the effective performance of the department's mission; or who shall have completed twenty years of service with the Andover Police Department."*

Lt. Daimon Cundiff has been with the Andover Police Department in a full-time capacity since February 1, 1997. As of February 1, 2017, Lt. Daimon Cundiff has completed twenty years of loyal and dedicated service with the Andover Police Department.

Therefore, having met the requirements of General Order M1218, as recommended by the Awards Board Chair and approved by the Chief of Police, Lt. Damion Cundiff is authorized to receive and wear the department's "Meritorious Service Award."



### COMMUNITY SERVICE AWARD:

*"Awarded to any member of the department, who displays outstanding service by achieving success in a difficult community project, program or situation, or who through their involvement either on or off-duty in community projects or programs, which improves the quality of life of citizens in Andover. Such conduct must distinguish*

## Special Recognition

*the departmental member, or bring favorable recognition to the department by a high degree of professional accomplishment and/or initiative.*

MPO II Tiah Smith demonstrated her compassion for the community this past holiday season when she worked with the department to identify two families in Andover who needed assistance during the Christmas Season. MPO Smith worked to ensure the program was a success and that both families received the items intended to make their holiday joyful, including both gifts and food, when it would not have otherwise been.

In addition to the two families Tiah identified for assistance through the Andover Police Department's program, she identified a third family who she assisted in making contact with an outside organization to help fulfill their needs during the holidays.

Earlier in the year, MPO II Smith was asked to verify the residency of some students who had recently moved into the Andover School District. As a result of her work on that request, she identified a family that had no beds for the children who were attending the school where MPO Smith was assigned as a School Resource Officer. Tiah worked with other officers, community members and businesses to locate and secure beds and bedding that could be delivered and set up to help the family with their living situation. MPO Smith along with three other members of the department met at the store where the beds were donated from and personally delivered the beds to the home. The Officers then set the beds up and ensured that they met the needs of the family.

In addition to the brief descriptions provided above, MPO II Smith has worked numerous community events while representing the Andover Police Department and promoting the department's three pillars of Public Service Excellence: Compassion, Integrity and Commitment.

Therefore, having met the requirements of General Order M1218, as recommended by the Awards Board and approved by the Chief of Police, MPO II Tiah Smith is awarded the Community Service Award.



### **CERTIFICATE OF COMMENDATION:**

*"Awarded in recognition of a high degree of competence and professionalism in the performance of department duties. This includes exemplary conduct during a field incident or operation, outstanding administrative work, the effective handling of a criminal investigation, the organization of a new and beneficial departmental program, designing and conducting a course of training, and commendable participation in any activity that improves the departments functioning or brings credit upon the department in any way."*

On November 13, 2017, at approximately 10:00 PM Sgt. Mickey Farris received a call of found property up around the International Cold Storage facility off of 13<sup>th</sup> Street. The items found included a woman's purse that Sgt. Farris went through to see if he could identify the owner. He found a name and a west Wichita address. He then requested Communications search through our records to see if they could find a phone number associated with this individual. Dispatcher Travis Hooper was able to find a telephone number and relayed that number to Sgt. Farris. Sgt. Farris called that number a couple of times with no answer. Not giving up, Sgt. Farris went the extra mile and requested the Wichita PD go by the individual's house to see if they could make contact with her. Wichita Officers went by the house, but no one answered the door. Approximately 4 hours later, shortly after 2:00 AM, Sgt. Farris received a call from Olathe PD Officer who had an individual in custody who's story was not making sense. The individual apparently had a female's car, credit card and cell phone in his possession, and in reviewing the phone records the Olathe officer found that the Andover PD had tried multiple times to call that phone. In putting the Olathe and Andover information together, the Wichita PD was contacted a second time. With the information provided by Andover and Olathe, Wichita officers were able to go to the residence in West Wichita and made entry into the home where they found the victim deceased. Wichita is currently working a homicide of a 41 year old female, and the 37 year old suspect is in custody. Sgt. Farris did an outstanding job, taking a mundane and routine "found property" call, and working it professionally and to its fullest. An extremely great example of one of our department's core values, "Commitment" – "Every day, expect to give your best!"

Therefore, having met the requirements of General Order M1218, as recommended by the Awards Board and approved by the Chief of Police, Sgt. Mickey L. Farris is awarded the Certificate of Commendation.



## Special Recognition



### CERTIFICATE OF COMMENDATION:

*"Awarded in recognition of a high degree of competence and professionalism in the performance of department duties. This includes exemplary conduct during a field incident or operation, outstanding administrative work, the effective handling of a criminal investigation, the organization of a new and beneficial departmental program, designing and conducting a course of training, and commendable participation in any activity that improves the departments functioning or brings credit upon the department in any way."*

Lt. Graber states that on September 29, 2017 around 0420 hours his crew was dispatched to the Kwik Shop for a physical disturbance. Dispatch informed us the female had gone inside the store and had blood all over her face and a male was inside but then left. Officer Sine was in the area when the call came out and immediately observed the truck and made a stop. Through our investigation, it was found that all of the incidents had occurred in Wichita and the only reason they were in Andover was because this was the first place the female victim had a chance to get out of the truck. She told us that he, her boyfriend, made several comments along the way, while he was driving around hitting her in the face, that they would both not make it out of this alive. It was never confirmed, but our thoughts and the victim's thoughts were that he was heading east to the country somewhere to kill her. I think the quick actions of Officer Sine saved the victim from further harm and the suspect was quickly found and detained.

Therefore, having met the requirements of General Order M1218, as recommended by the Awards Board and approved by the Chief of Police, MPO Michael Sine is awarded the Certificate of Commendation.



### CERTIFICATE OF COMMENDATION:

*"Awarded in recognition of a high degree of competence and professionalism in the performance of department duties. This includes exemplary conduct during a field incident or operation, outstanding administrative work, the effective handling of a criminal investigation, the organization of a new and beneficial departmental program, designing and conducting a course of training, and commendable participation in any activity that improves the departments functioning or brings credit upon the department in any way."*

Lt. Graber states that on June 17, 2017, MPO Michael Sine and Officer Joel McLaughlin were dispatched to a residence in Andover to check the welfare of a female that they both knew from previous calls as a suicidal subject. Upon arrival, they contacted the reporting party who was a friend of the subject. He advised the homeowner was making suicidal statements and he could no longer get a hold of her. Officers attempted to make contact with the homeowner but were unable to do so. Officers found the home secure but were able to contact the homeowner's daughter who gave consent for force entry into the residence. Officers located the homeowner inside the residence unresponsive and convulsing due to a possible drug overdose and a suicide note was found inside the residence and it was apparent that the subject was attempting suicide. Officers were able to get the subject to partially wake up and kept her somewhat alert until EMS arrived and took over care. The subject was eventually released from the hospital and placed into a treatment facility for her suicidal thoughts. The officer's actions of locating her and being familiar with the address greatly assisted them in saving the life of the homeowner.

Therefore, having met the requirements of General Order M1218, as recommended by the Awards Board and approved by the Chief of Police, MPO Michael Sine and Officer Joel McLaughlin were awarded the Certificate of Commendation.

# Special Recognition

## GOOD CONDUCT AWARD



*"Awarded to any member of the department, who has demonstrated exemplary conduct for a period of three consecutive years. Exemplary conduct is demonstrated by the absence of violations resulting in suspensions and the absence of unsatisfactory ratings in any category on a performance evaluation."*

### Good Conduct Award (3 Star)

Lt. Steven A. Harryman

Sgt. Mickey L. Farris

### Good Conduct Award (2 Star)

Sgt. Mark L. Werbin

Rebecca D. Page

Nioma R. Cook

### Good Conduct Award (1 Star)

MPO Michael J. Sine

MPO Allison C. Rehak

## NATIONAL ACADEMY GRADUATE AWARD



*"Awarded to any officer of the department who has successfully graduated from the Federal Bureau of Investigation National Academy."*

Lt. Buck Buchanan

## MILITARY SERVICE AWARD



*"Awarded to any officer of the department who currently serves in any branch of the United States Military or has been honorably discharged from any branch of the United States Military."*

Captain Joseph A. Schroeder

## PERFECT ATTENDANCE AWARD



*"Awarded to any member of the department who distinguish themselves by using 48 hours or less of sick leave in any consecutive 5-year period."*

### 5-Year Perfect Attendance Award

Lt. Lance A. Parker

MPO III Heath J. Kintzel

### 10-Year Perfect Attendance Award

Chief Michael A. Keller



# Special Recognition

## SAFE DRIVING AWARD



*"Awarded to any member of the department who is in an assignment that requires the use of a department vehicle in the performance of their duties and who has five consecutive years without a preventable motor vehicle accident."*

### 10-Year Safe Driving Award

Chief Michael A. Keller

Sgt. Mark L. Werbin

### 5-Year Safe Driving Award

MPO III Braxton A. Hill

## SENIORITY AWARD



*"Awarded to any member of the department who distinguish themselves through continuous service with the Andover Police Department. This award is based upon five year increments."*

### 20-Year Seniority Award

Lt. Daimon E. Cundiff Jr.

### 15-Year Seniority Award

Lt. Donald B. Roberson

### 10-Year Seniority Award

Chief Michael A. Keller

Sgt. Mark L. Werbin

### 5-Year Seniority Award

Det. Michael P. Shinert

## MARKSMANSHIP AWARDS

During the Spring Firearms Qualification of 2014, the following individual officers qualified for Marksmanship Awards:

### Master Marksman



Daimon E. Cundiff Jr.

Braxton A. Hill

Michael A. Keller

Heath J. Kintzel

Troy R. Snedeker

Vernon C. Walker

### Expert Marksman



Buck Buchanan

Michael E. Hampton

Joel M. McLaughlin

Lance A. Parker

Allison C. Rehak

Donald B. Roberson

Michael P. Shinert

Michael J. Sine

Jessica N. Smith

### Sharpshooter Marksman



Roberto C. Aguilar

Jason J. Arnold

Mickey L. Farris

Benjamin R. Graber

Donnell M. Hadley

Steven A. Harryman

Mark L. Werbin

# Special Recognition

## PROMOTIONS

Officer Jessica N. Smith was promoted to the rank of Master Police Officer I on March 23, 2017.

Officer Michael E. Hampton was promoted to the rank Master Police Officer I on April 12, 2017.

Officer Roberto C. Aguilar was promoted to the rank of Master Police Officer I on April 12, 2017.

Officer Joel M. McLaughlin was promoted to the rank of Master Police Officer I on September 24, 2017.

Accreditation Manager Joseph A. Schroeder was promoted to the rank of Police Captain on October 8, 2017

MPO Michael J. Sine was promoted to the rank of Master Police Officer II on October 8, 2017.

Lt. Buck Buchanan was promoted to the rank of Police Captain on December 31, 2017.

## CERTIFICATIONS

None



## 2017 Training

Division	Training Hours	Staffing Level	Hours per Member
Chief of Police	48.25	2	24.1
Special Services Section	576.5*	5	115.3
Operations Commander	50.25	1	50.25
Investigations Section	338.75	3	112.9
Patrol Section	997	16	62.3
Communications Section	88.5	7	12.6
Basic Academy Training	437**		437
<b>TOTAL</b>	<b>2,488</b>	<b>34</b>	<b>73.2</b>

\*One officer received a 264 training hours in 2017 while attending the FBI's National Academy.

\*\*One officer received a 437 training hours in 2017 while attending the Kansas Law Enforcement Training Academy.

### TRAINING HIGHLIGHTS

**MANDATORY TRAINING:** The police department, in order to provide required training on an annual basis, conducts a mandatory in-service training session, three-times a year (March, May & November). During these training sessions, staff members, including Police, E-911 and Municipal Court members, receive the necessary training that is recommended on an annual or bi-annual basis in accordance with CALEA standards.

**SPRING MANDATORY:** On Tuesday, March 7<sup>th</sup> and Thursday, March 9<sup>th</sup>, the Police Department conducted its Spring Mandatory In-Service training for the Police Department's staff members. During the mandatory 8-hour training day, members received the following training: 3-hours of "Blue Courage" presented by Detectives Natasha Ward and Michael Shinert; 1-hour on the department's "Temporary Detention Room" procedures; 1-hour on the department's "All Hazards/Rapid Response" plan presented by Captain Justin Phillips; 1-hour on "Hazardous Materials" presented by the Fire Department; and 2-hours on Civil Unrest-Crowd Control" presented by the Wichita Police Department.

**SUMMER MANDATORY:** On Tuesday, May 9<sup>th</sup> and Thursday, May 11<sup>th</sup> the Police Department conducted its Summer Mandatory In-Service training for the Police Department's staff members. During the mandatory 8-hour training day, members received the following training: 1-hour of "Legal Updates" presented by Butler County Attorney Darrin Devinney; 1-hour on the department's "Vehicle Pursuits" procedures presented by Lt. Lance Parker; 2-hours on "Guns and Explosives" presented by AFT Agent Neal Tierney; 2-hours on "Mental Illness" and 2-hours on "Verbal Judo" presented by KLETC Instructor Steve McCorkill.

**FALL MANDATORY:** On Tuesday, November 7<sup>th</sup> and Thursday, November 9<sup>th</sup> all members of the police department attended the annual Fall Mandatory In-Service Training. The morning classes included "Workplace Harassment," "Bias Based Policing-Racial Profiling" and "Fitness & Nutrition." In the afternoon, the sworn members attended "Defense Tactics" training including recertification on "O.C. Spray."

**KACP SPRING CONFERENCE:** On Tuesday, January 24<sup>th</sup>, Chief Mike Keller attended the annual Kansas Association of Chiefs of Police's Legislative Conference in Topeka, KS. At the one-day conference, Chief Keller received updates on 2017 proposed legislation, as well as, had the opportunity to meet with Andover area legislatures at the Legislative Reception.

**ADVANCED LAW ENFORCEMENT RAPID RESPONSE:** Monday, January 30<sup>th</sup> through Friday, February 3<sup>rd</sup>, Lt. Buck Buchanan attended a 5-day "Advanced Law Enforcement Rapid Response" training, hosted by the Wichita Police Department. This is a train-the-trainer course designed to provide the skills to be able to return to the department and train other first responders to isolate, distract and neutralize an active shooter. This training has been named the FBI's national standard in Active Shooter Response.

**SUPERVISING AND MANAGING THE FTO UNIT:** Wednesday, February 1<sup>st</sup> through Friday, February 3<sup>rd</sup>, Lt. Ben Graber attended a 3-day training hosted by the Oklahoma City Policing Training Center in Oklahoma City, OK titled "Supervising and Managing the FTO Unit." As the department's Field Training Coordinator, Lt. Graber is responsible for the development, implementation and coordination of the department's on-going Field Training Program.

## 2017 Training

**FAIR AND IMPARTIAL POLICING— COMMAND SCHOOL:** On Thursday, February 2<sup>nd</sup> and Friday, February 3<sup>rd</sup>, Lt. Lance Parker attended a 2-day “Fair and Impartial Policing – Command School” in Hutchinson, KS. This training was provided at no cost to the attendee by the Kansas Law Enforcement Training Center (KLETC), and was instructed by national “Police Bias” expert Dr. Lorie Fridell, Ph.D.

**FORENSIC STATEMENT ANALYSIS— COGNITIVE INTERVIEWING:** February 20<sup>th</sup> through February 24<sup>th</sup> SRO Tiah Smith attended a 5-day Forensic Statement Analysis - Cognitive Interviewing” training in Salina, KS.

**INTERMEDIATE COLLISION INVESTIGATION:** On Monday, February 27<sup>th</sup> through Friday, March 3<sup>rd</sup>, Officers Michael Hampton and Robert Aguilar attended the 40-hour “Intermediate Collision Investigation” training hosted by the Kansas Highway Patrol in Salina, KS. This training is a prerequisite for advancement to the Master Police Officer I position.

**DRUG IDENTIFICATION & INVESTIGATION FOR FRONT LINE OFFICERS:** On Wednesday, March 1<sup>st</sup>, Officer Joel McLaughlin attended an 8-hour “Drug Identification & Investigation for Front Line Officers” training hosted by the Lenexa Police Department in Lenexa, KS.

**TASER INSTRUCTOR CERTIFICATION:** On Thursday, March 9<sup>th</sup>, Lt. Daimon Cundiff attended a 1-day TASER Instructor Certification training hosted by the Augusta Department of Public Safety in Augusta, KS. This training/certification is necessary for Lt. Cundiff to continue training the department’s police officers on the safe handling and use of the TASER.

**LEADERSHIP ON THE FRONT LINE:** March 12<sup>th</sup> through 17<sup>th</sup>, Lt. Damon Cundiff attended a 40-hour supervisor school titled “Leadership on the Front Line,” presented by the KU Public Management Center (PMS) and hosted at the Kansas Law Enforcement Training Center (KLETC) in Hutchinson, Kansas.

**CRIMINAL INTERVIEW AND INTERROGATION TECHNIQUES:** March 14<sup>th</sup> through March 16<sup>th</sup>, Det. Natasha Ward, MPO Michael Sine, MPO Allison Rehak, Officer Jessica Smith and Officer Robert Aguilar attended a 3-day, 24-hour “Criminal Interview & Interrogation Techniques” training presented by Wicklander-Zulawski & Associates and hosted by the Derby Police Department in Derby, Kansas.

**CHILD PASSENGER SAFETY UPDATE AND RECERTIFICATION:** On Monday, April 3<sup>rd</sup>, Lt. Buck Buchanan and SRO’s Braxton Hill, Heath Kintzel and Tiah Smith attended a “Child Passenger Safety Update & Recertification” training held at the Kansas Law Enforcement Training Center (KLETC) and hosted by the Kansas Traffic Safety Resource Office.

**KDOT 2017 KANSAS TRAFFIC SAFETY CONFERENCE:** On Monday, April 3<sup>rd</sup> through Wednesday, April 5<sup>th</sup>, Lt. Lance Parker and Officer Joel McLaughlin attended the Kansas Department of Transportation’s (KDOT) 2017 Kansas Traffic Safety Conference held in Wichita, Kansas.

**2017 MUNICIPAL COURT CLERKS’ CONFERENCE:** On Friday, April 7<sup>th</sup>, Asst. Court Clerk Michelle Matson attended the “2017 Municipal Court Clerks’ Conference” in Topeka, KS. While at this one-day conference, Michelle received training on “Domestic Violence,” “Pro Se Litigants” and “The Grey Area of Records Retention.”

**ADVANCE KANSAS:** On Friday, April 7<sup>th</sup>, Chief Mike Keller attended the third all-day session of the 2017 “Advance Kansas” Class IX hosted at Butler Community College in Andover. “Advance Kansas” is a leadership-diversity program that includes an orientation and 4-full-day sessions over five months (January 27<sup>th</sup> through May 5<sup>th</sup>).



**IACP’S 2017 MID-YEAR CONFERENCE:** On Monday, April 10th through Wednesday, April 12th, Chief Mike Keller attended the IACP’s 2017 Mid-Year Conference for State Association Police Chiefs, Mid-Size City Police Chiefs (MSA) and State & Provincial Police (S&P) in Phoenix, AZ. During the 3-day conference, attendees were presented with information on a national level, Law Enforcement’s most critical issues, including rising violent crime rates, the drug overdose epidemic, dealing with the mentally ill, use of force issues and a national Use-of-Force data base. On Tuesday, April 11th the group of Police Chiefs and State Police Directors were addressed by U.S. Attorney Jeff Sessions.



## 2017 Training

**FBI NATIONAL ACADEMY ALUMNI SPRING TRAINER:** On Tuesday, April 25<sup>th</sup> and Wednesday, April 26<sup>th</sup>, Captain Justin Phillips, Lt. Buck Buchanan and Chief Mike Keller attended the annual FBI National Academy Alumni Spring Trainer hosted by the FBI in Wichita. During the day-and-a-half training, the attendees received information on “US Supreme Court Decisions and Legal Updates,” “Critical Decision Making and Leadership” and “Why You Don’t See What You Thought You Saw: Limitations of Mobile Video Recordings.”

**ADVANCE KANSAS GRADUATION:** On Friday, May 5<sup>th</sup>, Andover Chief of Police, Mike Keller was among thirty-four area business and community leaders recognized as graduates of the 2017 Class IX “Advance Kansas” diversity leadership initiative. Upon receiving certificates, graduates of the ninth annual Advance Kansas class were welcomed to the alumni network known as Advancers. Hosted by Butler Community College with support from Spirit AeroSystems, Westar Energy and Meritrust Credit Union, Advance Kansas is a community initiative bringing together people who are already leaders from across the community to create and strengthen relationships and acquire skills for addressing diversity challenges and opportunities in organizations and in the community. Class members meet over the course of four months, including a ½ day orientation and 4 full-day sessions, to form relationships and develop skills to become better leaders in increasingly diverse organizations and communities.



**KACP SPRING LEADERSHIP TRAINING CONFERENCE:** On Monday, May 8<sup>th</sup> through Wednesday, May 11<sup>th</sup>, Chief Mike Keller attended the KACP 2017 Spring Leadership Training Conference and Awards Banquet in Overland Park, KS. While at the conference, Chief Keller received training in the areas of “Preparing Officers for Interaction with Persons with Mental Illness,” “Leadership and Prioritization of Violence Against Women” and “Implicit Bias. At the annual Valor Awards Banquet Wednesday evening, 47 law enforcement officers and 9 law enforcement agencies from throughout Kansas were recognized for acts of bravery and exceptional work.

**20th ANNUAL CRIME VICTIM’S RIGHTS CONFERENCE:** On Wednesday, May 10<sup>th</sup> and Thursday, May 11<sup>th</sup>, Det. Natasha Ward attended the 20<sup>th</sup> Annual Crimes Victim’s Rights Conference in Wichita, hosted by the Kansas Governor’s and Attorney General’s Offices. The cost to attend the conference was paid for by the Butler County Safe House through a grant that they had received.

**INCIDENT COMMAND: CAPABILITIES, PLANNING AND RESPONSE ACTIONS:** On May 30<sup>th</sup> through June 3<sup>rd</sup>, Sgt. Mark Werbin attended the 3-day “Incident Command: Capabilities, Planning and Response Actions” training hosted by the Department of Homeland Security in Anniston, Alabama. This training is provided at no cost to the agency, including travel, lodging and meals, and has been attended by all sworn officers within the department with the rank of Lieutenant and above.

**MITIGATING JUVENILE EXPOSURE TO THE CRIMINAL JUSTICE SYSTEM:** On Thursday, June 1<sup>st</sup>, Lt. Buchanan attended a “Mitigating Juvenile Exposure to the Criminal Justice System” training hosted by the Kansas Law Enforcement Training Center (KLETC) in Hutchinson, KS. This training was recently mandated by State law for all law enforcement officers assigned to schools and campuses, and is being hosted by KLETC at no cost to the agencies.

**CRIME SCENE INVESTIGATION:** On Monday, June 5<sup>th</sup> and Tuesday, June 6<sup>th</sup>, Detective Mike Shinert and Officer Joel McLaughlin attended a 2-day “Crime Scene Investigation” training in Topeka, KS.

**GANG INVESTIGATION AND UPDATE:** On Wednesday, June 14<sup>th</sup>, Lt. Daimon Cundiff and Detectives Natasha Ward and Michael Shinert attended the “Gang Investigations and Update” training at Wichita State University’s Metro-plex, sponsored by the Midwest Criminal Justice Institute. The 8-hours of training included a “Street Gang Update,” “Social Media Intelligence Gathering” and an overview on “Federal Gun Laws.”

**DEATH NOTIFICATION AND COPING WITH STRESS FOR FIRST RESPONDERS:** On Thursday, June 15<sup>th</sup>, Sgt. Troy Snedeker attended a 1-day “Death Notification and Coping with Stress for First Responders” training hosted by the Bel Aire Police Department and sponsored by the Kansas Traffic Safety Resource Office.

**HUMAN TRAFFICKING IDENTIFICATION AND EFFECTIVE RESPONSE:** On Friday, June 23<sup>rd</sup>, Officer Charles Walker attended a “Human Trafficking: Identification and Effective Response” training class in Parsons, Kansas. The 3-hour training was coordinated at no cost to the agency by the Kansas Law Enforcement Training Center (KLETC) and hosted by the Parson’s Police Department.

## 2017 Training

**INCIDENT COMMAND: CAPABILITIES, PLANNING AND RESPONSE:** On June 26<sup>th</sup> through the 29<sup>th</sup>, Sgt. Mickey Farris attended the 3-day "Incident Command: Capabilities, Planning and Response Actions" training hosted by the Department of Homeland Security in Anniston, Alabama. This training is provided at no cost to the agency, including travel, lodging and meals, and has been attended by all sworn officers within the department with the rank of Lieutenant and above.

**LAW ENFORCEMENT TACTICAL SHOOTING:** On Sunday, July 9<sup>th</sup>, Lt. Don Roberson attended a one-day "Law Enforcement Tactical Shooting" course, hosted by the Garden Plain Police Department in Garden Plain, KS.

**MITIGATING JUVENILE EXPOSURE TO THE CRIMINAL JUSTICE SYSTEM:** Between Tuesday, July 11<sup>th</sup> and Thursday, July 13<sup>th</sup>, MPO III Braxton Hill, MPO III Heath Kintzel, MPO II Tiah Smith and MPO I Donnell Hadley, all School resources officers, each attended a day-long "Mitigating Juvenile Exposure to the Criminal Justice System" training hosted by the Kansas Law Enforcement Training Center (KLETC) at no cost to the agencies. This training was recently mandated by State law for all law enforcement officers assigned to schools and campuses.

**WALKING THE NARROW ROAD TO LEADERSHIP:** On Thursday, July 13<sup>th</sup>, Detectives Natasha Ward and Michael Shinert, along with MPO II Tiah Smith all attended a 6-hour "Walking the Narrow Road to Leadership" training hosted by the Geary County Sheriff's Office in Junction City, KS.

**ANIMAL CRUELTY:** On Wednesday, July 19<sup>th</sup>, Officer Charles Walker attended a one-day "Animal Cruelty" Training hosted by the Kansas Humane Society in Wichita, Kansas and provided at no cost to the department.

**KANSAS YOUTH LEADERSHIP SUMMIT:** On Sunday, July 30<sup>th</sup> through Tuesday, August 1<sup>st</sup>, Lt Roberson attended the Kansas Youth Leadership Summit and facilitated a group from Burlington Kansas. The group identified community concerns related to the impact of substance abuse and driving issues among the youth in their community. An action plan to address and deal with these issues was developed. The plan included a new program to be implemented each month, for the next 8 months. There were approximately 200 people who attended the Leadership Summit from 19 Kansas communities

**CRIMES AGAINST CHILDREN CONFERENCE:** Between Monday, August 7<sup>th</sup> and Thursday, August 10<sup>th</sup>, Detective Natasha Ward attended the Crimes Against Children Conference in Dallas, Texas. During the 4-day conference, Det. Ward received approximately 20 hours of training on topics such as "Understanding the Psychopathic Offender," Investigating Serious Injury and Fatal Child Abuses Cases" and "Initial Response to Unexplained Child Death Investigations." The conference registration, transportation and lodging were all paid for through a grant received by the Butler County Child Advocacy Center (CAC).

**BACKGROUND INVESTIGATION:** On Thursday, August 24<sup>th</sup> and Friday, August 25<sup>th</sup>, Det. Michael Shinert attended a 2-day "Background Investigation for Police Applicants" workshop, hosted by the Lenexa Police Department in Lenexa, Kansas.

**PATRON SAINTS OF THE MEXICAN DRUG UNDERWORLD:** On Wednesday, September 27<sup>th</sup>, Lt. Daimon Cundiff and Chief Mike Keller attended a 4-hour training in Overland Park, Kansas titled "Patron Saints of the Mexican Drug Underworld" instructed by retired El Paso, Texas Deputy Chief and former Texas Marshall Robert Almonte.

**GRANT WRITING:** On Thursday, September 28<sup>th</sup>, Accreditation Manager Joe Schroeder attended a 4-hour "Grant Writing" training at the Kansas Workforce Center in Wichita, sponsored by Wichita State University. Joe was able to attend this training at no cost to the City.

**FBI NATIONAL ACADEMY AND GRADUATION:** December 18, 2017, Lt. Buck Buchanan, along with approximately 223 other senior and command level law enforcement officers from around the world, graduated from the 270th Session of the FBI's National Academy (NA) in Quantico, VA. The commencement speaker for the graduation ceremony was President Donald Trump.

The FBI's National Academy is a 10-week program which provides coursework in law, behavioral science, forensic science, understanding terrorism, leadership, communication, and health/fitness, as well as, leadership and specialized training. Lt Buchanan is the first officer from the Andover Police Department to be selected and attend the National Academy. Buck received his certificate from the FBI Director Christopher Wray and Attorney General Jeff Sessions and was joined at his graduation by his wife Amy and Chief Mike Keller. Immediately following the graduation ceremony, Chief Mike Keller, as previously approved by the Andover City Council, promoted Lt. Buchanan to the rank of Captain.





## 2017 Training

**ADVANCED TOPICS IN FORENSIC INTERVIEWING:** On Tuesday, October 3<sup>rd</sup> and Wednesday, October 4<sup>th</sup>, Lt. Daimon Cundiff, Detectives Natasha Ward and Michael Shinert, and School Resource Officers Braxton Hill and Donnell Hadley attended a two-day "Advanced Topics in Forensic Interviewing" instructed by Rita Farrel from the Gunderson National Child Protection Center and sponsored by the Sunlight Child Advocacy Center. The officers were able to attend the training at no cost to the department.

**2018 IACP ANNUAL CONFERENCE:** On Saturday, October 21<sup>st</sup> through Wednesday, October 24<sup>th</sup>, Chief Mike Keller attended the 2017 International Association of Chiefs of Police (IACP) annual conference in Philadelphia, PA. At the conference, Chief Keller attended State Association meetings representing the State of Kansas, and attended classes on "Officer Health & Wellness," "Marijuana Madness; What Every Chief Should Know" and "Optimizing Your Resources: Work Scheduling and Staffing Analysis." Half of all travel and conference expenses were paid for by the Kansas Association of Chiefs of Police (KACP).

**KANSAS POLICE DOG ASSOCIATION'S FALL K-9 CONFERENCE:** On Tuesday, October 24<sup>th</sup> through Friday, October 27<sup>th</sup>, Sgt. Mickey Farris and his K-9 partner "Thor" attended the Kansas Police Dog Association's "Fall K-9" conference in Goodland, Kansas, where both received update training on "Drug Detection" and "Patrol Work."

**TAKING THE LEAD: COURAGEOUS LEADERSHIP FOR TODAY'S PUBLIC SAFETY:** On Wednesday, October 25<sup>th</sup>, Sgt. Jason Arnold attended a 6.5 hour training class titled "Taking the Lead: Courageous Leadership for Today's Public Safety" at the Kansas Law Enforcement Training Center (KLETC) in Hutchinson, Kansas.

**BUTLER COUNTY HUMAN TRAFFICKING AWARENESS & EDUCATION TRAINING:** On Monday, October 30<sup>th</sup>, Captain Joe Schroeder, Lieutenant Daimon Cundiff and Chief Mike Keller attended a "Butler County Human Trafficking Awareness & Education" training held at the Andover Public Library and hosted by Jennifer White and ICT S.O.S.

**BUTLER COUNTY ATTORNEY'S INFORMATIONAL TRAINING:** On Thursday, November 2<sup>nd</sup> and Friday, November 3<sup>rd</sup>, several sworn staff members attended an 8-hour training hosted by the Butler County Attorney's Office and held at The Lodge in Central Park. Topics included "Affidavit/Report Writing," "Search & Seizure," "Abuse & Neglect of Dependent Adults" and "Gun Shot Residue."

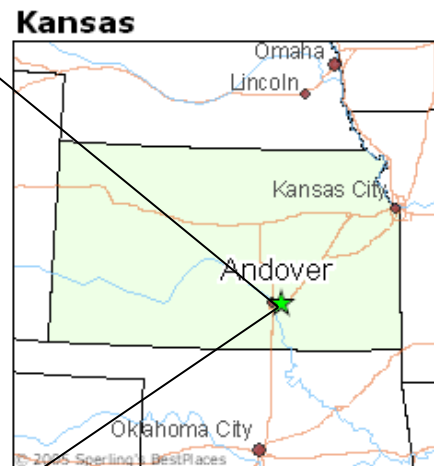
**FALL CALEA CONFERENCE:** On Wednesday, November 15<sup>th</sup>, through Saturday, November 18<sup>th</sup>, Captain Joseph Schroeder attended the fall CALEA Conference in Jacksonville, Florida where he attended classes and earned his "Accreditation Manager" certification.



Pictured above are a few of the physical agility challenges that Lt. Buchanan encountered during this FBI training, as well as a few pictures from his graduation at the FBI National Academy.



# 2017 Jurisdiction/Demographics



POPULATION	2017
Square Miles	10.0
Resident Population	12,980 *
Andover School District Enrollment	6,146
Butler Community College Fall Enrollment	4,071

*The City of Andover is a bedroom community located in Butler County, immediately adjacent to Wichita, with over 12,980 residents, a number of small businesses and approximately 4,233 residences and 39 home owner/neighborhood associations. The Police Department is nationally accredited through CALEA and is a pro-active, community-oriented agency. Additionally, the Police Department is extremely responsive to community needs and works in partnership with the residents and business owners of Andover, with officers regularly participating in community events, sitting on boards and committees and attending neighborhood organization meetings.*

\*Statistics based on U.S. Census Bureau's July 1, 2016 Population estimates.

Crime mapping, email reports and tips for the public

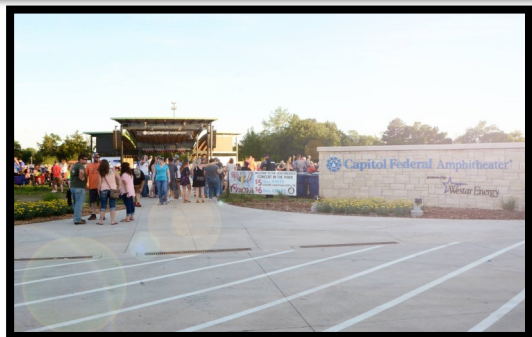
**RAIDSONLINE**  
POWERED BY BAIR ANALYTICS



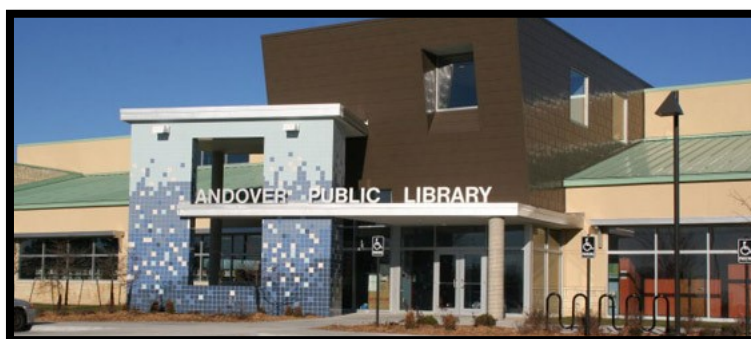
# 2017 Jurisdiction/Demographics

HOUSING	2017
Housing Units	4,233
Persons Per House-Hold	2.86
Median Home Value	\$176,200
Median House-Hold Income	\$85,230

\*Statistics taken from the U.S. Census Bureau, QuickFacts, 2016



DEMOGRAPHICS	2017
RACE	
White	87.5%
Hispanic	5.8%
Asian	1.8%
Black	1.0%
Other	.9%
Native American	.6%
Other Pacific Islander	.1%
Mixed (Two or More)	2.5%
EDUCATION	
Median Resident Age	34.2
High School Graduates	96.5%
Bachelor Degree or Higher	46.1%



## 2017 Financial Fact Sheet

<b>POLICE &amp; E-911</b>	<b>2017</b>	<b>2016</b>	<b>2015</b>
Personnel	\$1,464,463.65	\$1,310,314.03	\$1,324,131.78
Contractual	\$246,178.00*	\$165,627.64	\$161,893.42
Commodities	\$109,514.98	\$96,233.20	\$138,978.20
<b>TOTAL Operating Budget</b>	<b>\$1,820,156.63</b>	<b>\$1,572,174.87</b>	<b>\$1,625,003.40</b>
Capital Outlay	\$94,922.02	\$158,003.52	\$110,737.36
Equipment Reserve	\$15,000.00	\$10,000.00	\$35,000.00
<b>TOTAL DEPARTMENT BUDGET</b>	<b>\$1,930,078.65</b>	<b>\$1,740,178.39</b>	<b>\$1,770,740.76</b>

<b>MUNICIPAL COURT</b>	<b>2017</b>	<b>2016</b>	<b>2015</b>
Personnel	\$68,510.69	\$63,442.80	\$48,591.86
Contractual	\$56,911.58	\$44,323.61	\$42,741.08
Commodities	\$4,140.70	\$1,674.01	\$4,666.62
<b>TOTAL Operating Budget</b>	<b>\$129,562.97</b>	<b>\$109,440.42</b>	<b>\$95,999.56</b>
Capital Outlay	\$0	\$0	\$0
Equipment Reserve	\$2,000.00	\$2,000.00	\$2,000.00
<b>TOTAL DEPARTMENT BUDGET</b>	<b>\$131,562.97</b>	<b>\$111,440.42</b>	<b>\$97,999.56</b>
<b>REVENUE</b>			
<b>Net Fines Collected</b>	<b>\$305,375.68</b>	<b>\$303,768.55</b>	<b>\$275,673.80</b>



## 2017 Statistical Crime Data

Seven serious offenses are used to define trends and make comparison across the nation. These offenses are called index crimes or Part I Offenses, and data about them are drawn from the Federal Bureau of Investigation's Uniform Crime Reporting (UCR) program. The offenses consist of four violent crimes (Murder, rape, robbery and aggravated assault) and three property crimes (burglary, larceny-theft and motor vehicle theft).

During 2017 a total of 295 Part I Offenses occurred in Andover, a substantial increase of 21.4% from 2016, but still 11.4% below the offenses in 2015. Although overall crime increased in 2017, Violent crime (Murder, Forcible Rape, Robbery and Agg. Assault) actually decreased by 20% under 2016 numbers and 40% under 2015 numbers. Property Crimes (Burglary, Larceny-Theft, Motor Vehicle Theft, and Arson) increased by 24.1% over 2016 numbers, largely due to the significant increase in Larceny-Theft cases (19.3%), but Property Crimes overall still remain 9.6% under 2015 numbers. Once again Andover experienced a very low crime rate in 2017 for a city of almost 13,000 residents.

### PART I OFFENSES (INDEX CRIMES)

OFFENSES	2017	2016	2015
Murder	0	1	0
Forcible Rape	2	6	3
Robbery	4	3	2
Aggravated Assault	6	5	15
<b>VIOLENT CRIMES</b>	<b>12</b>	<b>15</b>	<b>20</b>
Burglary	18	15	26
Larceny-Theft	248	204	278
Motor Vehicle Theft	13	9	6
Arson	4	0	3
<b>PROPERTY CRIMES</b>	<b>283</b>	<b>228</b>	<b>313</b>
<b>TOTAL</b>	<b>295</b>	<b>243</b>	<b>333</b>

In 2017, for the third straight year Part II (less serious) Offenses decreased again, 9.4% under 2016 numbers and 22.4% under 2015, and overall reported crime (part I & II Offenses) remained almost unchanged with a .8% increase over 2016, but still 18.4% under 2015 numbers.

### PART II OFFENSES

OFFENSES	2017	2016	2015
Part II Offenses	451	498	581

### ALL OFFENSES

OFFENSES	2017	2016	2015
All Offenses	746	740	914

In 2009, the City of Andover was named the 4<sup>th</sup> safest city in Kansas for driving, based on the previous 5-years of accident data. Since that time, motor vehicle accidents continue to remain relatively low for a city nearing a population of 13,000, with two major highways passing through its limits (US-54 and I-35). In 2016, Injury Accidents decreased by a very significant 46.5%, but then rose again in 2017 by 43.5%, but remaining approximately 30.3% under 2015's numbers. Likewise, Non-injury Accidents decreased by 22.3% in 2016, but rose slightly in 2017 by 2.5%; and overall Accidents decreased in 2016 by an astounding 25.4%, but increase in 2017 by 6.25%.

# 2017 Statistical Crime Data

## MOTOR VEHICLE ACCIDENTS

MOTOR VEHICLE ACCIDENTS	2017	2016	2015
Injury Accidents	33	23	43
Non-Injury Accidents	239	233	300
<b>TOTAL</b>	<b>272</b>	<b>256</b>	<b>343</b>
Persons Killed	0	0	1

In 2011 the Andover Police Department received the AAA of Kansas "Silver" Traffic Safety Award for its efforts in Traffic Safety education and enforcement. In 2012 and 2013, due to the addition of a Traffic Safety Committee and the implementation of the Seat Belts Are For Everyone (SAFE) program, the department was awarded the AAA of Kansas "Gold" Award. For the past 4-years, 2014-2017 due to the department's sustained efforts in traffic safety, the Police Department was awarded the AAA of Kansas "Platinum" Award, awarded to only a handful of law enforcement agencies statewide. In 2017, overall traffic stops decreased by 2.8%, after increasing every year for the 3 previous years. Moving Citations likewise decreased by 15.2%, while Warning Citations increase by 8.8%, For the third straight year, DUI arrests decreased, with 2017 31.8% under 2016's DUI arrests.

## TRAFFIC ENFORCEMENT

	2017	2016	2015
Traffic Stops	3,892	4,005	3,843
Citations (Moving)	2,006	2,366	2,062
Citations (Parking)	40	29	27
Citations (Warning)	1,561	1,435	1,631
<b>TOTAL</b>	<b>3,565</b>	<b>3,830</b>	<b>3,720</b>
<b>SCHOOL ZONES</b>			
Citations	306	466	366
Warnings	141	197	160
<b>RESIDENTIAL</b>			
Citations	242	322	457
Warnings	156	201	372
DUI Arrests	15	22	29

Over the past decade Andover's population, the number of businesses and traffic volume has all continued to grow, and as would be expected, so have Calls for Service, Incident Reports, Alarm Calls and Animal Calls. In 2016 "Calls for Service" decreased 16.5%, but then increased in 2017 by 13.9%. "Incident Reports" has continued to grow all three years, by 13.0% in 2016, and another 2.2% in 2017. "Alarm Calls" decreased in 2016 by a significant 17.7%, but then rose again in 2017 by 11.0%. "Animal Calls," like "Incident Reports" continues to increase each year, increasing by 19.6% in 2016 and another 3.1% in 2017.



# 2017 Statistical Crime Data

## CALL LOAD

	2017	2016	2015
Calls For Service	21,942	19,265	23,079
Incident Reports	1,735	1,698	1,502
Alarm Calls	535	482	586
Animal Calls	504	489	409

## DEPARTMENT COMPLAINTS/POLICE VEHICLE ACCIDENTS

In order to maintain a high level of integrity and trust from the citizens it serves, a Police Department must be willing and open to the acceptance of all complaints, including anonymous complaints, and provide a formal and transparent system for the processing of these complaints relative to Department operations, policies and procedures, and the conduct of its personnel. The character and the reputation of the Department rest on an adequate program of fair and impartial investigations.

A complaint is defined as an act of expressed dissatisfaction, which relates to the Andover Police Department's operations, policies and procedures, or conduct of department personnel. The conclusions of all complaints are categorized into one of five findings, "Unfounded," "Exonerated," "Not Sustained," "Sustained" and "Sustained Against Policy." The Andover Police Department has always enjoyed a relatively low number of citizen complaints over the years, usually around 6 to 8 per year. However, since beginning the accreditation process in 2010 and becoming accredited in 2013, the numbers have fallen even further. The Police Department experienced an exceptional, unprecedented zero citizen complaints in 2013, and only 1 complaint in 2014. For the past three years (2015-2017) the Police Department received 8 complaints from citizens, less than 3 per year. This is just one example of the commitment, professionalism, dedication and character possessed by each member of our staff, and a demonstration of public service that is almost unheard of. This number is made even more remarkable considering that the officers, during this same 3-year time period, responded to 64,286 calls for service, made 11,740 vehicle stops, took 4,935 reports and made 989 arrests.

COMPLAINTS	2017	2016	2015
Unfounded	0	2	0
Exonerated	1	0	0
Not Sustained	0	0	0
Sustained	1	1	2
Sustained Against Policy	1	0	0
Employee Left Prior to Completion of Investigation	0	0	0
<b>TOTAL</b>	<b>3</b>	<b>3</b>	<b>2</b>

**Unfounded:** The investigation conclusively proved that the act complained of did not occur. This finding also applies when an individual employee named in the complaint was not involved in the act, which may have occurred.

**Exonerated:** The act which provided the basis for the complaint or allegation occurred; however, the investigation revealed that the act was justified, lawful and proper.

**Not Sustained:** The investigation failed to disclose sufficient evidence to clearly prove the allegation made in the complaint or to conclusively disprove such allegation.

**Sustained:** The investigation disclosed sufficient evidence to clearly prove the allegation made in the complaint.

**Sustained Against Policy:** The investigation revealed a faulty policy and/or procedure.

POLICE VEHICLE ACCIDENTS	2017	2016	2015
Officer at Fault	2	3	2
Officer Not at Fault	0	2	0

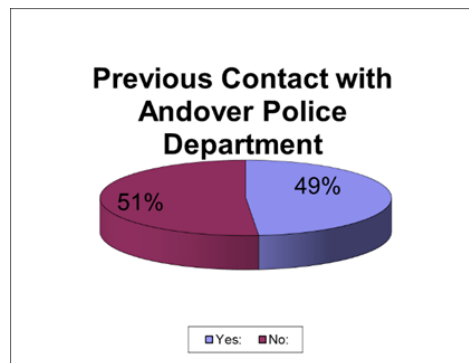
# 2017 Citizen Satisfaction Survey

## Citizen Satisfaction Survey

The Andover Police Department is committed to providing high quality customer service to its citizens. In addition to tracking and documenting citizen complaints, the Police Department also surveys the community on a regular basis, to determine our citizen's attitudes and opinions with respect to: overall agency performance; overall competence of agency employees; citizens' perception of officers' attitudes and behavior; community concern over safety and security within the agency's service area; and citizens' recommendations and suggestions for improvements.

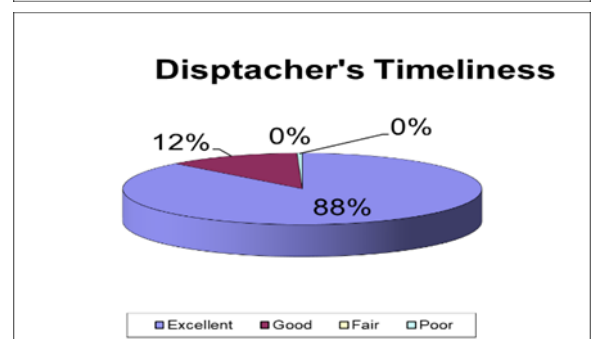
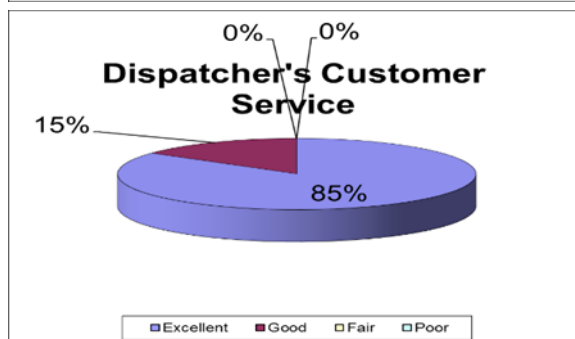
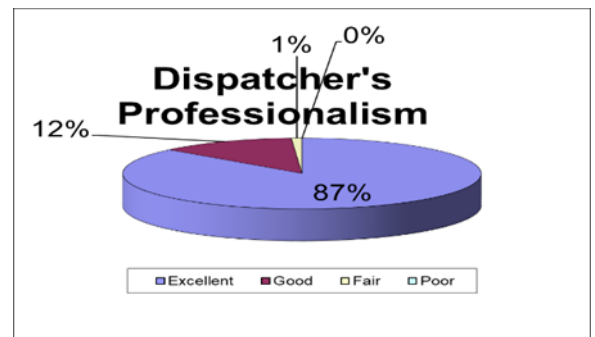
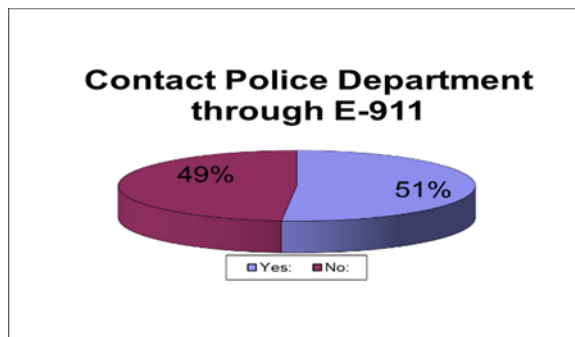
Each calendar month, department supervisors conduct a minimum of one citizen follow-up for each officer assigned to their team, and that follow-up will include the completion of a Citizen Satisfaction Survey. Finally, the on-line availability for citizens to complete the Citizen Satisfaction Survey [www.andoverks.com/pdsurvey](http://www.andoverks.com/pdsurvey) is advertised on the back of every department issued business card.

In 2017, seventy-five (75) Citizen Satisfaction surveys were completed and returned by citizens, making a total of 406 surveys completed since February of 2012. To date, the surveys indicate that 48.9%, slightly less than half of the respondents, had had prior contact with members of the Andover Police Department.



## E-911 COMMUNICATIONS

In 2017 citizens were asked "In regards to the most recent incident, did they contact the Police Department utilizing the services of our E-911 Center?" If so, please rate our E-911 services in following areas: "Professionalism, Customer Service, Timeliness and overall Quality of E-911 Service." From 2012 through 2017, 51.4% of the respondents that completed the survey indicated that their initial contact with the Police Department has been through the E-911 Communications Center. Additionally during this same time-period, the respondents rated the dispatchers Good or Excellent 99.1% of the time on "Professionalism," 100% of the time for on "Customer Service" and 99.5% of the time on "Timeliness."



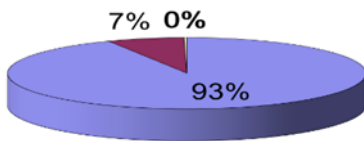


# 2017 Citizen Satisfaction Survey

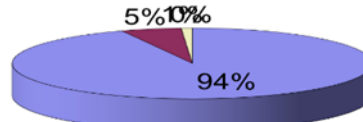
## POLICE

In 2017 citizens were asked "Considering their most recent contact, please rate the Andover Police Department, "Excellent," "Good," "Fair" or "Poor" in the following areas." From 2012 through December 31, 2017, the respondents rated the officers Good or Excellent 99.8% of the time on the Officer's Appearance; 99.0% of the time on the Officer's Professional Conduct; 98.3% of the time on the Officer's Concern (Compassion); 98.0% of the time on the Officer's Ability to Put You at Ease; 99.0% of the time on the Officer's Knowledge; 99.5% of the time on the Officer's "Fairness" (Integrity); 98.3% of the time on the Officer's Helpfulness (Commitment); and 98.7% of the time on the Officer's Response time.

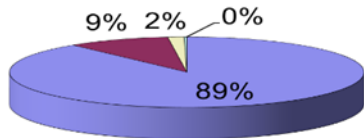
**Officer's Appearance**



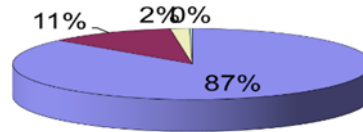
**Officer's Professional Conduct**



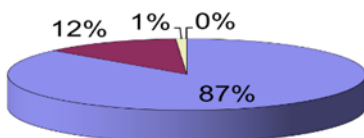
**Officer's Concern (Compassion)**



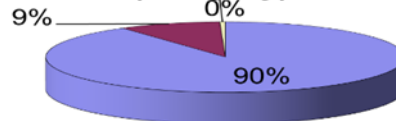
**Officer's Ability to Put at Ease**



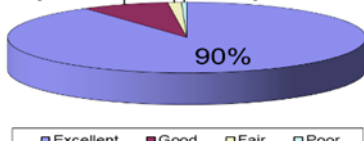
**Officer's Knowledge**



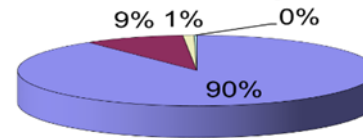
**Officer's Fairness (Integrity)**



**Officer's Helpfulness (Commitment)**



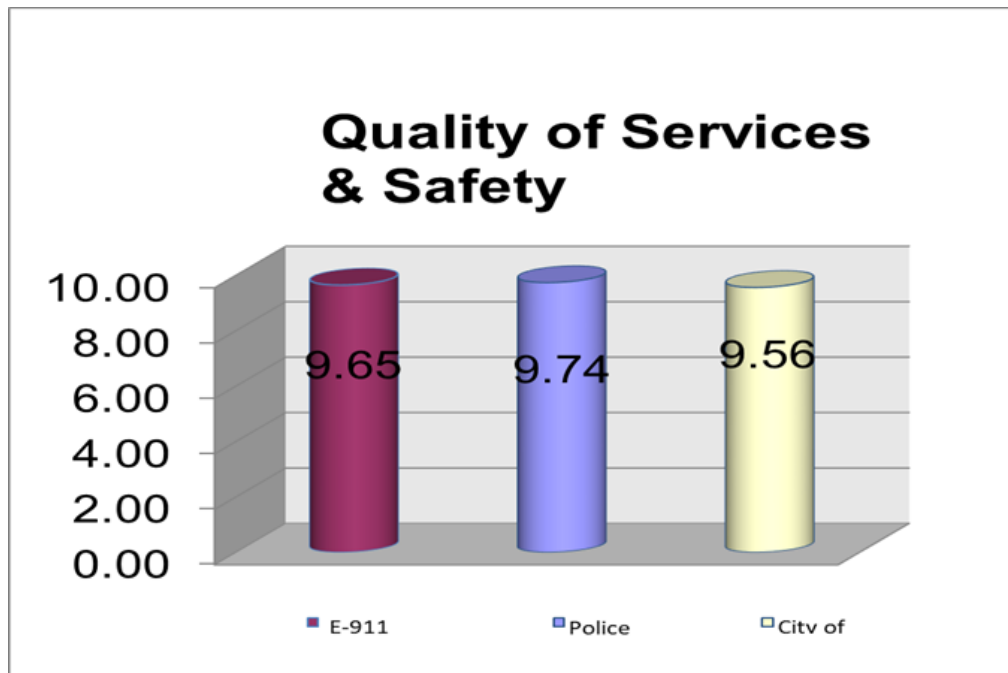
**Officer's Response Time**



# 2017 Citizen Satisfaction Survey

## Overall Survey Results

On the Citizen Satisfaction Survey, citizens are asked, on a one to ten scale, to rate their overall satisfaction with the E-911 Communications Center, the Andover Police Department, and how safe they feel living in the Andover community. From 2012 through December 31, 2017, the citizens have reported an average 9.65 satisfaction rate for Andover's E-911 Communicatoin's Center, an average 9.74 satisfaction rate for the Police Department, and reported a 9.56 average rating for feeling safe in Andover.



In the Citizen Satisfaction Survey, respondents are also asked to provide written recommendations and suggestions for department and officer improvements. Twenty-nine (29) of the seventy-five (75), approximately 38.7% of the surveys returned in 2017, included comments and/or constructive feedback and suggestions.



# Andover Police Timeline

- 1957 Andover incorporated into a City of the Third Class (February 4<sup>th</sup>, 1957)
- 1957 Robert Belford, Andover City Marshal (4/20/57 – 11/9/57)
- 1958 Jack Belford, Andover City Marshal (4/26/58 – 9/14/63)
- 1963 E. Ray Kelly, Andover City Marshal (9/14/63 – 12/31/65)
- 1966 Dave Rice, Andover City Marshal (1/8/66 – 6/1/68)
- 1968 Elmer J. "Blackie" Wiles, Andover City Marshal (6/8/68 – 5/25/70)
- 1970 James R. "Dick" Uttenger, Andover City Marshal (5/25/70 – 12/28/71)
- 1971 James R. "Dick" Uttenger becomes Andover's 1<sup>st</sup> Chief of Police (12/28/71 – 4/5/74)
- 1973 Andover Purchases first Police Vehicle (used "Ford from the KS Highway Patrol)
- 1974 Larry Smith becomes Andover's 2<sup>nd</sup> Chief of Police (6/1/74 – 8/8/75)
- 1975 Stephen L. Hopper becomes Andover's 3<sup>rd</sup> Chief of Police (8/26/75 – 3/31/77)  
(Killed in a motor vehicle crash responding to a domestic disturbance as a Butler County Sheriff's Sergeant, May 19<sup>th</sup>, 1979.)
- 1977 Lawrence "Larry" A. Atherton becomes Andover's 4<sup>th</sup> Chief of Police (5/10/77 – 6/13/78)
- 1978 Walter E. Rollings becomes Andover's 5<sup>th</sup> Chief of Police (6/13/78 – 1/9/80)
- 1980 Larry R. Dillon becomes Andover's 6<sup>th</sup> Chief of Police (1/9/80 – 3/31/81)
- 1981 Gary M. Keeley becomes Andover's 7<sup>th</sup> Chief of Police (3/31/81 – 3/30/82)
- 1982 Myron D. Moen becomes Andover's 8<sup>th</sup> Chief of Police (5/30/82 – 3/13/87)
- 1987 H. James Woodruff becomes Andover's 9<sup>th</sup> Chief of Police (4/6/87 – 10/11/88)
- 1989 Thomas L. Mathes becomes Andover's 10<sup>th</sup> Chief of Police (1/10/89 – 5/26/98)
- 1991 F5 Tornado Hits Andover, Kills Seventeen (4/25/1991)
- 1994 Andover becomes City of the 2<sup>nd</sup> Class (4/1/94)
- 1999 Randall V. Harris becomes Andover's 11<sup>th</sup> Chief of Police (1/1/99 – 12/27/06)
- 2004 Andover Police Department relocates to 909 N. Andover Rd. (October)
- 2007 Michael A. Keller becomes Andover's 12<sup>th</sup> Chief of Police (5/14/07 – Present)
- 2010 CALEA Contract Signed, Self-Assessment Process begins (5/6/2010)
- 2013 Andover Police Department Receives First "Advanced" Accreditation through CALEA (3/23/2013)
- 2016 Andover Police Department Second "Advanced" Accreditation through CALEA (4/02/2016)

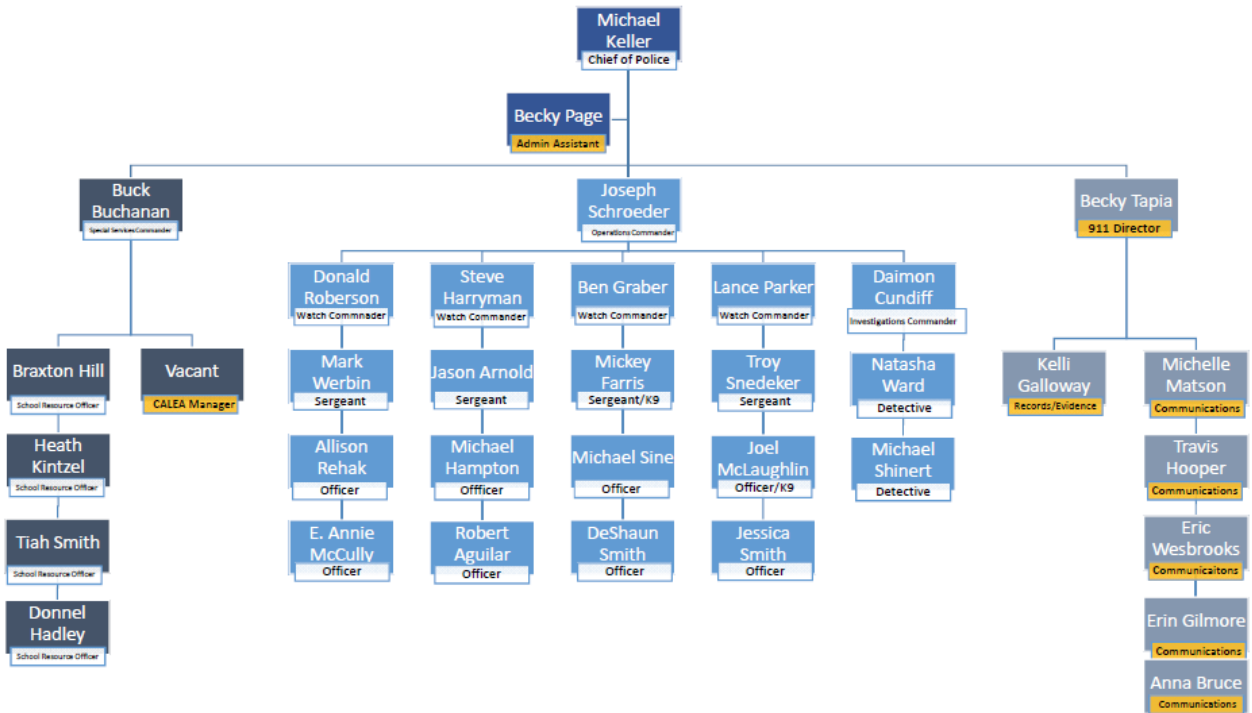


***INTEGRITY, COMPASSION, COMMITMENT***



# 2017 Organizational Chart

## ANDOVER POLICE DEPARTMENT Organization Chart (Updated 12/31/2017)



	Chief of Police	Captain	911 Director	CALEA Accreditation Manager	LT	Sgt.	Det.	Records/Evidence	K9 Officer*	Officer	SRO	Communications Officer	Administrative Assistant	Total
Authorized	1	2	1	1	5	4	2	1	2	8	4	5	1	35
Actual	1	2	1	0	5	4	2	1	2	8	4	5	1	34
Vacant	0	0	0	1	0	0	0	0	0	1	0	0	0	1

\* Not a separate position



